

Our Ref : CT0121 / SHD4450S /KS(st)
Your Ref: _____
Date : 4-Mar-2021

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4450S YOUR INSURED SMA1031U
AND OTHER _____ ON 16-Jan-2021

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHD4450S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMA1031U we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,468.39
2	<u>4</u> days Loss of Rental @ \$ <u>125.19</u> per day	\$	500.76
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	1,971.15

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	320.00
	Total Claims :	\$	2,291.15

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMA1031U
- c) GIA / Police report/s of : SHD4450S
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD4450S , SMA1031U
COMMONWEALTH AVE WEST****ON 16-Jan-21 16:30**

I / We

CHUA LIM SHYANG(Hirer) NRIC No.: **SXXXX243H**

and/or

(Relief) NRIC No.: **SXXXX243H**

Taxi Number

SHD4450S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

18-Jan-2021

Name of Hirer

CHUA LIM SHYANG

Hirer NRIC

SXXXX243H

Signature :



Address

**635 JURONG WEST STREET 65 #02...
640635**

Contact No.

91284956

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,000.00 (Global Sum) for vehicle no. SHD 4450S that was damaged pursuant to the accident which occurred on 16/01/2021 (date) along COMMONWEALTH AVE WEST (location) involving vehicle no/s SMA 1031U.

This is pursuant to the inspection conducted on 18/01/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 4450S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 4450S (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8th (day) of September (month) 2021 (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 16.01.2021

VEHICLE NO
SHD4450S

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
25.10.2019

CHASSIS CODE
KMH851CVLU187367

INV. NO/DATE
91547846 26.02.2021

JOB NO.
305448774

ODOMETER READING

DATE/TIME IN
17.01.2021 10:00

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

0001	04-01-0104-0573	IONIQVC PANEL-FENDER RH#	1	588.80	20.00	471.04
0002	04-01-0104-3813	IONIQVC EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
SUB-TOTAL			:			492.32

JOB NATURE

0001	PB	PANEL BEATING		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
SUB-TOTAL			:			880.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:

205 Braddell Road

Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91547846	1,468.38	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4450S

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
25.10.2019

CHASSIS CODE
KMHC851CVLU187367

INV. NO/DATE
91547846 26.02.2021

JOB NO.
305448774

ODOMETER READING

DATE/TIME IN
17.01.2021 10:00

Items total	1,372.32
Add GST @ 7.000 %	96.06
Invoice amount	1,468.38

Issued by : KATHERINETAN 26.02.2021 10:53:45
Repair type : CLS0/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91547846	1,468.38	

Our Ref: CT21010299

Date: 26 February 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/01/2021 @ 16:30 hrs
ALONG COMMONWEALTH AVE WEST
INVOLVING SMA1031U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4450S** (the "Taxi"). The Taxi was hired to **CHUA LIM SHYANG IC NO SXXXX243H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

50542018

[illegible]


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMA1031U

Date of Accident

16/01/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **28/05/2020 - 27/05/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **18/01/2021 14:02****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 January 2021 5:39 PM
To: 'zhanglin@hotmail.com'
Subject: ACCIDENT INVOLVING SMA 1031U(AIG) AND SHD 4450S AT/ALONG COMMONWEALTH AVE WEST ON 16/01/2021

29 JAN 2021

Mr Gao Yun/ Ms Zhang Lin

[By Email Only]

Dear Sir/Madam,

You Ref: SMA1031U

Our Ref: CC4/AIG21000826/T1ps3

ACCIDENT INVOLVING SMA 1031U(AIG) AND SHD 4450S AT/ALONG COMMONWEALTH AVE WEST ON 16/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD4450S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle changed lane and collided with third party taxi. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **10/02/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jan 2021 16:26	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	18 Jan 2021 16:26	Clim Veh Model Changed	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[A] Lee Su Li
3	18 Jan 2021 16:26	Clim Created	Reg No: SHD4450S. Acct Date: 2021/01/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	18 Jan 2021 16:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	18 Jan 2021 16:26	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27	[A] Lee Su Li
6	18 Jan 2021 16:26	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	18 Jan 2021 16:26	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	18 Jan 2021 16:26	Label Added	(23):Express.	[A] Lee Su Li
9	18 Jan 2021 16:26	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	25 Mar 2021 09:23	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	25 Mar 2021 09:23	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	25 Mar 2021 09:23	Clim Dtl Modified	JPJ Reg. Date: -> 2019/10/25.	[A] JOANNE LEE KHANG MIN
13	25 Mar 2021 09:23	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	29 Mar 2021 11:07	Adj Mandate Request	Cur.Reg:1042.78;Liability: 50%(Both changed lane) *Quantum:[(a)CORw/GST: \$1,468.38 + (b)LOR(3.5 days x \$125.19): \$438.17 + (c)LOI(3.5days x \$50):\$175.00]@50%=\$1,040.78 + (d)LTA/GIA search fee: \$2.00 = Total: \$1,042.78 *2 recommendation repair days +	[A] CHEW HSIAO TONG
15	29 Mar 2021 11:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27	[I] Loh, Chee-Heng
16	29 Mar 2021 11:43	Adj Mandate Set	Approved:1042.78.	[I] Loh, Chee-Heng
17	29 Mar 2021 11:43	Video Downloaded	Downloaded SHD4450S vs SMA1031U_TP VIDEO	[I] Loh, Chee-Heng
18	14 Apr 2021 11:28	Video Downloaded	Downloaded SHD4450S vs SMA1031U_TP VIDEO	[I] Chan, Yoke Shi
19	14 Apr 2021 16:00	Video Downloaded	Downloaded SHD4450S vs SMA1031U_TP VIDEO	[I] Gan, Angie-GL
20	22 Apr 2021 09:49	Video Downloaded	Downloaded SHD4450S vs SMA1031U_TP VIDEO	[I] Chan, Yoke Shi
21	22 Apr 2021 10:07	Video Downloaded	Downloaded SHD4450S vs SMA1031U_TP VIDEO	[I] Chan, Yoke Shi
22	06 May 2021 11:20	Video Downloaded	Downloaded SHD4450S vs SMA1031U_TP VIDEO	[I] Gan, Angie-GL
23	04 Aug 2021 17:01	Video Downloaded	Downloaded SHD4450S vs SMA1031U_TP VIDEO	[I] Gan, Angie-GL

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2662368	18 Jan 2021 16:30:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD4450S	SMA1031U	11.00
2680379	25 Mar 2021 09:23:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD4450S	SMA1031U	11.00
2681067	29 Mar 2021 10:43:57	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD4450S	CHEW HSIAO TONG	xx.xx