

Our Ref : CT0121 / SHA6393B /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 2-Mar-2021

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA6393B YOUR INSURED SJZ1972H**  
**AND OTHER \_\_\_\_\_ ON 16-Jan-2021**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA6393B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJZ1972H we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	1,209.10
2	3 days Loss of Rental @ \$ 125.19 per day	\$	375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	1,586.67

**HIRER'S CLAIM**

7	3 days Loss of Income @ \$ 80.00 per days	\$	240.00
	<b>Total Claims :</b>	\$	1,826.67

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SJZ1972H
- c) GIA / Police report/s of : SHA6393B
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**

205 Braddell Road  
Singapore 579701

**Loyang**

59 Loyang Drive  
Singapore 508969

**Sin Ming**

383 Sin Ming Drive  
Singapore 575717

**Pandan**

45 Pandan Road  
Singapore 609286

**Ubi**

320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**

7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF/ PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHA6393B , SJZ1972H  
BLK 106 JALAN BUKIT MERAH****ON 16-Jan-21 15:05**

I / We

**CHONG CHOY MIOU**(Hirer) NRIC No.: **SXXXX537C**

and/or

**GAY PING ANG**(Relief) NRIC No.: **SXXXX540C**

Taxi Number

**SHA6393B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**18-Jan-2021**

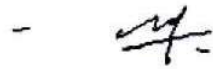
Name of Hirer

**CHONG CHOY MIOU**

Hirer NRIC

**SXXXX537C**

Signature :



Address

**118 POTONG PASIR AVENUE 1 #02...  
350118**

Contact No.

**94653796**


Name of Relief

**GAY PING ANG**

Relief NRIC

**SXXXX540C**

Signature :



Address

**272B SENGKANG CENTRAL #09-321  
542272**

Contact No.

**97502588**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,209.10** (Repair Cost), **S\$350.38** (Loss of Income/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHA 6393B** that was damaged pursuant to the accident which occurred on **16/01/2021** (date) along **106 JALAN BUKIT MERAH** (location) involving vehicle no/s **SJZ 1972H**.

This is pursuant to the inspection conducted on **18/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 6393B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 6393B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3rd (day) of August (month) 2021 (year)



MTH

Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA6393B

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
16.01.2020

CHASSIS CODE  
KMHC851CVLU188182

INV. NO/DATE  
91547842 26.02.2021

JOB NO.  
305448714

ODOMETER READING

DATE/TIME IN  
18.01.2021 10:45

Description : 3P 16.01.2021

S/No	Part No.	Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>					
0001	28-01-0103-0003 (I40)FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0002	28-01-9999-2023 APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL :					155.00

### JOB NATURE

0001	PB	PANEL BEATING	350.00	350.00
0002	SP	SPRAYPAINT CHARGE - ROCKER PANEL	625.00	625.00
SUB-TOTAL :				975.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91547842	1,209.10	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

Date: 26 February 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

@ 15:05 hrs

ALONG

INVOLVING

BLK 106 JALAN BUKIT MERAH

SJ21972H

VEHICLE NO  
SHA6393B

INV. NO/DATE  
91547842 26.02.2021

MAKE  
HYUNDAI

JOB NO.  
305448714

MODEL  
IONIQ(G3)

ODOMETER READING

DATE OF REG  
16.01.2020

DATE/TIME IN  
18.01.2021 10:45

CHASSIS CODE  
KMHC851CVLU188182

We refer to the above-mentioned accident and wish to inform you that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA6393B (the "Taxi"). The Taxi was hired to CHONG CHOY MIOW IC NO SXXX537C, a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Items total	1,130.00
Add GST @ 7.000 %	79.10
Invoice amount	1,209.10

Issued by : KATHERINETAN 26.02.2021 10:51:22  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

Please be advised that the Taxi was insured with AXA Insurance Singapore Pte Ltd on a third party basis at the material time of the accident. The hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

383 Sin Ming Drive Singapore 575717

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91547842	1,209.10	
Mainline +65 6553 1188		Facsimile +65 6453 3183	

Our Ref: CT21010287

Date: 26 February 2021



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 16/01/2021 @ 15:05 hrs  
ALONG BLK 106 JALAN BUKIT MERAH  
INVOLVING SJZ1972H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA6393B** (the "Taxi"). The Taxi was hired to **CHONG CHOY MIOW IC NO SXXXX537C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.







## INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SJZ1972H

Date of Accident

16/01/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG**Period of Insurance ..... **23/03/2020 - 22/03/2021**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **18/01/2021 12:48****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 16 June 2021 4:46 PM  
**To:** IRENESUNGJL@GMAIL.COM  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21000822/T1gs3 \*\*\*  
ACCIDENT INVOLVING SJZ 1972H & SHA 6393B ON 16/01/2021 \*\*\*

Our Ref: CC4/AIG21000822/T1gs3  
16 JUNE 2021

**IRENE SUNG JEN LENG**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJZ 1972H & SHA 6393B ON 16/01/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHA 6393B**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



# Print Received Message

This mail is associated with :

**\*SHA6393B (0298920733SG)**

**[SJZ1972H]**

TP

COMFORT TRANSPORTATION PTE LTD

Jan 16 2021 2:30PM

[IRENE SUNG JEN LENG]

ComfortDelGro Engineering Pte Ltd

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **23/07/2021 16:33 PM.**

**To** LKK\_HQ

**Subject** **Alert - Adj Mandate Approved (S\$1561.48) - SHA6393B - Claim Handler: Loh, Chee-Heng**

Approved:1561.48:COR \$1,209.10 rental \$250.38 (2 days x \$125.19) LOE \$100.00 (2 days x \$100) GIA fee \$2.00 Total \$1,561.48