

## Denise Tay (LKKAuto)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Monday, 25 January 2021 2:23 PM  
**To:** Denise Tay (LKKAuto)  
**Cc:** LEE KATIE  
**Subject:** FW: SLZ2982A Our ref: M11D11802102

Without Prejudice

Dear Denise

Kindly proceed with OD repair .

OD excess is \$500.

Due to the COVID-19 situation, most of our staff are working from home.  
While we remain committed to serving you, there may be delay in our customer services.  
We thank you for your kind understanding under such challenging circumstances.

### Josephine Wong

Executive  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Monday, January 25, 2021 10:48 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** RE: SLZ2982A

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Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLZ 2982A

Date of survey: 22/01/2021

Number of days (estimated) : 5 days

We did not authorise repair.

Meanwhile please provide your ref no.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 18 January 2021 12:42 PM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** Re: SLZ2982A

Dear Sir/Madam,

Thank you for your assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Monday, 18 January 2021 11:50 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [calvintan@motorimage.net](mailto:calvintan@motorimage.net) <[calvintan@motorimage.net](mailto:calvintan@motorimage.net)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: SLZ2982A

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$500.

Due to the COVID-19 situation, most of our staff are working from home.  
While we remain committed to serving you, there may be delay in our customer services.  
We thank you for your kind understanding under such challenging circumstances.

## Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Calvin Tan <[calvintan@motorimage.net](mailto:calvintan@motorimage.net)>  
**Sent:** Monday, 18 January 2021 10:12 AM  
**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Cc:** Jeff Teh <[tengchuen@motorimage.net](mailto:tengchuen@motorimage.net)>  
**Subject:** SLZ2982A

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Officer,

Kindly refer above attachment and arrange survey. Case Handler @ Mr.Jeff Teh.

Thanks

Best regards,

Calvin Tan

Service Advisor  
Motor Image Enterprises Pte Ltd  
25 Leng Kee Road  
Singapore 159097

HP :(65)8718 6226  
DID:(65)6703 8169  
Email:calvintan@motorimage.net



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