

Mei Kwan (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Monday, 18 January, 2021 11:47 AM
To: Subramaniam, Divyashni; Admin A; assignments; SUR
Cc: Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Teo, Ericweihong
Subject: Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBJ3798K vs SMU1403A (OI) on D.O.A.: 08/01/2021

Follow Up Flag: Follow up
Flag Status: Completed

Categories: SUR

Dear Sir/Madam,

Thank you for your assignment.

Kindly ignore my previous email.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Monday, 18 January 2021 11:33 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBJ3798K vs SMU1403A (OI) on D.O.A.: 08/01/2021

Dear Sir/Madam,

Thank you for your assignment.

Kindly assist to provide the workshop details.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Monday, 18 January 2021 11:13 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBJ3798K vs SMU1403A (OI) on D.O.A.: 08/01/2021

Hi,

Please refer to the enclosed request from **M/s Roy & Partners**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>

Sent: Monday, January 18, 2021 11:09 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; xinyu@roypartners.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU1403A AND FBJ3798K ON 08/01/2021

Without Prejudice

Save as to cost

Dear Sir,

Our client selects Adrian Ling of LKK Auto Consultants Pte Ltd for the Single Joint Expert for the above mentioned Pre Repair Inspection.

Thanks & regards,

Xin Yu

M/s Roy & Partners
133 New Bridge Road
#08-09 Chinatown Point
Singapore 059413
Tel : 6536 8466 Fax : 6536 1963
Email : xinyu@roypartners.com.sg

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From: Subramaniam, Divyashni
Sent: Fri, 15 Jan 2021 03:56:39 +0000
To: xinyu@roypartners.com.sg
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU1403A AND FBJ3798K ON 08/01/2021
Dear Sir/Madam,

Please be informed that in house surveyor is not available at the moment. Kindly select from the list provided as below.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>
Sent: Friday, January 15, 2021 10:42 AM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; xinyu@roypartners.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU1403A AND FBJ3798K ON 08/01/2021

Without Prejudice
Save as to cost

Dear Sir,

Our client would like to propose AIG in house surveyor for the Single Joint Expert for the above mentioned Pre Repair Inspection.

Thanks & regards,

Xin Yu

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg

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From: Subramaniam, Divyashni

Sent: Thu, 14 Jan 2021 11:38:25 +0000

To: xinyu@roypartners.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMU1403A AND FBJ3798K ON 08/01/2021

Without Prejudice

-

Your Reference: MKR/307/9850/2021/jr.xy

Our Reference : SMU1403A

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)
Formteam Adjusters Pte Ltd
Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee
LKK Auto Consultants Pte Ltd
Xing Guo Qiang
LKK Auto Consultants Pte Ltd
Marcus Chua
LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>

Sent: Thursday, January 14, 2021 5:06 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: [EXTERNAL] PRE REPAIR INSPECTION

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Save as to cost

Our Ref: MKR/307/9850/2021/jr.xy
Your Ref: Your insured vehicle SMU 1403A

Dear Sirs,

**CLAIMANT: HENDRA WAHYUNI BIN ABDUL RASUL (RIDER OF FBJ 3798K)
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBJ 3798K AND SMU 1403A ALONG ORANGE GROVE ROAD
ON 08.01.2021 AT ABOUT 1715 HOURS.**

We refer to the above matter.

We act for Hendra Wahyuni Bin Abdul Rasul, the owner of the motorcycle no. **FBJ 3798K**.

We are instructed by our client to notify you of a road traffic accident on **08.01.2021** at about **1715 hours** along **ORANGE GROVE ROAD** involving our client's motorcycle registration number **FBJ 3798K** and motor vehicle registration number **SMU 1403A** driven by your insured at the material time. A copy of the Singapore Accident report is enclosed.

As a result of the accident, our client's motorcycle **FBJ 3798K** has been damaged. Before our client proceed to repair the damaged motorcycle, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motorcycle **FBJ 3798K** at our client's repairer workshop, **M/S MS Car Auto Pte Ltd** at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motorcycle without further reference to you.

Thanks & regards,

Xin Yu

M/s Roy & Partners
133 New Bridge Road
#08-09 Chinatown Point
Singapore 059413
Tel : 6536 8466 Fax : 6536 1963
Email : xinyu@roypartners.com.sg

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