

FIRST AUTOWORKS

Letter of Demand

Re : Accident involving my vehicle no. SMV 1335^H and vehicle no. SLJ 8697 S on 10/1/21 at 1300 HRS PM/AM along JURONG EAST TOWN HALL ROAD.

- 1) I/We, the owner of vehicle no. SMV 1335^H hereby appoint you to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / Excess	\$ <u>8459.74</u>
Vehicle Rental Fee for <u>7</u> days @	
\$ <u>150</u> per day	\$ <u>1123.50</u>
Loss of use for _____ days @	
\$ _____ per day	\$
Police search fee/police report fee/LTA search fees	\$
Others	\$
Total :	\$ <u>9583.24</u>

Signature of vehicle owner

Hamil Parlin

Name - SARKAR KAUSIK.

Address : 29 WEST COAST

PARK (S) 127697.

Tel : 86916168

Witnessed by :

Romeo

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SMV 1335H and SLJ 86978 On 10/1/21 At
JURONG EAST TOWN HALL ROAD.

1. I/We, the owner of vehicle no. SMV 1335H hereby instruct and authorize you to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$_____ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 15 day of 01 2021

Signature of vehicle owner Haini Parik

Name - SANKAR KAUSIK

IC No : G 303 2616 X
(Company stamp, if applicable)

Address : 29 WEST COAST

PARIK CS1 127697

Tel : 86916168

Witnessed by :

RONNIE

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **1ST AUTOWORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,880.00** (Global Sum) for vehicle no. **SMV 1335H** that was damaged pursuant to the accident which occurred on **10/01/2021** (date) along **JURONG EAST TOWN HALL ROAD** (location) involving vehicle no/s **SLJ 8697S**.

This is pursuant to the inspection conducted on **15/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SARKAR KAUSIK** (the third party claimant”) of vehicle no. **SMV 1335H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMV 1335H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of Feb (month) 2022 (year)


Signed by appointed surveyor


Signed by “the workshop” (with chop)

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933 Tel: 68441985 Fax: 68445185

TAX INVOICE

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way
#07-16, Singapore 079120

GST Ref. No: M2-0111811-5

Vehicle No: SMV 1335H
Chassis No : W0VBE6ETXLG053354
Engine No: N219324XHKKX0874

Invoice No: CGI-ASC-21IR02068G

Invoice Date: 2/11/2021

DESCRIPTION	AMOUNT SGD
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Parts

No.	Qty.	Description	Price (SGD)
1	1	REAR BUMPER UPPER	1,680.00
2	1	REINFORCEMENT, RR END PANEL	970.00
3	1	REAR BUMPER GUIDE LH	87.00
4	1	REAR BUMPER GUIDE RH	87.00
5	1	REAR BUMPER GUIDE CENTER	95.00
6	1	REAR OPEL EMBLEM	120.00
7	1	LETTERING ASTRA	110.00

Supplementary Items

8	1	REVERSE CAMERA	318.00
9	2	RR NUMBER PLATE LAMP	132.00
10	2	RR END PANEL AIR DUCT	232.00
11	1	RR BUMPER BRACKET RH	96.00
12	1	RR BUMPER BRACKET LH	86.00
13	1	RR END PANEL TOP GARNISH	280.00
14	1	RR KEYLESS RECEIVER SENSOR	274.00
15	1	RR BUMPER REVERSE SENSOR WIRE HARNESS	390.00

Total: 4957.00
Less 10%: 495.70
Parts Total : 4461.30

Labour

No.	Description	Price (SGD)
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate & align repair / replacement parts	1,625.00
2	Carry out spray painting on accident affected area. (Rear Tailgate, Rear bumper, Rear end panel)	1,650.00
3	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	30.00
4	Remove and refit reverse sensor (Labour)	60.00

Labour Total : 3365.00

Other

<u>No.</u>	<u>Other Description</u>	<u>Price (SGD)</u>
<u>1</u>	Rear number plate	40.00
<u>2</u>	Rear Bumper clip Set	40.00
Other Total :		80.00

Total : 7906.30
GST (7%) 553.44
Grand Total: 8459.74

Yours Faithfully,



Ronnie Tan
Service Advisor
Tel: 68441985 Fax:68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1 ST AUTOWORKS PTE LTD".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

SARKAR KAUSIK C/O 1ST AUTO PTE LTD

Singapore

INVOICE NO : **REN-21IR06747R**

DATE : 02-Dec-2021

Credit Term : COD

DESCRIPTION	AMOUNT
CAR NO.: SMP6547L	
<u>Rental period</u> 27/01/2021 to 03/02/2021	
RENTAL DAILY \$ 150.00 x 7.00 DAY	\$ 1,050.00
GST @ 7.00 %	\$ 73.50
OFFICE	
H.A. REN-19HA00686R E. & O. E.	Total : \$ 1,123.50



UEN : 199003483E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO 'ALPINE CAR RENTAL PTE LTD'.
- PLEASE INDICATE INVOICE NO. ON THE REVERSE SIDE
- PAYMENT IS DUE ON THE TERMS STATED HEREIN.
- INTEREST WILL BE CHARGED AT THE RATE OF 12% PER ANNUM UNTIL FULL PAYMENT OF THE OUTSTANDING SUM.

ALPINE CAR RENTAL PTE LTD

This Invoice is computer generated
No signature is required.

Check Out / Check In List

CAR NO: Smp 6547 LMAKE/MODEL: ZAFINA

AT/MT

1. ITEMS FITTED / PLACED INSIDE THE CARO
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RADIO / CASSETTE / CD PLAYER
CIGARETTE LIGHTER
CENTRE ASH-TRAY (1PC)
FRONT SEAT BELTS (2 PCS)
FLOOR MATS (4/5/6 PCS)
FRONT / CENTRE ROOF LIGHT
SPEAKER BOARD (1 PC) HATCHBACKCAR

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RADIO REMOTE CONTROL (1 PC)
RADIO SPEAKERS (4 PCS)
FRONT ASH-TRAY (1PC)
REAR SEAT BELTS (3 PCS)
REAR SIDE DOOR ASH-TRAY (2 PCS)
CAR / RADIO MANUALS
REAR VIEW MIRROR (1 PC)

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☐**2. ITEMS FITTED / PLACED INSIDE THE BOOT**☐
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BOOT CARPET (1 PC)
SPARE TYRE (1PC)
CD CHANGER (1 PC) WITH 6 / 10 MAG

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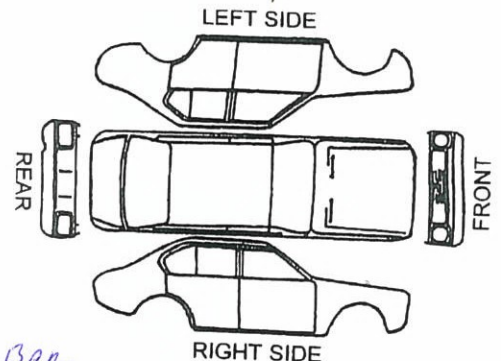
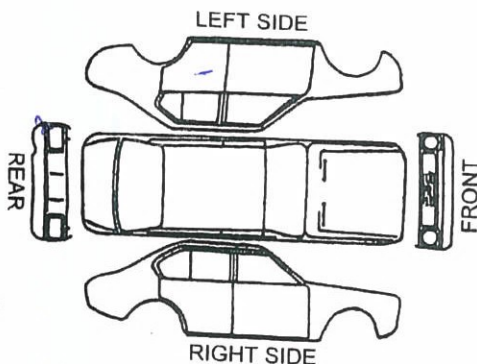
BOARD COVER (1 PC)
SPARE TOOLS / JACK

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☐**3. ITEMS FITTED ON THE EXTERIOR**☐
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SIDE VIEW MIRRORS (2 PCS)
REAR WIPER (1 PC)
TYRES (4PCS)
PETROL COVER (1 PC)

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FRONT WIPERS (2 PCS)
HEADLIGHT WIPERS (2 PCS)
HUB CARS (4PCS)
FRONT / REAR NUMBER PLATES (2 PCS)

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☐REMARKS: Mileage: 14400Petrol: 1 Bar. (1/8), (1/4), (3/8), (1/2), (5/8), (3/4), (7/8), FULLMinor Scratches & DentsCHECKED OUT BY: RamieCHECKED IN BY: RamieDATE/TIME: 27 / 1 / 2021 PM/AMDATE/TIME: 3 / 2 / 2021 PM/AMKamil Pash

HIRER'S SIGNATURE

Kamil Pash

HIRER'S SIGNATURE

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 January 2021 4:55 PM
To: 'ruzhe83@yahoo.com'
Subject: ACCIDENT INVOLVING SLJ 8697S(AIG) AND SMV 1335H AT/ALONG SLIP ROAD TO JURONG TOWN HALL ROAD ON 10/01/2021

20 JAN 2021

Ms Elaine Tan Ru Zhe/ Mr Terence Ng Jun Piew

[By Email Only]

Dear Sir/Madam,

You Ref: SLJ8697S

Our Ref: CC6/AIG21000803/Apa3

ACCIDENT INVOLVING SLJ 8697S(AIG) AND SMV 1335H AT/ALONG SLIP ROAD TO JURONG TOWN HALL ROAD ON 10/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMV1335H against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jan 2021 12:30	Clm Dtl Modified	Claimant's Name: -> SARKAR KAUSIK.	[A] HOW MEI KWAN
2	18 Jan 2021 12:30	Clm Veh Model Changed	(205744) OPEL ASTRA 1.4 HB (A).	[A] HOW MEI KWAN
3	18 Jan 2021 12:30	Clm Created	Reg No: SMV1335H. Acct Date: 2021/01/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: 1st Autoworks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	18 Jan 2021 12:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jan 2021 12:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27	[A] HOW MEI KWAN
6	18 Jan 2021 12:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Jan 2021 12:30	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	18 Jan 2021 12:30	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	18 Jan 2021 12:30	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	18 Jan 2021 13:24	Clm Veh Model Changed	(205744) -> (206821) OPEL ASTRA 1.3 HB (A).	[I] Merimen Administrator
11	20 Jan 2021 16:47	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	24 Oct 2021 23:59	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	24 Oct 2021 23:59	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	24 Oct 2021 23:59	Clm Dtl Modified	JPJ Reg. Date: -> 2020/09/17.	[A] JOANNE LEE KHANG MIN
15	24 Oct 2021 23:59	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	16 Dec 2021 17:55	Adj Mandate Request	Cur.Req:9101.74:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$8,459.74 + (b)LORw/GST(6days x \$100.00): \$642.00 = Total: \$9,101.74 *4 recommendation repair days + 1Sunday + 1PRS =6days *Fo r your approval please.	[A] CHEW HSIAO TONG
17	28 Dec 2021 12:17	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
18	28 Dec 2021 12:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/27. Mandate Remarks: please check there is no red flags for the case, review the LOR agreement dates with the repair days.	[I] Goh, Jeremy-CX
19	28 Dec 2021 12:38	Adj Mandate Set	Maintained:please check there is no red flags for the case, review the LOR agreement dates with the re pair days.	[I] Goh, Jeremy-CX
20	28 Dec 2021 15:52	Video Downloaded	Downloaded Video - Accident	[I] Kumar, Uthaya
21	25 Jan 2022 14:53	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
22	09 Feb 2022 16:06	Adj Mandate Request	Cur.Req:9101.74:Hi, Kindly refer to my email dated 09/02/2022.	[A] CHEW HSIAO TONG
23	15 Feb 2022 11:10	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/01/27. Mandate Remarks: mandate approved. rental at 4 days @ \$100/day. no justification for increase days as repairs were not conducted immediately.	[I] Goh, Jeremy-CX
24	15 Feb 2022 11:11	Adj Mandate Set	Approved:8859.74:mandate approved. rental at 4 days @ \$100/day. no justification for increase days a s repairs were not conducted immediately.	[I] Goh, Jeremy-CX
25	17 Feb 2022 17:52	Adj Mandate Request	Cur.Req:8887.74:Hi, There is GSt under LOR. We reseek mandate up to \$8,887.74.	[A] CHEW HSIAO TONG
26	21 Feb 2022 16:07	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/01/27. Mandate Remarks: mandate approved. added the gst co mponent	[I] Goh, Jeremy-CX

AUDIT TRAIL			
No.	On	Audit	Remarks
21 Feb 27 2022 16:07		Adj Mandate Set	Approved:8887.74:mandate approved. added the gst component
			[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY			
No record			

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2662707	19 Jan 2021 15:31:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMV1335H	SLJ8697S	11.00
2663041	20 Jan 2021 16:43:31	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMV1335H	Low, Xianyu	xx.xx
2735327	24 Oct 2021 23:59:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMV1335H	SLJ8697S	11.00