

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 January 2021 4:55 PM
To: 'ruzhe83@yahoo.com'
Subject: ACCIDENT INVOLVING SLJ 8697S(AIG) AND SMV 1335H AT/ALONG SLIP ROAD TO JURONG TOWN HALL ROAD ON 10/01/2021

20 JAN 2021

Ms Elaine Tan Ru Zhe/ Mr Terence Ng Jun Piew

[By Email Only]

Dear Sir/Madam,

You Ref: SLJ8697S

Our Ref: CC6/AIG21000803/Apa3

ACCIDENT INVOLVING SLJ 8697S(AIG) AND SMV 1335H AT/ALONG SLIP ROAD TO JURONG TOWN HALL ROAD ON 10/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMV1335H against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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