Nivitha (LKK Auto)

From: Nitha <nitha@mova.com.sg>
Sent: Friday, 15 January 2021 5:46 PM
To: assignments@lkkauto.com

Cc: 'Nabilah'; tuckmeng@mova.com.sg; 'Enny'; 'Irene Tay'

Subject: RE: SNM21D200169/C02/GBF9295B/TAYHP . FW: TP Claim - SJH917U - DOA :

09/01/2021

Importance: High

Dear All,

Kindly please arrange surveyor to survey the vehicle asap at 15 Fan Yoong Road.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314



From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]

Sent: Wednesday, 13 January 2021 3:44 PM

To: Nitha

Cc: 'Nabilah'; tuckmeng@mova.com.sg; 'Enny'

Subject: RE: SNM21D200169/C02/GBF9295B/TAYHP . FW: TP Claim - SJH917U - DOA: 09/01/2021

Dear Sir/Mdm (MOVA),

Please forward us a copy of your client GIA REPORT.

ASIDE to LKK;

Please assist to get your surveyor to liaise with MOVA to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Nitha <nitha@mova.com.sg>

Sent: Wednesday, January 13, 2021 9:17 AM **To:** Irene Tay < irene.tay@sg.cntaiping.com>

Cc: 'Nabilah' <<u>nabilah@mova.com.sg</u>>; <u>tuckmeng@mova.com.sg</u>; 'Enny' <<u>enny@mova.com.sg</u>> Subject: RE: SNM21D200169/C02/GBF9295B/TAYHP . FW: TP Claim - SJH917U - DOA : 09/01/2021

Dear Irene,

Kindly assign LKK to survey the vehicle today at 15 fan Yoong Road and advise us on the liability.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314



From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]

Sent: Wednesday, 13 January 2021 6:33 AM

To: Nabilah; tuckmeng@mova.com.sg; 'Enny'; Nitha

Subject: FW: SNM21D200169/C02/GBF9295B/TAYHP . FW: TP Claim - SJH917U - DOA: 09/01/2021

Dear Sir/Mdm,

We refer to the above captioned matter.

Enclosed herewith the List of surveyors.

| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
|------------------------|-----------------------|
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |
| | |

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Nabilah < nabilah@mova.com.sg > Sent: Tuesday, January 12, 2021 3:04 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com; Irene Tay < irene.tay@sg.cntaiping.com> cc:tuckmeng@mova.com.sg; 'Enny' < enny@mova.com.sg; 'Nitha' < nitha@mova.com.sg> Subject: RE: SNM21D200169/C02/GBF9295B/TAYHP . FW: TP Claim - SJH917U - DOA: 09/01/2021

Your Ref: GBF9295B

Dear Irene,

Kindly assist to arrange survey for SJH917U on 12/01/2021 (Tuesday) morning at Mova (Fan Yoong). There's an ongoing rental for this claim.

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards, Nabilah Senin MOVA Automotive Pte Ltd 15 Fan Yoong Road Singapore 629792 Tel: +65 6262 3377



Fax: +65 6264 3151



From: Claims Dept of CTI [mailto:claimsdept@sq.cntaiping.com]

Sent: Tuesday, 12 January 2021 9:17 AM

To: nabilah@mova.com.sg; tuckmeng@mova.com.sg; tuckmeng@mova.com.sg

Cc: Claims Dept of CTI

Subject: O/R: SNM21D200169/C02/GBF9295B/TAYHP . FW: TP Claim - SJH917U - DOA: 09/01/2021

Dear Irene.

Please conduct PRS for **SJH917U**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge - Irene Tay 63896192.

*** Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Nabilah < nabilah@mova.com.sg > Sent: Monday, 11 January 2021 1:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: tuckmeng@mova.com.sg; 'Enny' <enny@mova.com.sg>; 'Nitha' <nitha@mova.com.sg>

Subject: TP Claim - SJH917U - DOA: 09/01/2021

Your Ref: GBF9295B

Dear Sir/Mdm,

Kindly assist to arrange survey for SJH917U on 12/01/2021 (Tuesday) morning at Mova (Fan Yoong). There's an ongoing rental for this claim.

Kindly assist to advise on OIC and revert on the liability of accident.

Thank you.

Best Regards,

Nabilah Senin MOVA Automotive Pte Ltd 15 Fan Yoong Road Singapore 629792

Tel: +65 6262 3377 Fax: +65 6264 3151





