

Celine Fong (LKKAUTO)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Wednesday, 20 January 2021 1:58 PM
To: Admin-D (LKKAUTO); SUR; assignments
Cc: Hansel Ang; Derrick Quok; Kenneth Lim
Subject: RE: TPPD survey: Claim ref: C10008706/CH || OI-SGT619C (Blue) TP-SLU5208H || Est: \$ || Ishare Auto

Hi Team,

We would like to cancel this TP survey request. TP changed workshop and surveyor as well.

Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 15 January 2021 4:44 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Subject: Re: TPPD survey: Claim ref: C10008706/CH || OI-SGT619C (Blue) TP-SLU5208H || Est: \$ || Ishare Auto

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Sent: Friday, 15 January 2021 4:41 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Subject: TPPD survey: Claim ref: C10008706/CH || OI-SGT619C (Blue) TP-SLU5208H || Est: \$ || Ishare Auto

Hi Team,

We would like to arrange TP survey for SLU5208H. TP chose Mr. Adrian Ling to survey the vehicle.

Workshop information:

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

We don't have copies for both parties GIA reports yet.

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

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F +65 6725 0853

E ivy.r@budgetdirect.com.sg



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From: iShare Auto <ishareauto@gmail.com>

Sent: Friday, 15 January 2021 3:51 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Cc: Claims <claims@budgetdirect.com.sg>; Hansel Ang <hansel.ang@budgetdirect.com.sg>

Subject: Re: SLU5208H (Pre-inspection) / Your Vehicle : SGT619C || C10008706

Dear Ivy,

We refer to your email dated 15/01/2021.

Please arrange **Mr. Adrian Ling (LKK Auto Consultant Pte Ltd)** to survey the vehicle SLU5208H.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

From: iShare Auto <ishareauto@gmail.com>
Sent: Friday, 15 January 2021 3:26 PM
To: Claims <claims@budgetdirect.com.sg>; Justin Wong <justin.wong@budgetdirect.com.sg>; Albert Hong <albert.hong@budgetdirect.com.sg>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Subject: SLU5208H (Pre-inspection) / Your Vehicle : SGT619C

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.
Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY and GIA REPORT WILL E-MAIL TO YOUR ONCE RECEIVE FROM MY CLIENT****

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

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