

## CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

21 JUL 2021

Your Ref :

THE MOTOR CLAIMS DEPT  
MS FIRST CAPITAL INSURANCE LTD  
Singapore

**WITHOUT PREJUDICE**

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SKW8254E & SHB4598K ON 03/12/2020  
ALONG YISHUN CENTRAL BESIDE NORTHPOINT.**

We are authorized by the owner of SKW8254E for his/her/their above claims.

As you are the insurer of SHB4598K, we therefore wish to seek your compensation.  
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	663.40	(As recommended by your appointed surveyor)
LOSS OF USE (2X\$60/Day)	: S\$	120.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	0.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
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	<b>S\$</b>	<b>783.40</b>	
		=====	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,

**LETTER OF AUTHORISATION**  
**(FOR PROPERTY DAMAGE CLAIM ONLY)**

Re: Motor Insurance Claim SKW8254E  
in respect of the traffic accident on 03/12/2020  
at/along Beside Northpoint

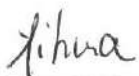
I/We, Zha JiHua  
NRIC S8582227F of 25 Yishun Central 1 #06-55  
Singapore 768802  
owner of motor vehicle SKW8254E, insured by Direct Asia Insurance  
(S) Ltd under policy no. MI/00426087

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle SHB4598K in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed :   
Date : 01/03/2021

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20005050MFSH  
ACCIDENT DATE : 03/12/2020  
ACCIDENT LOCATION : YISHUN CENTRAL, SINGAPORE BESIDE NORTHPOINT  
INSURED : CITYCAB PTE LTD  
INSURED DRIVER : SAMSUDIN BIN ALI  
INSURED VEHICLE : SHB 4598K  
INVOLVED PARTY : SKW 8254E  
SETTLEMENT SUM : \$783.40

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

→ **\*PAYMENT TO BE MADE PAYABLE TO "CHENG HOE MOTOR PTE LTD"**

CLAIMANT : ZHA JIHUA

Signature and Date :

WITNESS : Sharon Chiong

Signature and Date :

30/09/2021

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : MS FIRST CAPITAL INSURANCE LTD  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877  
TEL: 65073848 FAX: 65073849  
ATTN: Motor Claim Department

NO: CL8210395  
Date: 08 Jun 2021  
Policy No: MT/00426087  
Veh Reg No: SKW8254E  
Make/Model: NISSAN NISSAN  
QASHQAI 1.2  
Job No: JC1603293

WS Ref: TP/FC  
Claim Type: Third Party  
Accident Date: 03/12/2020  
TP Veh Reg No: SHB4598K

### Description

To Supply all replaced parts, all necessary and agreed labour &  
miscellaneous charges.  
(As recommended by your appointed surveyor)

Quantity	List Price	PAGE:1 Amount
1 PC	<u>S\$</u> S\$ 620.00	<u>S\$</u> S\$ 620.00

Total	S\$ 620.00
Add GST @ 7%	43.40
Total Amount payable	S\$ 663.40

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

## Asher Sng (LKKAUTO)

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**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Wednesday, 8 September 2021 3:01 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Our Ref: D20005050MFSH [PROPOSED LIABILITY] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB 4598K (OI : FCI - TBA) and SKW 8254E (TP : LKK REF - CC4/FCI21000760/es3) on 03/12/2020

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

You have our mandate to settle as follow:

Cost of Repair : \$663.40  
Loss of Use : \$100 - \$120  
To offer : \$763.40 - \$783.40

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD Insurance Group**

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, 6 August 2021 3:10 pm  
**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: Our Ref: D20005050MFSH [PROPOSED LIABILITY] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB 4598K (OI : FCI - TBA) and SKW 8254E (TP : LKK REF - CC4/FCI21000760/es3) on 03/12/2020

Your ref : **D20005050MFSH**  
Our ref : CC4/FCI21000760/Kes3q2

Dear Sirs,

**ACCIDENT INVOLVING SHB 4598K (OI) AND SKW 8254E (TP) ON 03/12/2020**

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **CHENG HOE MOTOR PTE LTD** " at **\$ 783.40 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 856.00	\$ 663.40
2. Loss of Use (2days x \$60)	\$ 120.00	\$ 120.00 (2days x \$60)
<b>Total</b>	<b>\$ 976.00</b>	<b><u>\$ 783.40</u></b>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Wednesday, 24 February 2021 12:11 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: D20005050MFSH [PROPOSED LIABILITY] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB 4598K (OI : FCI - TBA) and SKW 8254E (TP : LKK REF - CC4/FCI21000760/es3) on 03/12/2020

Dear Asher,

We are agreeable with Express Settlement.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C | TEL: 6507 3848

**A Member of  Insurance Group**

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, February 24, 2021 10:03 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [PROPOSED LIABILITY] RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB 4598K (OI : FCI - TBA) and SKW 8254E (TP : LKK REF - CC4/FCI21000760/es3) on 03/12/2020

Hi Eric,

We refer to the above matter.

Liability: 100%

Remark: B:15 OID CHANGED LANE HIT TP

Kindly let us have your approval on liability.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 24 February 2021 8:41 AM

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB 4598K (OI : FCI - TBA) and SKW 8254E (TP : LKK REF - CC4/FCI21000760/es3) on 03/12/2020

**YOUR REF: D20005050MFSH**

**LKK REF: CC4/FCI21000760/Kes3**

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SKW 8254E at M/s CHENG HOE MOTOR PL on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Monday, January 18, 2021 11:53 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB 4598K (OI : FCI - TBA) and SKW 8254E (TP : LKK REF - CC4/FCI21000760/es3) on 03/12/2020




Dear Su Li,

Attached ID GIA report as per request.

Please let us have your prelim report and TP workshop estimate before we commend on liability.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C | TEL: 6507 3848  
A Member of  Insurance Group

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, January 15, 2021 5:07 PM

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>

**Subject:** EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB 4598K (OI : FCI - TBA) and SKW 8254E (TP : LKK REF - CC4/FCI21000760/es3) on 03/12/2020

**YOUR REF: D20005050MFSH**

**LKK REF: CC4/FCI21000760/es3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKW 8254E at M/s CHENG HOE MOTOR PL on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

**Enclosed for your perusal is:**

**- TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, January 15, 2021 10:48 AM  
**To:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Subject:** Re: NEW ASSIGNMENT

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
**Sent:** Friday, 15 January 2021 8:52 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'chmotor@singnet.com.sg' <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Subject:** NEW ASSIGNMENT

Insured Vehicle No : SHB4598K  
TP Vehicle No : SKW8254E  
Claim No : D20005050MFSH  
Workshop Name : CHENG HOE MOTOR PTE LTD  
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD  
Instructions : Without Prejudice

Created By : AINI  
Verified By : ERICWOO  
Approved By : ERICWOO

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