RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB 4598K (OI: FCI - TBA) and SKW 8254E (TP: LKK REF - CC4/FCI21000760/es3) on 03/12/2020

Eric Woo < Eric Woo@msfirstcapital.com.sg >

Mon 1/18/2021 11:53 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

1 attachments (3 MB)

IV - SHB4598K.pdf;

Dear Su Li,

Attached ID GIA report as per request.

Please let us have your prelim report and TP workshop estimate before we commend on liability.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

From: Su Li (LKK Auto) <suli@lkkauto.com> Sent: Friday, January 15, 2021 5:07 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Aini Binte <Aini@msfirstcapital.com.sg>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB 4598K (OI: FCI-TBA) and SKW 8254E (TP: LKK

REF - CC4/FCI21000760/es3) on 03/12/2020

YOUR REF: D20005050MFSH LKK REF: CC4/FCI21000760/es3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKW 8254E at M/s CHENG HOE MOTOR PL on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, January 15, 2021 10:48 AM

To: Aini Binte <<u>Aini@msfirstcapital.com.sg</u>>; assignments <<u>assignments@lkkauto.com</u>>; Admin A <<u>admin-</u>

a@lkkauto.com>; SUR <sur@lkkauto.com> Cc: Eric Woo < EricWoo@msfirstcapital.com.sg>

Subject: Re: NEW ASSIGNMENT

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

From: Aini Binte < Aini@msfirstcapital.com.sg>

Sent: Friday, 15 January 2021 8:52 AM

To: assignments <assignments@lkkauto.com>

Cc: 'chmotor@singnet.com.sg' <chmotor@singnet.com.sg>; Eric Woo <<u>EricWoo@msfirstcapital.com.sg></u>

Subject: NEW ASSIGNMENT

Insured Vehicle No: SHB4598K TP Vehicle No : SKW8254E : D20005050MFSH Claim No

Workshop Name : CHENG HOE MOTOR PTE LTD Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Created By : AINI Verified By : ERICWOO Approved By : ERICWOO

This is a computer generated mail. Do not reply to this mail.