# Re: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6227C AND SKB9566J ON 07/01/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 1/15/2021 10:46 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Subramaniam, Divyashni < Divyashni. Subramaniam@aig.com>

Sent: Friday, 15 January 2021 10:25 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul < Yinrul. Hor@aig.com >; Teo, Ericweihong < Ericweihong. Teo@aig.com >

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6227C AND SKB9566J ON 07/01/2021

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

## **Divyashni Subramaniam AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni

Sent: Friday, January 15, 2021 10:11 AM

To: shirley.loh@ksteoptr.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul < Yinrul. Hor@aig.com >; Teo, Ericweihong < Ericweihong. Teo@aig.com >

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6227C AND

SKB9566J ON 07/01/2021

### Without Prejudice

Your Reference: TKSF/E482-ACC-44341.21/sl

Our Reference: SMH6227C

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

## **Divyashni Subramaniam**

### **AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: <a href="mailto:shirley.loh@ksteoptr.com">shirley.loh@ksteoptr.com</a>>

Sent: Friday, January 15, 2021 9:10 AM

To: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

**Cc:** Lim, Kok-Chong < <a href="mailto:Kok-Chong.Lim@aig.com">Kok-Chong.Lim@aig.com</a>; Abu Kassim, Noor Mariesa < <a href="mailto:NoorMariesa.AbuKassim@aig.com">NoorMariesa.AbuKassim@aig.com</a>;

Hor, Yinrul < Yinrul.Hor@aig.com >; Teo, Ericweihong < Ericweihong.Teo@aig.com >

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - Our Reference: TKSF/E482-ACC-44341.21/sl; Your Reference:

SMH6227C; ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6227C AND SKB9566J ON 07/01/2021

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Dear Divyashni Subramaniam,

We refer to your email dated 14/1/21.

Please be informed that our client is not agreeable to your appointed motor surveyor from the list you provided as a single joint expert.

Our client will appointed Appraisal VP Pte Ltd - Victor Png as Single Joint Expert.

We do not have any repair estimate as no surveyor has been engaged yet.

Thank you.

Regards, Shirley c/o Teo Keng Siang LLC 111 North Bridge Road, #29-07/08 Peninsula Plaza, Singapore 179098

Tel: 6333 4222 Fax: 6333 5676

## Without Prejudice

Your Reference: TKSF/E482-ACC-44341.21/sl

Our Reference: SMH6227C

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

### **Divyashni Subramaniam**

### **AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: <a href="mailto:shirley.loh@ksteoptr.com">shirley.loh@ksteoptr.com</a>>

Sent: Thursday, January 14, 2021 3:33 PM

To: Chan, Kian-Meng Hidden on 20-06-2020, 17:32:18 [SCTASK3681868] <xxxKianmeng.Chan1@aig.com>; Ler,

Bernard-JQ < Bernard-JQ.Ler@aig.com >; Hor, Yinrul < Yinrul.Hor@aig.com >

Subject: [EXTERNAL] RE: Your Ref: SMH 6227 C; Our Ref: TKSF/E482-ACC-44341.21/sl (SKB 9566 J)

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We refer to the above matter. We attached herewith our letter dated 14/1/21. Please let us have your surveyor list soon. Thank you.

Regards Shirley Teo Keng Siang LLC TeL: 6333 4222 ext 59

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From: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Sent: Thursday, 14 January 2021 6:43 pm

To: shirley.loh@ksteoptr.com

**Cc:** Lim, Kok-Chong < <a href="mailto:Kok-Chong.Lim@aig.com">Kok-Chong.Lim@aig.com</a>; Abu Kassim, Noor Mariesa < <a href="mailto:NoorMariesa.AbuKassim@aig.com">NoorMariesa.AbuKassim@aig.com</a>;

Hor, Yinrul < Yinrul. Hor@aig.com >; Teo, Ericweihong < Ericweihong. Teo@aig.com >

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6227C AND SKB9566J ON

07/01/2021





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