

Cecilia Chong (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 1 March 2021 12:06 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 11/1/2021 involving SHB 5702U & SMA 8049Z (AIG's insured) Our Ref: TAX/01/21/2013/lg
Attachments: 0803_001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,400.00
Loss of Rental	\$887.30 (7.75 days x \$114.49)
Loss of Income	\$465.00 (7.75 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,759.30

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Our hirer is using his own lawyer to claim for his injury only.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



Date: 11/1/2021

Our Ref. No.:

Letter of Authorisation

I, Name Kho Pery Tee (NRIC No.: [REDACTED])
registered hirer / relief driver / taxi share driver of SMRT taxi registration number

54B 5702 U hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi

and SUA 8049 Z happened on 11/1/2021 Date & time 08.36 am

along Place Tanjong Pagar and Puxton Hill @ junction
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name

Kho Pery Tee

Signature:



NRIC No.:

Tel No.:

Address:

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5702U (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5702U that was damaged pursuant to the accident which occurred on 11/01/2021 (date) along TANJONG PAGAR ROAD/ DUXTON HILL (location) involving vehicle no/s SMA 8049Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of July (month) 20 21 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,400.00 (Repair Cost), S\$493.47 (Loss of Rental/Income), S\$7.00 (Disbursement) for vehicle no. SHB 5702U that was damaged pursuant to the accident which occurred on 11/01/2021 (date) along TANJONG PAGAR ROAD/ DUXTON HILL (location) involving vehicle no/s SMA 8049Z.

This is pursuant to the inspection conducted on 12/01/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5702U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5702U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of July (month) 2021 (year)



OSP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



AUTOMOTIVE

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

LG



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210200288
Date : 23.02.2021
Vehicle No. : SHB5702U
Your Ref No. : TAX/01/21/2013
Our Ref No. : 24109411
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,400.00

GRAND TOTAL \$ 1,400.00

Remark :

Make/Model : PRIUS4
Accident Date : 11.01.2021

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Feb 23, 2021 18:02 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/21/2013

From: SMRT Taxis Pte Ltd

Date: 26/1/2021

ACCIDENT ON 11/01/2021 INVOLVING SHB 5702U & SMA 8049Z AT THE JUNCTION OF TANJONG PAGAR RD & EXIT/ENTRANCE OF DUXTON HILL

This is to confirm that the daily rental rate for SHB 5702U is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 10/01/2021
Accident End Date : 25/01/2021

Date Generated : 25/01/2021
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/01/21/2013	SHB5702U	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24109411	11/01/2021 10:50 AM	19/01/2021 8:16 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	11 Jan 2021 / 13:20:52		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMA8049Z		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210111132052212654

Search Date / Time: 11 Jan 2021 08:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE., LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 7 April 2021 9:13 AM
To: favoridecarrental@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21000753/Qga3 ***
ACCIDENT INVOLVING SMA 8049Z & SHB 5702U ON 11/01/2021 ***

CC3/AIG21000753/Qga3

07 APRIL 2021

Favoride Pte Ltd
DRIVER: Yeo Eugene

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 8049Z & SHB 5702U ON 11/01/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHB 5702U**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHB5702U (3762640667SG)
[SMA8049Z]**

TP

SMRT TAXIS PTE LTD

Jan 11 2021 8:00AM

[Favoride Pte Ltd]

SMRT Automotive Services Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **28/06/2021 16:11 PM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$1900.47) - SHB5702U - Claim Handler: Lee, Ming-Yao**

Approved:1900.47:Please proceed to settle at best. Also appreciate if you could communicate with insured regarding the applicable excess