

## **Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 22 January 2021 1:36 PM  
**To:** City Auto  
**Subject:** RE: Liability for SLZ5565A Your ref : CC6/CTI21000750/es3 Our ref: SLZ5565A (D.O.A: 13/01/2021)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** City Auto <cityauto@singnet.com.sg>  
**Sent:** Thursday, 21 January 2021 12:00 PM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** Liability for SLZ5565A Your ref : CC6/CTI21000750/es3 Our ref: SLZ5565A (D.O.A: 13/01/2021)

Hi Asher,

Please let us know what is the liability for this case.

Kindly check and revert to us.

Thank you.

**Best Regards,**

*Vronica Law*

City Auto Pte Ltd  
Blk 8 Sin Ming Industrial Estate,  
#01-60/62 Sin Ming Road,  
Singapore 575643  
Tel : 6453 1235  
Fax : 6453 7944

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**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]  
**Sent:** Friday, 15 January, 2021 4:00 PM  
**To:** 'City Auto'  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** Re: Arrange survey on SLZ5565A (New Case) Third party China Taiping LKK REF : CC6/CTI21000750/es3

Without Prejudice

Dear Vronica,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, January 15, 2021 11:35 AM  
**To:** 'City Auto' <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: Arrange survey on SLZ5565A (New Case) Third party China Taiping

Dear Vronica,

Noted with thanks.

Dear CS team,

Kindly assist

New case.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>  
**Sent:** Friday, 15 January 2021 11:30 AM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Subject:** Arrange survey on SLZ5565A (New Case) Third party China Taiping  
**Importance:** High

Dear Sir/Mdm,

Kindly arrange survey on **Monday 18/01/2021** on following vehicle:

**TP survey:**

Your vehicle : SGE7272B

Our vehicle : SLZ5565A

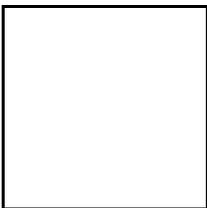
D.O.A : 13/01/2021

LOCATION : **Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722**

Thank you.

**Best Regards,**

*Vronica Law*  
*City Auto Pte Ltd*  
*Blk 8 Sin Ming Industrial Estate,*  
*#01-60/62 Sin Ming Road,*  
*Singapore 575643*  
*Tel : 6453 1235*  
*Fax : 6453 7944*



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[www.avg.com](http://www.avg.com)