

## Mei Kwan (LKKAuto)

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**From:** Andrew Lim <andrew.lim@qbe.com>  
**Sent:** Friday, 15 January, 2021 4:07 PM  
**To:** Mei Kwan (LKKAuto); Jenny Toh  
**Cc:** Jaslin Kok (LKK Auto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SLK2007T (OI : QBE - VC014226) and SH7567TJ (TP : LKK REF - CC3/QBE21000748/T1ra3) on 04/01/2021  
**Attachments:** SLK2007T-040121.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged  
**Categories:** HMK

Dear Mei Kwan,

Our GIA report is attached above.

Thank you.

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### Andrew Lim

Executive

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 6477 1243 | +65 6224 6633

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore  
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia  
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, 15 January 2021 3:50 pm  
**To:** Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>  
**Cc:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SLK2007T (OI : QBE - TBA) and SH7567TJ (TP : LKK REF - CC3/QBE21000748/T1ra3) on 04/01/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7567T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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