

Veron Chen (LKKAuto)

From: Charandeep Singh <charandeep.s@budgetdirect.com.sg>
Sent: Monday, 12 July 2021 3:00 PM
To: SUR
Subject: FW: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs || C10008686
Attachments: 43ff4fc1-fce4-4549-81d8-20e53e386a5c.jpg; 92e80a0a-b917-4ad4-800d-fa25ae6f2e90.jpg; b703a272-ff0f-4148-8507-6a0fa4a792ef.jpg

Dear Veron,

The third-party repairer "mbm wheelpower" Ms Shirley, has provided us the attachment showing some peeling off of UPPF film. Please advise if there is any such film on the vehicle as I can't tell if there is any peeling of the protective film.

Also, if our surveyor recommends S\$400.00 for the ceramic coating, then please proceed with surveyor recommendation and finalise the matter with the third party workshop.

Regards,

Charan
Executive, Claims

T +65 6540 2186

F +65 6725 0853

E Charandeep.S@budgetdirect.com.sg

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From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>
Sent: Thursday, 8 July 2021 4:34 pm
To: Charandeep Singh <charandeep.s@budgetdirect.com.sg>; Stanley Lai <stanley.lai@budgetdirect.com.sg>
Subject: FW: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Dear Charandeep,

Please kindly help to assist on the finalisation on this case.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor

 **mbm wheelpower**
DARE TO BE
T 6262 8888 | F 6250 9015 | M 8686 5188
Email: shirley.lee@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>
Sent: Thursday, 8 July 2021 4:32 PM
To: 'Stanley Lai' <stanley.lai@budgetdirect.com.sg>
Subject: FW: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Dear Stanley,

Please kindly help to finalise.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor

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Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>
Sent: Monday, 5 July 2021 4:03 PM
To: 'Stanley Lai' <stanley.lai@budgetdirect.com.sg>

Cc: 'KennethKong@lkkauto.com' <KennethKong@lkkauto.com>; 'Charandeep Singh' <charandeep.s@budgetdirect.com.sg>

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Dear Stanley,

Kindly refer to the attached, clearly shown that the PPF Film is torn.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

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From: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Sent: Monday, 5 July 2021 2:59 PM

To: shirley.lee@mbmwheelpower.com.sg

Cc: KennethKong@lkkauto.com; Charandeep Singh <charandeep.s@budgetdirect.com.sg>

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Without Prejudice

Dear Shirley,

May we have photos showing the film peel after the accident?

We may only consider \$500 for the protective film without any damaged photo showing the film peeling or to prove that the film was applied before the accident.

Thank you.

Regards,

Stanley Lai
Executive, Claims

T +65 6540 2189

F +65 6725 0853

E stanley.lai@budgetdirect.com.sg

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From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Monday, 5 July 2021 10:26 AM

To: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Dear Stanley,

Kindly assist to give us a finalisation amount asap.

Thank you.

Best Regards,

Lee Shirley | Claims Advisor



mbm wheelpower
DARE TO BE

T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

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From: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Sent: Thursday, 24 June 2021 5:19 PM

To: shirley.lee@mbmwheelpower.com.sg

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Hi Shirley,

Seek your understanding that we need to look into this matter and allow us to update you early next week.

Thank you.

Regards,

Stanley Lai
Executive, Claims

T +65 6540 2189

F +65 6725 0853

E stanley.lai@budgetdirect.com.sg

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From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Wednesday, 23 June 2021 11:39 am

To: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Cc: KennethKong@lkkauto.com; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs || C10008686

Dear Stanley,

Kindly give us a finalise amount as this is pending for very long.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

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From: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Sent: Friday, 18 June 2021 10:05 AM

To: shirley.lee@mbmwheelpower.com.sg

Cc: KennethKong@lkkauto.com; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Dear Shirley,

May we know what is the UPPF film?

Surveyor had informed us ceramic coating requested amount was \$500.

Regards,

Stanley Lai
Executive, Claims

T +65 6540 2189

F +65 6725 0853

E stanley.lai@budgetdirect.com.sg

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From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Thursday, 17 June 2021 5:09 pm

To: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Subject: FW: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Dear Stanley,

Please help to finalise as the surveyor cannot give me a finalise amount.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

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From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Tuesday, 18 May 2021 2:42 PM

To: 'Kenneth Kong (LKKAuto)' <KennethKong@lkkauto.com>

Cc: 'gary.wong@mbmwheelpower.com.sg' <gary.wong@mbmwheelpower.com.sg>;

'danny.ong@mbmwheelpower.com.sg' <danny.ong@mbmwheelpower.com.sg>; 'Alvin Koh (MBM Wheelpower)'

<alvin.koh@mbmwheelpower.com.sg>

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Dear Kenneth,

Kindly refer to the attached and help to finalise asap.

Part By Part - \$5,416.00 (before GST) @ 3 days repair.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

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From: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Sent: Friday, 15 January 2021 1:05 PM

To: shirley.lee@mbmwheelpower.com.sg; Claims <claims@budgetdirect.com.sg>

Cc: gary.wong@mbmwheelpower.com.sg; danny.ong@mbmwheelpower.com.sg; 'Alvin Koh (MBM Wheelpower)' <alvin.koh@mbmwheelpower.com.sg>

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Without Prejudice

Dear Shirley,

Liability is clear and we are keen for direct settlement.

@Claims kindly assist to appoint surveyor

Thank you.

Regards,

Stanley Lai
Executive, Claims

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F +65 6725 0853

E stanley.lai@budgetdirect.com.sg

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From: Stanley Lai

Sent: Thursday, 14 January 2021 9:52 am

To: shirley.lee@mbmwheelpower.com.sg

Cc: Claims <claims@budgetdirect.com.sg>; gary.wong@mbmwheelpower.com.sg;

danny.ong@mbmwheelpower.com.sg; 'Alvin Koh (MBM Wheelpower)' <alvin.koh@mbmwheelpower.com.sg>

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Without Prejudice

Dear Shirley,

We are awaiting our insured to lodge the accident report today after our contact with him yesterday to notify him of the incident.

Appreciate if you could allow us to survey your client's vehicle in the meanwhile.

I will update liability upon receiving my insured's accident report.

Regards,

Stanley Lai
Executive, Claims

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F +65 6725 0853

E stanley.lai@budgetdirect.com.sg

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From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Sent: Wednesday, 13 January 2021 5:26 pm

To: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Subject: FW: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs
|| C10008686

Hi Stanley,

Please advise liability.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185

F +65 6725 0853

E ivy.r@budgetdirect.com.sg



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From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Wednesday, 13 January 2021 4:59 PM

To: Claims <claims@budgetdirect.com.sg>

Cc: gary.wong@mbmwheelpower.com.sg; danny.ong@mbmwheelpower.com.sg; 'Alvin Koh (MBM Wheelpower)' <alvin.koh@mbmwheelpower.com.sg>

Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs

Dear All,

Kindly refer to the attached for our client police report.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

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From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Wednesday, 13 January 2021 3:55 PM

To: 'claims@budgetdirect.com.sg' <claims@budgetdirect.com.sg>

Cc: 'gary.wong@mbmwheelpower.com.sg' <gary.wong@mbmwheelpower.com.sg>;

'danny.ong@mbmwheelpower.com.sg' <danny.ong@mbmwheelpower.com.sg>; 'Alvin Koh (MBM Wheelpower)' <alvin.koh@mbmwheelpower.com.sg>

Subject: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs

Dear All

Appreciate if you can advise us on the liability status 1st for the below loss and do not arrange for survey.

Kindly refer to the attached GIA report and estimate will be provided upon survey.

Our Client's Vehicle Number:	SFN37A
NTUC Vehicle Number:	XD9303L
Date/Time of Loss:	12/01/2021 10:20hrs

Please contact Lee Shirley @ 8686 5188 for the survey arrangement

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

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