

Veron Chen (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 25 June 2021 8:12 AM
To: Stanley Lai; Veron Chen (LKKAuto)
Cc: Charandeep Singh; Shirley Hiew (LKK Auto)
Subject: Re: TPPD survey: Claim ref: C10008686/ST || OI-SLN7131T (Beige) TP-SMX898X || Est: \$ || MBM Wheelpower

Dear Stanley,

I've check with our surveyor there is no photo showing film peeling after accident

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 24 June 2021 5:32 PM
To: Stanley Lai <stanley.lai@budgetdirect.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Charandeep Singh <charandeep.s@budgetdirect.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: Re: TPPD survey: Claim ref: C10008686/ST || OI-SLN7131T (Beige) TP-SMX898X || Est: \$ || MBM Wheelpower

Dear Stanley,

Due to Veron's absence.

Let me check with the surveyor and revert back to you

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Lai <stanley.lai@budgetdirect.com.sg>
Sent: Thursday, 24 June 2021 5:24 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Charandeep Singh <charandeep.s@budgetdirect.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: TPPD survey: Claim ref: C10008686/ST || OI-SLN7131T (Beige) TP-SMX898X || Est: \$ || MBM Wheelpower

Hi Veron,

Any PRS photos to show the film peeling after accident?

Do let us have the photos ASAP.

Thank you.

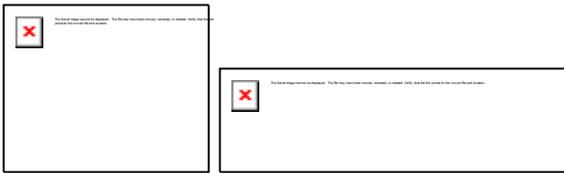
Regards,

Stanley Lai
Executive, Claims

T +65 6540 2189

F +65 6725 0853

E stanley.lai@budgetdirect.com.sg



Customer Care +65 6221 2111

Claims +65 6221 2199

Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01

Singapore Shopping Centre

Singapore

239924

budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, 17 June 2021 11:28 am

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Stanley Lai <stanley.lai@budgetdirect.com.sg>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Subject: RE: TPPD survey: Claim ref: C10008686/ST || OI-SLN7131T (Beige) TP-SMX898X || Est: \$ || MBM Wheelpower

Dear Stanley,

As spoken this morning.

According to surveyor, Offered ceramic coating at \$400 don't accept, insist at least \$500.

Enclosed preliminary revised base on surveyor's recommendation of vehicle SMX 898X

Date of survey: 18/1/2021

Number of days (estimated) : 3 days

Kindly advised.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 15 January 2021 3:24 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Stanley Lai <stanley.lai@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Subject: Re: TPPD survey: Claim ref: C10008686/ST || OI-SLN7131T (Beige) TP-SMX898X || Est: \$ || MBM Wheelpower

Dear Sir/Madam,

Thank you for your assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Sent: Friday, 15 January 2021 3:19 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Stanley Lai <stanley.lai@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>
Subject: TPPD survey: Claim ref: C10008686/ST || OI-SLN7131T (Beige) TP-SMX898X || Est: \$ || MBM Wheelpower

Hi Team,

We would like to arrange TP survey for SMX898X . TP chose Mr. Kenneth Kong to survey this vehicle.

Workshop information:
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
Lee Shirley @ 8686 5188

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924

budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee,

confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>
Sent: Friday, 15 January 2021 2:54 PM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Cc: Stanley Lai <stanley.lai@budgetdirect.com.sg>; gary.wong@mbmwheelpower.com.sg; 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>; alvin.koh@mbmwheelpower.com.sg
Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs || C10008686

Dear Ivy,

We choose Kenneth Kong from LKK.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | F 6250 9015 | M 8686 5188
Email: shirley.lee@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>
Sent: Wednesday, 13 January 2021 4:59 PM
To: Claims <claims@budgetdirect.com.sg>
Cc: gary.wong@mbmwheelpower.com.sg; danny.ong@mbmwheelpower.com.sg; 'Alvin Koh (MBM Wheelpower)' <alvin.koh@mbmwheelpower.com.sg>
Subject: RE: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs

Dear All,

Kindly refer to the attached for our client police report.

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | **F** 6250 9015 | **M** 8686 5188
Email: shirley.lee@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>
Sent: Wednesday, 13 January 2021 3:55 PM
To: 'claims@budgetdirect.com.sg' <claims@budgetdirect.com.sg>
Cc: 'gary.wong@mbmwheelpower.com.sg' <gary.wong@mbmwheelpower.com.sg>; 'danny.ong@mbmwheelpower.com.sg' <danny.ong@mbmwheelpower.com.sg>; 'Alvin Koh (MBM Wheelpower)' <alvin.koh@mbmwheelpower.com.sg>
Subject: Accident Involving SMX898X and SLN7131T along 34A Bedok South Ave 2 on 12/01/2021 at 14:498hrs

Dear All

[Appreciate if you can advise us on the liability status 1st](#) for the below loss and do not arrange for survey.

Kindly refer to the attached GIA report and estimate will be provided upon survey.

Our Client's Vehicle Number:	SFN37A
NTUC Vehicle Number:	XD9303L
Date/Time of Loss:	12/01/2021 10:20hrs

Please contact Lee Shirley @ 8686 5188 for the survey arrangement

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | **F** 6250 9015 | **M** 8686 5188
Email: shirley.lee@mbmwheelpower.com.sg
MBM Wheelpower PTE. LTD.
160 Sin Ming Drive • #06-02
Sin Ming Autocity • Singapore 575722
www.mbmwheelpower.com.sg

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.