

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 22 January 2021 3:48 PM
To: 'pohkin@kgcworkshop.com.sg'
Cc: Admin A
Subject: [REJECTION]- (Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 6675J AND SGY 9904T ON 05/01/2021 AT/ALONG 21 Princess Of Wales Rd)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We regret to inform you that we have our principal instruction to reject your client's claim as he was reversing while our insured was behind his car.

If your client has any video footage (rear camera), do forward to us for reviewing.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: pohkin@kgcworkshop.com.sg <pohkin@kgcworkshop.COM.SG>
Sent: Tuesday, 19 January 2021 7:07 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: (Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 6675J AND SGY 9904T ON 05/01/2021 AT/ALONG 21 Princess Of Wales Rd)
Importance: High

WITHOUT PREJUDICE

Your Ref: CC4/AIG21000743/ps3 (AIG Insured SGY 9904T)

Our Ref: SKN 6675J

Dear Hsiao Tong,

We refer to the above matter.

Our customer reported his vehicle being rear ended by your Insured.

As spoken over the phone, our customer don't have any video footage, please assist check with your Insured whether got any evidence to proof your Insured was stationary while accident happen.

Your prompt reply will be very much appreciated.

Thank you.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 15 January 2021 3:25 PM

To: pohkin@kgcworkshop.COM.SG

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: (Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 6675J AND SGY 9904T ON 05/01/2021 AT/ALONG 21 Princess Of Wales Rd)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AIG instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 15 January 2021 3:11 PM

To: pohkin@kgcworkshop.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: (Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 6675J AND SGY 9904T ON 05/01/2021 AT/ALONG 21 Princess Of Wales Rd)

Without Prejudice

Dear Poh Kin,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG21000743/ps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: pohkin@kgcworkshop.com.sg <pohkin@kgcworkshop.COM.SG>

Sent: Friday, January 15, 2021 2:39 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: (Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 6675J AND SGY 9904T ON 05/01/2021 AT/ALONG 21 Princess Of Wales Rd)

WITHOUT PREJUDICE

Your Ref: to be advised(AIG Insured SGY 9904T)

Our Ref: SKN 6675J

Dear Su li,

Please be informed that SKN 6675J is our customer.

Thank you.

Regards,

Poh Kin, Chong

Claims Executive

KGC WORKSHOP PTE LTD

14 Ang Mo Kio St 63, Block B (Singapore 569116)

Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986

E pohkin@kgcworkshop.com.sg



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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 15 January 2021 2:36 PM

To: pohkin@kgcworkshop.COM.SG

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: (Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 6675J AND SGY 9904T ON 05/01/2021 AT/ALONG 21 Princess Of Wales Rd)

Without Prejudice

Dear Poh Kin,

We refer to your below request.

To avoid any confusion, kindly advise which insurer is your client seeking to claim against.

Kindly provide us a copy of your client GIA Report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, January 15, 2021 1:43 PM

To: pohkin@kgcworkshop.COM.SG <pohkin@kgcworkshop.COM.SG>; Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: (Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 6675J AND SGY 9904T ON 05/01/2021 AT/ALONG 21 Princess Of Wales Rd)

Dear Poh Kin,

Noted with thanks.

We will get the person-in charge to revert to you shortly regards liability.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: pohkin@kgcworkshop.COM.SG <pohkin@kgcworkshop.COM.SG>
Sent: Friday, 15 January 2021 1:05 PM
To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: assignments@lkkauto.com
Subject: RE: (Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 6675J AND SGY 9904T ON 05/01/2021 AT/ALONG 21 Princess Of Wales Rd)
Importance: High

WITHOUT PREJUDICE

Your Ref: to be advised(Your Insured SGY 9904T)
Our Ref: SKN 6675J

Dear Nivitha,

Please be informed that car not in yet.

Kindly assist advise which claim officer handling this matter and the Liability on this matter.

Your prompt reply will be very much appreciated.

Regards,
Poh Kin, Chong
Claims Executive
KGC WORKSHOP PTE LTD
14 Ang Mo Kio St 63, Block B (Singapore 569116)
Tel (65) 6451 0353 / 6453 6279 | F (65) 6456 5410 | M (65) 8189 2986
E pohkin@kgcworkshop.com.sg



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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 15 January 2021 12:42 PM
To: pohkin@kgcworkshop.com.sg
Cc: assignments@lkkauto.com
Subject: (Pre-Repair Survey)(ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 6675J AND SGY 9904T ON 05/01/2021 AT/ALONG 21 Princess Of Wales Rd)

Dear Sir/Mdm,

Is the vehicle SKN 6675J in the workshop?

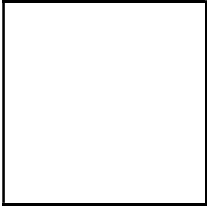
BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*



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