

## Veron Chen (LKKAUTO)

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**From:** Team AutoPro <tap.finalization@gmail.com>  
**Sent:** Friday, 8 April 2022 10:45 AM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** Re: FW: FW: YP 1089H-DOA: 5/1/2021 (AIG OD)

Dear All ,

### Without Prejudice

Thank You for your prompt reply.

We are pleased to confirm our acceptance to your proposed COR @ **\$31,000.00 & 24 Repair Days.**

Kindly advise OIC and reference number (if any) for our submission of LOD.(Ignore if already mentioned in the reply.)

*\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\**

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Cheers,  
John Ko  
**Team AutoPro Pte Ltd**  
HP : 6258 1955  
Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Apr 8, 2022 at 10:25 AM Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear John,

Offer amount at Lump Sum \$31,000.

Kindly check and confirmed

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)>  
**Sent:** Thursday, 31 March 2022 10:55 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Re: FW: FW: YP 1089H-DOA: 5/1/2021 (AIG OD)

Dear Veron,

Do you have the after marked estimate for future reference?

Thank you

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

-----  
Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Mar 30, 2022 at 4:54 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear John,

We have check with AIG

Max at \$30,000/-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)>  
**Sent:** Wednesday, 30 March 2022 10:32 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Re: FW: FW: YP 1089H-DOA: 5/1/2021 (AIG OD)

Dear Veron,

As spoken , Please help to try for the minimum amount of \$32,000. As from the damage a lot of labour and parts was involved.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Mar 29, 2022 at 2:41 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear John,

Offer amount at Lump Sum \$30,000.

Kindly check and confirmed

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)>  
**Sent:** Saturday, 19 February 2022 5:04 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: FW: YP 1089H-DOA: 5/1/2021 (AIG OD)

Dear Veron,

As per requested , attached with the cabin invoice.

Thank you. Regards

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Jan 28, 2022 at 11:28 AM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Dear Veron,

As per requested. Attached with the dismantled pictures.

Thank you

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

Eric Lim

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 18, 2021 at 10:42 AM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Dear All ,

Good day to you and hope this email serves you well.

We would like to follow up with you on the finalize amount for the subject vehicle.

Await soonest your favorable reply

Thousand appreciation.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722



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On Wed, Sep 8, 2021 at 2:06 PM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Noted with thanks.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Sep 8, 2021 at 2:05 PM Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear John,

Pending surveyor checking on parts prices.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Team AutoPro [mailto:[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)]

**Sent:** Wednesday, 8 September 2021 1:51 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: FW: YP 1089H-DOA: 5/1/2021 (AIG OD)

Dear All ,

Good day to you and hope this email serves you well.

We would like to follow up with you on the finalize amount for the subject vehicle.

Await soonest your favorable reply

Thousand appreciation.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

John Ko

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**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722



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On Mon, Jul 19, 2021 at 1:06 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear John,

Will check and revert.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email : [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)>

**Sent:** Monday, 19 July 2021 12:45 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: FW: YP 1089H-DOA: 5/1/2021 (AIG OD)

Dear All ,

Good day to you and hope this email serves you well.

We would like to follow up with you on the finalize amount for the subject vehicle.

Await soonest your favorable reply

Thousand appreciation.

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\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722



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On Mon, Jun 7, 2021 at 11:02 AM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Dear All ,

Good day to you and hope this email serves you well.

We would like to follow up with you on the finalize amount for the subject vehicle.

Await soonest your favorable reply

Thousand appreciation.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

-----  
Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Sat, Apr 24, 2021 at 3:08 PM Team AutoPro <[tap.finalization@gmail.com](mailto:tap.finalization@gmail.com)> wrote:

Dear Mr Lim,

Thank you for your email. Can we confirm the finalization of the insured vehicle **YP 1089H, (Excess \$1000/-). with a repair limit \$46,000/-.**

**Thank you.**

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Cheers,

John Ko

**Team AutoPro Pte Ltd**

HP : 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Apr 23, 2021 at 10:06 AM TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)> wrote:

Hi KC,

I forward the email from Veron our case handler

Best Regards,

TG Lim | Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: [TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 22 January, 2021 9:13 AM  
**To:** Team AutoPro; SUR; TeamAutoPro North  
**Cc:** TG Lim (LKK Auto)  
**Subject:** YP 1089H-DOA: 5/1/2021 (AIG OD)

Dear Peach,

As instructed by our client , please proceed to repair the insured vehicle **YP 1089H, (Excess \$1000/-).**  
**Not Exceeding repair limit \$46,000/- or whichever lower.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Before paint photos for all NEW Panels and Parts required after repair .**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

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