

## Veron Chen (LKKAUTO)

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**From:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>  
**Sent:** Monday, 18 January 2021 4:12 PM  
**To:** Nadaraja, Deeban; Veron Chen (LKKAUTO); SUR; Shiau Chan (LKKAUTO); Yvonne Wong (LKK Auto); Denise Tay (LKKAUTO)  
**Cc:** Parthiban, Theerthan; Mohd Rizal, Nur Mariah Huibrechts; Lim, Sheng Yang  
**Subject:** RE: - AIG – OD / 1917203648SG / SKK1888K - Final excess

Hi Deeban,

Customer is asking why is 50% waiver, she's going straight and third party reverse into parking lot without any signal ?

Best regards

Coco Lu Ting  
Executive – Customer Service  
Claim Division Operations Body & Paint Centre  
209 Pandan Gardens  
Singapore 609339



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**From:** Nadaraja, Deeban <Deeban.Nadaraja@aig.com>  
**Sent:** Monday, 18 January, 2021 4:05 PM  
**To:** Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; sur@lkkauto.com; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Yvonne Wong (LKK Auto) <yvonne Wong@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>  
**Cc:** Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>  
**Subject:** - AIG – OD / 1917203648SG / SKK1888K - Final excess

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