

Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 18 January, 2021 11:17 AM
To: Claims Dept of CTI; Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: SNM21D200266/C02/SBQ8804G/CHNGPW / FW: Direct Settlement - Accident Involving SBQ8804G (OI : CTI - TBA) AND SFF4442D (TP : LKK REF - CC6/CTI21000711/Aea3) on 09/01/2021
Attachments: OI SAS.pdf

[Strictly Confidential]

Dear Asher

Attached herewith our insured SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 18 January 2021 10:28 AM
To: Meikwan@lkkauto.com; AsherSng@lkkauto.com; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200266/C02/SBQ8804G/CHNGPW / FW: Direct Settlement - Accident Involving SBQ8804G (OI : CTI - TBA) AND SFF4442D (TP : LKK REF - CC6/CTI21000711/Aea3) on 09/01/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D200266/C02/SBQ8804G/CHNGPW.

Dear Adeline Chng,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 15 January 2021 4:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SBQ8804G (OI : CTI - TBA) AND SFF4442D (TP : LKK REF - CC6/CTI21000711/Aea3) on 09/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SFF 4442D at M/s Kang Car Repairers Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."