

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 25 August 2022 09:25
To: Karen Tan
Cc: Admin A
Subject: RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004403MFSH/1 // ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Hi Karen,

We refer to the email earlier.

Third party did not submit any claims document till date.

In view we will process to submit our report & invoice and close off the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 25 August 2022 08:46
To: Karen Tan <karentan@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004403MFSH/1 // ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Karen,

Contents noted.

Hi Asher,

FYNA, Thanks. CC4/FCI21000710/Rra3

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Wednesday, 24 August 2022 2:13 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004403MFSH/1 // ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Sirs/Madam,

We refer to your email dated 29.12.2021 below.

Kindly let us have the status and the Survey report and your fees.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Lim Gan Koon (Chris)

Sent: Wednesday, December 29, 2021 12:20 PM

To: 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004403MFSH/1 // ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Jaslin,

Noted with thanks.

Regards.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 29 December 2021 12:16 pm

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004403MFSH/1 // ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Chris

We are currently pending for finalize repair cost to proceed further.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, December 23, 2021 5:52 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004403MFSH/1 // ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Jaslin,

Without alerting TP, kindly update the status.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Vic Alpeh S. Sanghila

Sent: Monday, 8 March 2021 2:32 pm

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20004403MFSH/1 // ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Jaslin,

We refer to your below email.

In view of Insured Driver's no response, please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghila
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghila@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 8 March 2021 2:24 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: [INTERVIEW ID] RE: PRI: SURVEY ASSESSMENT - D20004403MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Vic

Kindly let us have your instructions on liability.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Tuesday, 26 January 2021 12:49 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: [INTERVIEW ID] RE: PRI: SURVEY ASSESSMENT - D20004403MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Jaslin,

We refer to your below email and the contents were noted.

We will get back to you for further instruction.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 26 January 2021 10:54 am

To: Vic Alpeh S. Sanghila <VicSanghila@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: [INTERVIEW ID] RE: PRI: SURVEY ASSESSMENT - D20004403MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Vic

We have spoken to Insured Driver to inform him about TP video footage.

He is willing to proceed.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghila <VicSanghila@msfirstcapital.com.sg>

Sent: Monday, January 25, 2021 10:59 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: [INTERVIEW ID] RE: PRI: SURVEY ASSESSMENT - D20004403MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear MK / Jaslin,

We refer to the below email and the contents were noted.

Our Insured Driver reported that he was not aware of this accident (see attached IV SAS).

However, TP repairer had furnished us a copy of their client's video footage that shows the entire incident as per attached video.

As such, please assist to call ID and informed him about the TP video footage, liability and damage consistency and for us to settle the matter at best before we can proceed further for Express Settlement.

Kindly let get back to us for an update after talking to the ID so we could write in an official letter to him.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 25 January 2021 10:25 am

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI: SURVEY ASSESSMENT - D20004403MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA7119X AND SLU3469J ON 24/10/2020 *** LKK REF: CC4/FCI21000710/R1ra3

Dear Vic,

We refer to the above matter.

We have inspected third party vehicle SLU 3469J and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 14 January, 2021 5:32 PM

To: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: Re: PRI: SURVEY ASSESSMENT - D20004403MFSH/1

Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 14 January 2021 4:40 PM

To: assignments <assignments@lkkauto.com>

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG <CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG>; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG <VICSANGHILAN@MSFIRSTCAPITAL.COM.SG>

Subject: PRI: SURVEY ASSESSMENT - D20004403MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.