Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 18 January 2021 10:06 AM

To: Anikka Lai

Cc: Admin A; assignments

Subject: RE: SLL8229A - TP CLAIMS AGAINST SLZ6771P DOA: 11/01/2021 // LKK Ref:

CC4/III21000705/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

*Kindly arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Anikka Lai <anikkalai@honda.com.sg> Sent: Friday, 15 January 2021 3:15 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: SLL8229A - TP CLAIMS AGAINST SLZ6771P DOA: 11/01/2021

Dear Summer,

Pls advise liability before arranging survey.

Thank you.

Warmest regards Anikka Lai 6A Mandai Estate Singapore 729903

DID: 65145248 HP: 82886302 Email add: anikkalai@honda.com.sg

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 14 January 2021 12:20 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Anikka Lai <anikkalai@honda.com.sg>; SUR <sur@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: Re: SLL8229A - TP CLAIMS AGAINST SLZ6771P DOA: 11/01/2021

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Dear Sir/Madam,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Thursday, 14 January 2021 12:07 PM

To: Anikka Lai <anikkalai@honda.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: Zuhaidah Samsuri < aida@iii.com.sg>

Subject: RE: SLL8229A - TP CLAIMS AGAINST SLZ6771P DOA: 11/01/2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLL8229A and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext – 248

From: Anikka Lai <anikkalai@honda.com.sg>
Sent: Thursday, 14 January 2021 10:18 am
To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: SLL8229A - TP CLAIMS AGAINST SLZ6771P DOA: 11/01/2021

Dear Gabriel,

Pls arrange LKK to survey the damage.

Thank you.

Warmest regards Aníkka Laí 6A Mandai Estate Singapore 729903

DID: 65145248 HP: 82886302 Email add: anikkalai@honda.com.sg

From: Motor Claim - III < motorclaim@iii.com.sg>
Sent: Thursday, 14 January 2021 10:17 AM
To: Anikka Lai < anikkalai@honda.com.sg>

Subject: RE: SLL8229A - TP CLAIMS AGAINST SLZ6771P DOA: 11/01/2021

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Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- JP Knights Adjusters
- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext – 248

From: Anikka Lai <anikkalai@honda.com.sg>
Sent: Thursday, 14 January 2021 9:05 am
To: Motor Claim - III motorclaim@iii.com.sg>

Subject: SLL8229A - TP CLAIMS AGAINST SLZ6771P DOA: 11/01/2021

Dear Sir / Madam,

Attached pls find the claim documents for your necessary action. Kindly advise the liability of direct settlement.

Thank you.

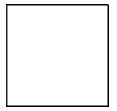
Warmest regards Aníkka Laí 6A Mandai Estate Singapore 729903

DID: 65145248 HP: 82886302 Email add: anikkalai@honda.com.sg

From: Printer Service <pri>printservice@honda.com.sg>

Sent: Thursday, 14 January 2021 8:50 AM **To:** Anikka Lai <anikkalai@honda.com.sg>

Subject: Attached Image



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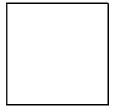
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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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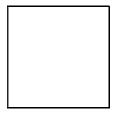
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