



LETTER OF DEMAND

Your Ref: CC3/AIG21000699/A1pa3

Our Ref: SMB 5749T

To: AIG

Dear Sirs,

ACCIDENT INVOLVING SMB 5749T & SGL 655B ON 13/01/2021

We are claiming on behalf of our client Chua Wee Kuan

owner of vehicle number SMB 5749T involved in accident on 13/01/2021

with vehicle SGL 655B along/at Airbus 7400 Toa Payoh

Description of claims:

Cost of Repairs \$ 35,911.53 (incl 7% GST)

Loss of Use/Rental \$ 120 X 35 Days = \$ 4200 (incl 7% GST)

Search Fee \$ - (incl 7% GST)

Miscellaneous Fee \$ - (incl 7% GST)

TOTAL \$ 40,111.53 (incl 7% GST)

We are claiming in full and final settlement of \$ 40,111.53
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 21/5/2021

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Document no. 12033104061
Document date 22-02-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021002068/ 1
Job order date 14-01-2021
Service Advisor TIOW CHUAN CHEE

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
CHUA
WEE KUAN
BLK 671B JURONG WEST ST 65
#14-106
SINGAPORE 642671

License plate	Model code	First registration	VIN	Model	Mileage
SMS5149T	5E36UDR3	28-02-2020	TMBBU7NE9L0053813	Octavia RS 2.0 I TSI 180kW w/o WC MY20	22,198

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	R&R ROOFLINING	1.5	pcs.	840.00	#1	1,260.00	1,348.20
	CHANGE LINE ASSIST SYSTEM CALIBRATION	1	pcs.	840.00	#1	840.00	898.80
	R&R REAR SUB FRAM	1	pcs.	840.00	#1	840.00	898.80
	R&R FUEL TANK	1	pcs.	840.00	#1	840.00	898.80
5E0807248E	Buffer	1	pcs.	49.49	#1	49.49	52.95
	FRT BUMPER FOAM						
5E5827023E	Rear Trunk	1	pcs.	3,255.00	#1	3,255.00	3,482.85
	OS CD 15/1/2021						
5E5845049AANVB	Rear Windo	1	pcs.	811.06	#1	811.06	867.83
	REAR W/SCREEN						
D 169300M2	1k Window Adhesive	2	pcs.	51.11	#1	102.22	109.38
D 00940104	All Purpose Cleaner	1	pcs.	94.03	#1	94.03	100.61
D 00920002	Primer	1	pcs.	27.39	#1	27.39	29.31
D 181802M1	Activator For Precoated W	1	pcs.	25.14	#1	25.14	26.90
D 00950025	Applicator	2	pcs.	10.12	#1	20.24	21.66
5E5860523 9B9	Strip	1	pcs.	20.54	#1	20.54	21.98
	3RD BRAKE LIGHT STRIP						
5E5827705J	Decklid We	1	pcs.	130.64	#1	130.64	139.78
	REAR BOOT WETHERSTRIP						
WHT007341	Rivetted Cap Nut	2	pcs.	2.28	#1	4.56	4.88
3V0853621A FOD	Skoda Embl	1	pcs.	64.32	#1	64.32	68.82
5JA853687 2ZZ	Inscriptio	1	pcs.	73.51	#1	73.51	78.66
	EMBLEM - SKODA						
5E0853687 2ZZ	Inscriptio	1	pcs.	82.45	#1	82.45	88.22
	EMBLEM - OCTAVIA SCK A/O 15/1/2021						
5E0853687R NTA	Inscriptio	1	pcs.	82.45	#1	82.45	88.22
	EMBLEM - RS OS CD 15/1/2021						
5E5807421B	Cover For	1	pcs.	1,371.14	#1	1,371.14	1,467.12
	REAR BUMPER						
5E5807521F 9B9	Spoiler	1	pcs.	178.34	#1	178.34	190.82
5E5807441A GRU	Cover For	1	pcs.	7.25	#1	7.25	7.76
	REAR BUMPER TOWING COVER OS CD 15/1/2021						
5E5807364A	Bracket	1	pcs.	20.41	#1	20.41	21.84
	EXHAUST PIPE CHROM BRACKET RH SCK A/O 15/1/2021						
5E0253682H	Exh.Tail P	1	pcs.	466.09	#1	466.09	498.72
	EXH PIPE CHROM RH SCK A/O 15/1/2021						
5E5807305B	Reinforcem	1	pcs.	448.02	#1	448.02	479.38
	REAR REINFORCEMENT SCK A/O 15/1/2021						

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SKODA

Commercial
Vehicles

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Customer Details:
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SINGAPORE 642671

License plate	Model code	First registration	VIN	Model	Mileage
SMS5149T	5E36UDR3	28-02-2020	TMBBU7NE9L0053813	Octavia RS 2.0 I TSI 180kW w/o WC MY20	22,198

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5E0807837B 9B9	Connecting BUMPER END TRIM LH SCK A/O 15/1/2021	1	pcs.	28.48	#1	28.48	30.47
5E0807838B 9B9	Connecting BUMPER END TRIM RH SCK A/O 15/1/2021	1	pcs.	28.48	#1	28.48	30.47
5E5807863	Retaining BUMPER CTR BRACKET LH	1	pcs.	65.74	#1	65.74	70.34
5E5807864	Retaining BUMPER CTR BRACKET RH A/O 20/1/2021	1	pcs.	65.74	#1	65.74	70.34
5E5807393	Guide Piec BUMPER SIDE BRACKET LH	1	pcs.	20.46	#1	20.46	21.89
5E5807394	Guide Piec BUMPER SIDE BRACKET RH A/O 20/1/2021	1	pcs.	20.46	#1	20.46	21.89
WHT003737	Unbekannt NUT	6	pcs.	0.19	#1	1.14	1.22
N 10621301	Expanding Nut	10	pcs.	1.80	#1	18.00	19.26
5E5919485C	Sensor Bra	1	pcs.	11.63	#1	11.63	12.44
5E5919486C	Sensor Bra	1	pcs.	11.63	#1	11.63	12.44
5E5919485B	Sensor Bra OS CD 15/1/2021	2	pcs.	11.63	#1	23.26	24.89
5Q0919275B GRU	Sensor Primed	2	pcs.	164.62	#1	329.24	352.29
5Q0919133 9B9	Seal Ring Satin Black	2	pcs.	1.28	#1	2.56	2.74
D 822150A1	Bonding Agent For Plastic	1	pcs.	62.81	#1	62.81	67.21
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	78.91	#1	78.91	84.43
5E5945712A	Taillight TAILLIGHT RH	1	pcs.	691.81	#1	691.81	740.24
5E0945106B	Reflector REFLECTOR RH OS CD 15/1/2021	1	pcs.	35.76	#1	35.76	38.26
5E0945104B	Reflector REFLECTOR CTR OS CD 15/1/2021	1	pcs.	54.64	#1	54.64	58.46
5E5813301B	Rear Panel END PANEL INNER OS CD 15/1/2021	1	pcs.	581.29	#1	581.29	621.98
5E5813309	End Plate END PANEL OUTER SCK A/O 15/1/2021	1	pcs.	120.67	#1	120.67	129.12
D 007500A2	Zinc Spray OS A/O 15/1/2021	1	pcs.	62.88	#1	62.88	67.28
D 180003M2	2k-Body Adhesive	1	pcs.	428.72	#1	428.72	458.73
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	64.15	#1	64.15	68.64
5E0810970E	Wheelhouse RHR FENDER LINER SCK A/O 15/1/2021	1	pcs.	120.88	#1	120.88	129.34
5Q0813116B	Floor Pan OS CD 19/1/2021 Arr-28012021	1	pcs.	522.30	#1	522.30	558.86

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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5Q0803274B	Retainer SPARE WHEEL BOLT BRACKET S/O 20/1/2021	1	pcs.	44.66	#1	44.66	47.79
5G0803899	Bolt For Spare Wheel Moun A/O 20/1/2021	1	pcs.	19.75	#1	19.75	21.13
5Q0825712D	Heat Shield For Exhaust M OS CD 15/1/2021	1	pcs.	112.50	#1	112.50	120.38
5E0853677B 9B9	Cooling Ai FRT BUMPER CTR LOWER GRILLE	1	pcs.	92.93	#1	92.93	99.44
1K0253141L	Dual Clamp	1	pcs.	60.12	#1	60.12	64.33
4G0857563 9B9	Unbekannt CILP SCK A/O 20/1/2021	1	pcs.	4.91	#1	4.91	5.25
5E0807905B	FOIL LH	1	pcs.	52.35	#1	52.35	56.01
5E0807906B	FOIL RH	1	pcs.	52.35	#1	52.35	56.01
5E5863459 9B9	Cover For END PANEL TRIM COVER SCK A/O 20/1/02021	1	pcs.	133.58	#1	133.58	142.93
D 378500A2	Sound Absorber Laminated FLOOR PAN INSULATOR	2	pcs.	43.65	#1	87.30	93.41
N 91073004	Hexagon Flange Screw A/O 20/1/2021	4	pcs.	2.50	#1	10.00	10.70
1K0899185	Plug A/O 20/1/2021	8	pcs.	1.33	#1	10.64	11.38
N 10785401	Hexagon Flange Screw	4	pcs.	8.85	#1	35.40	37.88
N 91200301	Hexagon Flange Screw CD 4/2/2021	2	pcs.	3.50	#1	7.00	7.49
N 90648402	Bolt Hex. Hd.	8	pcs.	6.00	#1	48.00	51.36
WHT000228	Eccentric Screw	2	pcs.	16.03	#1	32.06	34.30
N 10106402	Shouldered Hex. Nut Self-	2	pcs.	3.11	#1	6.22	6.66
N 10640501	Bolthex.Hd.With Shoul.	2	pcs.	8.37	#1	16.74	17.91
N 90648402	Bolt Hex. Hd.	4	pcs.	6.00	#1	24.00	25.68
N 10628301	Bolt Hex. Hd. With Should	2	pcs.	8.85	#1	17.70	18.94
N 10106402	Shouldered Hex. Nut Self-	2	pcs.	3.11	#1	6.22	6.66
N 10776501	Hexagon Flange Screw	2	pcs.	5.39	#1	10.78	11.53
N 90183803	Hexagon Collar Nut Self-L	2	pcs.	3.02	#1	6.04	6.46
	Towing assistance - AWP	1	pcs.	195.00	#1	195.00	208.65
	LABOUR FRT	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINT FRT	1	pcs.	800.00	#1	800.00	856.00
	LABOUR REAR	9	pcs.	840.00	#1	7,560.00	8,089.20
	SPRAY PAINT REAR	6	pcs.	800.00	#1	4,800.00	5,136.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOT LID MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	R&R REAR LUGGAGE TRIM	0.5	pcs.	840.00	#1	420.00	449.40
	R&R REAR SEAT	0.5	pcs.	840.00	#1	420.00	449.40
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50

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License plate SMS5149T	Model code 5E36UDR3	First registration 28-02-2020	VIN TMBBU7NE9L0053813	Model Octavia RS 2.0 TSI 180kW w/o WC MY20	Mileage 22,198
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	FRT NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	REAR W/SCREEN SOLAR FILM	1	pcs.	400.00	#1	400.00	428.00
	R&R REAR EXHAUST	0.5	pcs.	840.00	#1	420.00	449.40
	AIG DIRECT SETTLEMENT DOA : 13/01/2021 TP VEH : SGL6155B SURVEY BY : RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	4,540.00	29,022.18	7%	2,349.35	33,562.18	35,911.53
Total	4,540.00	29,022.18		2,349.35	33,562.18	35,911.53



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Chua Wee Euan (the third party claimant") of Blk 6713 Jurong West St 65 #14-106 Singapore 640071 (address), owner of SM85749T (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SM85749T that was damaged pursuant to the accident which occurred on 13/01/2022 (date) along PTE TURNS TOA PAYON (location) involving vehicle no/s SGL 6758 ("the accident").

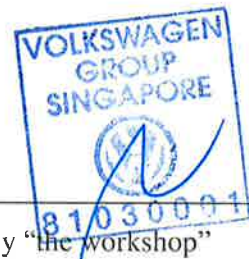
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, _____ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ _____ (Repair Cost), S\$ _____ (Loss of Use/Rental), S\$ _____ (Disbursement) for vehicle no. _____ that was damaged pursuant to the accident which occurred on _____ (date) along _____ (location) involving vehicle no/s _____. This is pursuant to the inspection conducted on _____ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner _____ ("the third party claimant") of vehicle no. _____ make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to _____ (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

Signed by appointed surveyor


Signed by "the workshop" (with chop)