

**Re: Your Ref: RN.bh.0048.15.V6 Our Ref: 20/21/21/VC05/024135 (Gerald) Acc inv YN7527G & GBJ 1972L on 12.01.2021 [External General] LKK REF : CC4/LPC21000683/bs3**

Su Li (LKK Auto) <suli@lkkauto.com>

Tue 1/19/2021 2:13 PM

To: ONG LI LI <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (4 MB)

TP GIA REPORT.pdf;

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle GBJ 1972L at M/s CHENG MOTOR WORK CO. on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Su Li (LKK Auto) <suli@lkkauto.com>

**Sent:** Thursday, January 14, 2021 3:55 PM

**To:** ONG LI LI <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: Your Ref: RN.bh.0048.15.V6 Our Ref: 20/21/21/VC05/024135 (Gerald) Acc inv YN7527G & GBJ1927L on 12.01.2021 [External General] LKK REF : CC4/LPC21000683/bs3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Thursday, January 14, 2021 2:33 PM

**To:** ONG LI LI <llong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** Re: Your Ref: RN.bh.0048.15.V6 Our Ref: 20/21/21/VC05/024135 (Gerald) Acc inv YN7527G & GBJ1927L on 12.01.2021 [External General]

Dear Sir/Madam,

Thank you for your assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI <llong@lonpac.com>

**Sent:** Thursday, 14 January 2021 2:24 PM

**To:** tan lay keng <tanlaykengandco@gmail.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Cc:** Alan Tan <chengmotor27@yahoo.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: Your Ref: RN.bh.0048.15.V6 Our Ref: 20/21/21/VC05/024135 (Gerald) Acc inv YN7527G & GBJ1927L on 12.01.2021 [External General]

## Lonpac External - General

Without Prejudice

Save as to Costs

Dear Bakar

Thank you for your confirmation on the appointment of a Single Joint Expert.

Dear Nivitha

Please see below & arrange TP survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

**From:** tan lay keng [mailto:tanlaykengandco@gmail.com]

**Sent:** Thursday, 14 January 2021 2:21 PM

**To:** ONG LI LI <llong@lonpac.com>

**Cc:** Alan Tan <chengmotor27@yahoo.com>

**Subject:** Re: Your Ref: RN.bh.0048.15.V6 Our Ref: 20/21/21/VC05/024135 (Gerald) Acc inv YN7527G & GBJ1927L on 12.01.2021 [External General]

Dear Ms Ong Li Li,

Our client has instructed us to appoint Mr Mohamad Taufikh Bin Hamid to conduct the pre-repair survey. Please request him to contact Mr Alan Tan of Cheng Motor at Tel No. 6555 1185 / 9671 3335 to arrange for the pre-repair inspection.

Rgds

Bakar

for Raymond Ng

Tan Lay Keng & Co

On Thu, Jan 14, 2021 at 1:07 PM ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)> wrote:

## Lonpac External - General

Without Prejudice  
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Mohamad Taufikh Bin Hamid
2	Mohammed Rasul Bin Mohd Yunus
3	Steve Chen Tsue Yee
4	Oi Sun Pin
5	Parasuram S/O Shanmugan
6	Lim Teow Guan
7	Robin Poon
8	Nicholas Tey
9	Jackson Quek
10	Joshua Ong

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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