

RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 9613X DOA: 12.01.2021

Ong Shiying <shiying.ong@fastechauto.com.sg>

Wed 13/1/2021 5:24 PM

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Without Prejudice

Dear Pauline,

Yes, is under Choo Motor Spray Painter.

Thank You

Best Regards,

Shiying

Choo Motor Spray Painter

1 Kaki Bukit Avenue 6 #01-39

Autobay Singapore 417883

Tel: 6745 3897

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Wednesday, January 13, 2021 4:51 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; Ong Shiying <shiying.ong@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 9613X DOA: 12.01.2021

Hi Shiying

Please confirm.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

A Munich Re company

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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 13 January 2021 4:49 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 9613X DOA: 12.01.2021

Dear Sir/Mdm,

Kindly assist to reconfirm the repairer as workshop says its under Choo Motor Spraypaint.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 13 January 2021 3:39 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; 'Ivy Yong' <ivy.yong@ergo.com.sg>
Cc: 'Phoebe Xie' <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 9613X DOA: 12.01.2021

Dear Sir/Mdm,

Kindly assist to reconfirm the repairer as workshop says its under Choo Motor Spraypaint.

BEST REGARDS

G.NIVITHA

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Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
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** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, 13 January 2021 3:24 PM

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>; Ivy Yong <ivy.yong@ergo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 9613X DOA: 12.01.2021

Hi Ivy

Please register claim, upload this email and inform LKK our claim ref no. Thank you.

Dear Shiyong,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Wednesday, 13 January 2021 3:21 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 9613X DOA: 12.01.2021

Without Prejudice

Dear Pauline,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre- repair survey.

Thank You

Best Regards,

Shiyong

Choo Motor Spray Painter

1 Kaki Bukit Avenue 6 #01-39

Autobay Singapore 417883

Tel: 6745 3897

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Wednesday, January 13, 2021 3:19 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 9613X DOA: 12.01.2021

Dear Shiyong,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd

6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Wednesday, 13 January 2021 3:07 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SKW 9613X DOA: 12.01.2021

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: XE 5891B.

Date of accident: 12/01/2021

Please arrange Pre-repair Inspection for my client's vehicle no: SKW 9613X.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Shiying
Choo Motor Spray Painter
1 Kaki Bukit Avenue 6 #01-39
Autobay Singapore 417883
Tel: 6745 3897
Fax: 6745 8520

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