



ESTEEM

ESTEEM PERFORMANCE PTE LTD
UEN 200005485N

HEADQUARTERS / SHOWROOM / WORKSHOP
385 Sin Ming Drive
Singapore 575718
(T) 6753 2112 (F) 6451 0394

WORKSHOP
176 Sin Ming Drive
Sin Ming Auto Care #01-14, #01-15, #01-16
Singapore 575721
(T) 6484 1221 (F) 6484 7829

Your Ref : XB8740A
Our Ref : CIV2100081 / SMU 1265 G

Date : 19.02.2021

LONPAC INSURANCE BERHAD
100 BEACH RD
#19-00 SHAW TOWER
Singapore 189702

RE : ACCIDENT INVOLVING **SMU 1265 G & XB 8740 A**
ACCIDENT DATE **11.01.2021**
ACCIDENT ALONG **CLEMENTI AVE 2**

We are the workshop for the owner of motor vehicle no : SMU 1265 G which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured XB 8740 A we are submitting these claims for your consideration.

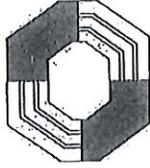
1	Cost of repair	S \$	2,685.72
2	Loss of use <u>4</u> days @ \$ <u>120</u> / day	S \$	480.00
DOA : 11.01.2021 PRI Request : 13.01.2021 @ 09:11 Survey Date : 13.01.2021 @ 15:20 1 day to arrange PRI Recommend : 3 days Weekend : Total : 4 days			
3	LTA Fee	S \$	7.45
		S \$	3,173.17

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully
Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024127
DATE : 20 MARCH 2021

DISCHARGE VOUCHER

I/We, GOLDBELL CAR RENTAL PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XB8740A the sum of Singapore Dollar Three Thousand Ninety Only (\$3,090.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMU1265G and XB8740A on 11 JAN 2021 along CLEMENTI AVE 2(AYE TUAS) TOWARDS TO CLEMENTI AVE 6.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ ROYAL'S ENGINEERING & TRADING (S) PTE LTD AND/OR CHIDAMBARAM SANKARAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to ESTEEM PERFORMANCE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



[Signature] 25/05/2021
Signature of vehicle owner/Date

Goldbell Car Rental Pte Ltd.
Name of vehicle owner /Date

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7829
385 Sin Ming Drive (Inside Vicom) Singapore 575718.
Tel : 6753 2112 Fax : 6451 0394
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : LONPAC INSURANCE BERHAD
100 BEACH RD
#19-00 SHAW TOWER
Singapore 189702

ATTN: Motor Claim Department \ MR WONG

Your Ref No: XB8740A
Claim Type: Third Party
Accident Date: 11/01/2021
TP Veh Reg No: XB8740A

Claim No: CER2100050
Final No: CIV2100081
Date: 08 Feb 2021
Policy No: 20-ML000257-R00
Veh Reg No: SMU1265G
Make/Model: TOYOTA COROLLA
ALTIS STANDARD
(AUTO)(2WD)
Chassis No: MR2BE3BE700007945
Engine No: 1ZR0F20367
Reg. Date: 29/07/2020

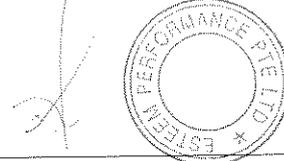
Tax Invoice to Vehicle No :SMU1265G

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	2,510.02	2,510.02
		2,510.02	2,510.02
		Total	S\$ 2,510.02
		Add GST @ 7%	175.70
		Total Amount Payable	S\$ 2,685.72

TOTAL: SINGAPORE DOLLAR TWO THOUSAND SIX HUNDRED EIGHTY FIVE AND CENTS SEVENTY TWO ONLY

The above vehicle was surveyed by KENNETH on 13/01/2021

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jan 2021 / 16:10:37

Receipt Date/Time : 12 Jan 2021 / 16:10:36

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210112-003077

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - XB8740A As at 11 Jan 2021/18:25:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - XB8740A Enquiry Fee 20210112160935591597	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20210112160946197	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 20 March 2021 12:50 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: Re: [SEEK MANDATE]- REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald) *** LKK REF: CC4/LPC21000650/Kpa3 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$3,090.00(all-in) with third party.

We are currently pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

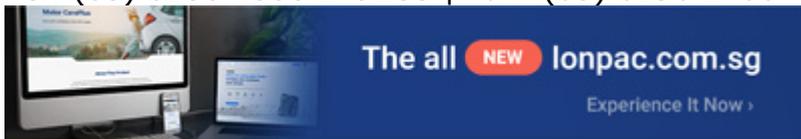
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 26 February 2021 3:24 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE]- REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald) *** LKK REF: CC4/LPC21000650/Kpa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 26 February 2021 12:26 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald) *** LKK
REF: CC4/LPC21000650/Kpa3 [External Confidential]

Your ref : **20/21/21/VC05/024127**
Our ref : CC4/LPC21000650/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XB8740A(LONPAC) AND SMU1265G(TP) ON 11/01/2021

We refer to the above matter.

We have highlighted to your good office on 14/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Third party video shows that third party was driving straight within his own lane, our insured lorry suddenly cut into third party lane and resulted the collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"ESTEEM PERFORMANCE PTE LTD"** at **\$3,093.17(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,622.72	\$ 2,685.72 (\$2,510.02+7%GST)
2. Loss of Rental (4days x \$120.00)	\$ 480.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 5,110.17	<u>\$ 3,093.17</u>

Surveyor recommended 3 days for repair + 1PRS = 4days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 19 January 2021 9:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald) *** LKK REF: CC4/LPC21000650/Kpa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

Please proceed with Direct Settlement.

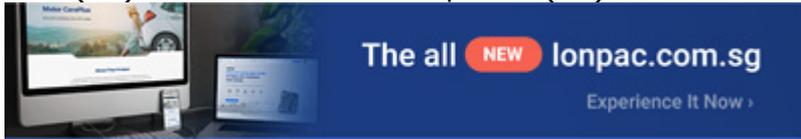
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 18 January 2021 11:43 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald) *** LKK REF: CC4/LPC21000650/Kpa3 [External Confidential]

Hi Gerald,

Attached is a copy of video footage submitted by third party for your easy reference.

Third party video shows that third party was driving straight within his own lane, our insured lorry suddenly cut into third party lane and resulted the collision.

In view of this, liability is not in our driver favour. We propose 100% DS with third party.

Kindly let us have you comments/instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

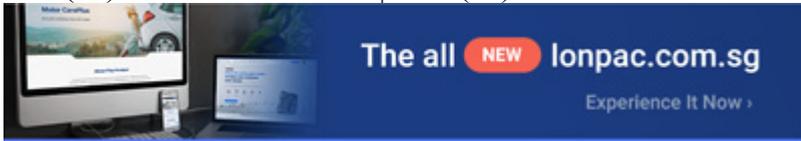
From: GERALD POH WEE BIN
Sent: Friday, 15 January 2021 8:26 AM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG ; Hsiao Tong (LKKAuto)
Subject: RE: REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald) ***
LKK REF: CC4/LPC21000650/Kpa3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Please assess liability before proceeding with Direct Settlement as our insured may not be at fault.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 14 January 2021 3:15 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald) ***
LKK REF: CC4/LPC21000650/Kpa3 [External General]

Dear Gerald,

We refer to the above matter.

We had inspected TP vehicle SMU 1265G on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 14 January, 2021 12:19 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald) ***
LKK REF: CC4/LPC21000650/Kpa3 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Fyi, this case will be under our Gerald Poh.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 13 January 2021 5:44 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald) [External General] *** LKK REF: CC4/LPC21000650/Kpa3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 13 January, 2021 2:46 PM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald)
[External General]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email.*

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 13 January 2021 12:35 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR PRI SURVEY SMU1265G Our Ref: 20/21/21/VC05/024127 (Gerald)
[External General]

Lonpac External - General

Dear Nivitha/Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: jenny chong [<mailto:jenny@esteemperf.com.sg>]
Sent: Wednesday, 13 January 2021 11:23 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Shanice Leong <shanice@esteemperf.com.sg>; Carmen Lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>
Subject: Re: REQUEST FOR PRI SURVEY SMU1265G

Dear Sir / Madam

GIA Report as attached

Thank you

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation

Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

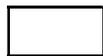
[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Wed, Jan 13, 2021 at 9:11 AM jenny chong <jenny@esteemperf.com.sg> wrote:

Dear Sirs / Madam,

ACCIDENT INVOLVING SMU1265G & XB8740A ON 11.01.2021 @ 18:25

We hereby give notice on behalf of the owner of motor vehicle registration no.

SMU1265G that this vehicle was involved in an accident on **11.01.2021** with motor vehicle registration no.**XB8740A** the driver of which was insured with **LONPAC INSURANCE BHD** and caused the accident by negligent driving/ control/ management. A copy of our client's Singapore Accident Statement filed is enclosed.

We propose the following surveyors:

- 1. FormTeam Consultancy Pte Ltd – Mr Chow Bo Xiong**
- 2. Vicom Ltd – Mr Tommie Lim**
- 3. JP Knights Pte Ltd – Mr Anthony Lim**
- 4. Infiniti Appraisal Service - Mr Cedric Ng**
- 5. Quantum Risk Management – Mr Andrew Aw**

In the event, you are not agreeable to the above, you may appoint your independent surveyor to assess our client's car without delay. May we propose in line with the amicable and fair spirit of settlement for both surveyors to meet, appraise the vehicle in the repairer's presence and agree on a fair amount.

Take Further Notice that in the event you fail to respond within **2 working days** (excluding Saturdays, Sundays and Public Holidays) of your receipt of this notice as to whether you wish to carry out or waive a pre-repair survey, the workshop will proceed to repair the vehicle and/ or have it surveyed as they deem fit, without further notice and without prejudice to the right to claim loss of use in accordance with the Pre-action Protocol for Non-Injury Motor Accident Cases.

Will email GIA report to you once ready

Thank you

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation

Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



This email has been checked for viruses by AVG antivirus software.
www.avg.com