

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 January 2021 9:51 AM
To: 'Carmen Lim'
Cc: 'jenny chong'; 'serence ctc'; 'shanice@esteemperf.com.sg'
Subject: RE: Your Ref: SMU1265G //LKK Ref: CC4/LPC21000650/Kpa3 [ACCIDENT INVOLVING XB 8740A(LPC) AND SMU 1265G ON 11/01/2021]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 18 January 2021 11:43 AM
To: Carmen Lim <carmen@esteemperf.com.sg>
Cc: jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>; shanice@esteemperf.com.sg
Subject: RE: Your Ref: SMU1265G //LKK Ref: CC4/LPC21000650/Kpa3 [ACCIDENT INVOLVING XB 8740A(LPC) AND SMU 1265G ON 11/01/2021]

Without Prejudice

Hi Carmen,

Received with thanks.

We will look into the matter and get back to you.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Monday, 18 January 2021 10:50 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: jenny chong <jenny@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>;
shanice@esteemperf.com.sg

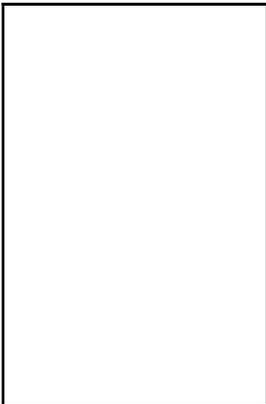
Subject: Re: Your Ref: SMU1265G //LKK Ref: CC4/LPC21000650/Kpa3 [ACCIDENT INVOLVING XB 8740A(LPC) AND SMU 1265G ON 11/01/2021]

Dear Hsiao Tong,

As requested , video has been WhatsApp to your company phone at **8430 2426.**

Kindly check and revert case liability.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

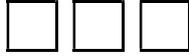
P: 6484 1221

E: carmen@esteemperf.com.sg

[385 Sin Ming Drive Vicom Inspection](#)
(Head Office / Showroom / Workshop)

[176 Sin Ming Drive , Sin Ming Auto Care](#)
[#01-14 , #01-15 , #01-16](#)
(Workshop)

www.esteemperformance.com



On Fri, Jan 15, 2021 at 2:52 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your Ref: **SMU1265G**

Without Prejudice

LKK Ref: CC4/LPC21000650/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XB 8740A(LPC) AND SMU 1265G ON 11/01/2021

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per Lonpac instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

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