

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SH 7506 U**
Your Ref : **GBA 7820 A**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 12.01.2021 @ 15:20 hours along Woodlands Drive 14 involving vehicles SH 7506 U and GBA 7820 A

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Part by Part(With GST)	\$	8,404.82
2. Loss of Income for 10 Days x \$80/- per day	\$	800.00
3. Loss of Rental for 10 Days x \$126.47/- per day(With GST)	\$	1,264.70
4. LTA/GIA Search fee(With GST)	\$	7.45
5. Towing Fee	\$	80.00
TOTAL	\$	10,556.97

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 12.01.2021 @ 15:20 hours along Woodlands Drive 14 involving vehicles SH 7506 U and GBA 7820 A

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SH 7506 U** at my request, I/We, **Lim Tong Gee** ("the claimant") of **Blk 520 Woodlands drive 14 # 07 - 301 Singapore 730520** (address) bearing NRIC No **S xxxx029J** the owner / hirer of motor vehicle no **SH 7506 U**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 21 day of 01 (month) 20 21 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R



Signed by "the claimant"

Name: **Lim Tong Gee**

NRIC No: **S xxxx029J**



Signed by Bifrost Auto Pte Ltd

Name: Regina

305447869
DOA: 12.01.2021
DV: \$10,080.50
SH 7506 U
China Taiping

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00125042000 Claim No : SNM21D200231/C02/GBA7820A/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$10,080.50
DOLLARS TEN THOUSAND EIGHTY AND CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 7506U
Insured Vehicle No. : GBA 7820A

my execution of this Discharge Voucher is
only my claim for property damage and not
prejudicial to any other claims arising
from the same accident

Date of Loss : 12/01/2021
Place of Accident : WOODLANDS DRIVE 14

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ENVIPURE PTE. LTD.
Driver Name : WONG CHEE ONN MICHAEL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	8,404.82
(3) Loss of Use/Rental/ Earning	S\$	1,588.23
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	80.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	10,080.50
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :  (Michael) 20/01/2021

Date : _____

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2110028
Inv. Date : 21-10-2021
Ref : 12.01.2021
Terms : 30 Days
Veh. No. : SH 7506 U
Make & Model : Prius

#	Description	Qty	Rate	Total	Tax
1	PART BY PART REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$7,854.97	\$7,854.97	\$549.85

Subtotal for invoice : S\$7,854.97
GST (7.0%) : S\$549.85
Total : S\$8,404.82

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



A handwritten signature in blue ink, appearing to be "J. H. Tan".

(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT21010213

Date: 25 January 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/01/2021 @ 15:20 hrs
ALONG WOODLANDS DRIVE 14
INVOLVING GBA7820A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7506U** (the "Taxi"). The Taxi was hired to **LIM TONG GEE IC NO SXXXX029J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

365447869

[illegible]



You Call, We Tow - Fast . Secured . Reliable

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 200754

Date: 12/1/21

寶號

Messrs: CTM

車號

Vehicle No: SH 75064 Model No: Prius

時間(日/夜)

Time (day/night): Day Contact No: _____

由

Location: Along Woodlands Drive 14

到

To: Logan

Cash \$:

80/- Others: 其他

經手人

Authorised By: _____ Tow Truck Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 13 Jan 2021 / 11:37:55

Receipt Date/Time : 13 Jan 2021 / 11:37:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210113-001266

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBA7820A				
As at 12 Jan 2021/15:20:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBA7820A			
	Enquiry Fee	7.00	0.49	7.49
	20210113113700359301			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	411911XXXXXX7094	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 17 June 2021 10:40 AM
To: ANTHONY@MULTIHEIGHT.COM
Subject: ACCIDENT INVOLVING GBA 7820A AND SH 7506U ON 12/01/2021

Our Ref: CC6/CTI21000636/es3

17 JUNE 2021

ENVIPURE PTE. LTD.

Dear Sir/Madam,

ACCIDENT INVOLVING GBA 7820A AND SH 7506U ON 12/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 18 October 2021 5:31 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D200231/C02/GBA7820A/TANKL / FW: Direct Settlement - Accident Involving GBA 7820A (OI : CTI - TBA) and SH 7506U (TP : LKK REF - CC6/CTI21000636/es3) on 12/01/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We refer to your email below.

Please proceed to offer up to \$10,080.50(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, September 28, 2021 3:32 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D200231/C02/GBA7820A/TANKL / FW: Direct Settlement - Accident Involving GBA 7820A (OI : CTI - TBA) and SH 7506U (TP : LKK REF - CC6/CTI21000636/es3) on 12/01/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D200231/C02/GBA7820A/TANKL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **BIFROST AUTO PTE LTD**" at **\$10,080.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,739.42	\$ 8,404.82
2. Loss of Rental (5days x \$125.40)	\$ 1,264.70	\$ 1,138.23 (9days x \$126.47)
3. Loss of Income (5days x \$50)	\$ 800.00	\$ 450.00 (9days x \$50)
4. LTA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 19,891.57	\$ 10,080.50

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 1 September 2021 10:28 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D200231/C02/GBA7820A/TANKL / FW: Direct Settlement - Accident Involving GBA 7820A (OI : CTI - TBA) and SH 7506U (TP : LKK REF - CC6/CTI21000636/es3) on 12/01/2021

Hi Kah Leong,

We refer to the above matter.

Enclosed a copy of the preliminary advice and third party marked estimate for your perusal.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 14 January 2021 4:05 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D200231/C02/GBA7820A/TANKL / FW: Direct Settlement - Accident Involving GBA 7820A (OI : CTI - TBA) and SH 7506U (TP : LKK REF - CC6/CTI21000636/es3) on 12/01/2021

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claim settlement with third party.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, January 14, 2021 2:30 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200231/C02/GBA7820A/TANKL / FW: Direct Settlement - Accident Involving GBA 7820A (OI : CTI - TBA) and SH 7506U (TP : LKK REF - CC6/CTI21000636/es3) on 12/01/2021

Dear Su Li,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D200231/C02/GBA7820A/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 14 January 2021 11:23 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving GBA 7820A (OI : CTI - TBA) and SH 7506U (TP : LKK REF - CC6/CTI21000636/es3) on 12/01/2021

Dear Boon Sen,

Sorry for your inconvenience caused.

Attached as requested.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, January 14, 2021 10:51 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBA 7820A (OI : CTI - TBA) and SH 7506U (TP : LKK REF - CC6/CTI21000636/es3) on 12/01/2021

Dear Su Li,

Pls provide TP gia report and accident timing first for us to process case.

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Thank you

Chong Boon Sen
Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 13 January 2021 5:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA 7820A (OI : CTI - TBA) and SH 7506U (TP : LKK REF - CC6/CTI21000636/es3) on 12/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 7506U at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd