



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd

26/1/2021

No. 3 Anson Road, #16-00

Springleaf Tower

Singapore 079909

Attn: Asher Sng

Motor Claims Dept

LETTER OF DEMAND

Our Ref : GBB856M Your Ref : -

Dear Sir,

VEHICLE # : GBB856M

ACCIDENT INVOLVING : GBB856M & GBC9866U ALONG CLEMENTI ROAD AVE 6 ON 13/1/21

COST OF REPAIR : S\$4,600.00 (As agreed)

COR ADD GST 7% : S\$ 322.00

LOSS OF USE : S\$1,200.00

{7 work days + 2 weekends + 1 day prs} X S\$120

LTA & GIA SEARCH : S\$36.45

TOTAL : S\$6,158.45

DOLLARS: SIX THOUSAND ONE HUNDRED FIFTY-EIGHT AND CENTS
FORTY-FIVE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 13/1/2021 INVOLVING GBB856M GBC9866U GBD5136P

ALONG / AT

CLEMENTI ROAD AVE 6

I/We TMJP ENGINEERING PTE LTD (NRIC No. 200919174D)

of 8 BURN ROAD S(369977)

1. The owner of motor vehicle no. GBB856M hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 13/1/2021 20

Signature of owner

(Company's stamp – if any)

Signature of Witness

Name of Witness

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00016952004

Claim No : SNM21D200227

Claimant : TMJP ENGINEERING PRIVATE LIMITED

Amount : S\$5,950.00

DOLLARS FIVE THOUSAND NINE HUNDRED AND FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBB 856M

Insured Vehicle No. : GBC 9866U

Date of Loss : 13/01/2021

Place of Accident : CLEMENTI AVE 6, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CAPITAL CRANES GLOBAL PTE. LTD

Driver Name : TAN XUAN KAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,950.00
	=====
TOTAL	S\$ 5,950.00
	=====

Claimant Name : TMJP ENGINEERING PRIVATE LIMITED

NRIC No : 2XXXXX174D

Signature :

 **Ryder Auto Pte Ltd**

Date :

8/4/21

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd

26/1/2021

No. 3 Anson Road, #16-00

Springleaf Tower

Singapore 079909

Attn: Asher Sng

Motor Claims Dept

TAX INVOICE

Our Ref : GBB856M

Your Ref : -

Dear Sir,

VEHICLE # : GBB856M

ACCIDENT INVOLVING : GBB856M & GBC9866U ALONG CLEMENTI ROAD AVE 6 ON 13/1/21

COST OF REPAIR : S\$4,600.00 (As agreed)

COR ADD GST 7% : S\$ 322.00

TOTAL : S\$4,922.00

DOLLARS: FOUR THOUSAND NINE HUNDRED AND TWENTY-TWO ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)





TAX INVOICE

RYDER AUTO PTE LTD - TMJP
ENGINEERING PTE LTD

Invoice Number
GR_2021_000155

Invoice Issue Date
15 Jan 2021

Invoice Due Date
22 Jan 2021

Total Amount (S\$)	27.10
Total GST 7.00%(S\$)	1.90
Total Amount Incl. of GST (S\$)	29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	14/01/2021,13/01/2021,GBB856M,GBC9866U	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00 % (S\$)		1.90
		Total Amount Incl. of GST (S\$)		29.00

*This is a computer generated document.
No signature is required.*

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Jan 2021 / 13:33:26

Receipt Date/Time : 13 Jan 2021 / 13:33:20

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210113-001875

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC9866U As at 13 Jan 2021/07:50:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBC9866U Enquiry Fee 20210113133051987784	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	430092XXXXXX2716	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 26 January 2021 6:45 PM
To: CCGWEIJ@GMAIL.COM
Subject: ACCIDENT INVOLVING GBC 9866U AND GBB 856M / OTHERS ON 13/01/2021

Our Ref: CC6/CTI21000633/es3

26 JAN 2021

CAPITAL CRANES GLOBAL PTE. LTD.

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 9866U AND GBB 856M / OTHERS ON 13/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 1 April 2021 3:29 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D200227/C02/GBC9866U/LEWLC / FW: Direct Settlement - Accident Involving GBC 9866U (OI : CTI - TBA) and GBB 856M (TP : LKK REF - CC6/CTI21000633/es3) on 13/01/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Please proceed as follows:

	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,922.00
2. Loss of Use (10days x \$120)	\$ 1,000.00 (10days x \$100)
3. LTA Search Fee	\$ 36.45
Total	\$ 5,958.45

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at **6224 7175**. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 26 March 2021 12:51 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D200227/C02/GBC9866U/LEWLC / FW: Direct Settlement - Accident Involving GBC 9866U (OI : CTI - TBA) and GBB 856M (TP : LKK REF - CC6/CTI21000633/es3) on 13/01/2021

Your ref : RE: SNM21D200227/C02/GBC9866U/LEWLC

Our ref : CC6/CTI21000633/Aes3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) maybe affected.

We seek your approval to offer repairer " **RYDER AUTO WORKSHOP LLP**" at **\$5,958.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 11,481.55	\$ 4,922.00
2. Loss of Use (10days x \$120)	\$ 1,200.00	\$ 1,000.00 (10days x \$100)
3. LTA Search Fee	\$ 36.45	\$ 36.45
Total	\$ 12,718.00	\$ 5,958.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 14 January 2021 10:59 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D200227/C02/GBC9866U/LEWLC / FW: Direct Settlement - Accident Involving GBC 9866U (OI : CTI - TBA) and GBB 856M (TP : LKK REF - CC6/CTI21000633/es3) on 13/01/2021

[Confidential]

Hi Suli,

Please refer to attached.

Thank you.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, January 14, 2021 10:48 AM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200227/C02/GBC9866U/LEWLC / FW: Direct Settlement - Accident Involving GBC 9866U (OI : CTI - TBA) and GBB 856M (TP : LKK REF - CC6/CTI21000633/es3) on 13/01/2021

Dear Su Li,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D200227/C02/GBC9866U/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 13 January 2021 5:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC 9866U (OI : CTI - TBA) and GBB 856M (TP : LKK REF - CC6/CTI21000633/es3) on 13/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBB 856M at M/s RYDER AUTO WORKSHOP LLP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

