

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 15 March, 2021 10:35 AM
To: Jaclyn Maniam Kesaval
Cc: Asher Sng (LKKAuto); Admin A
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH3388U (OI : FCI - TBA) and SLL9225DP (TP : LKK REF -CC6/FCI21000629/Aea3) on 08/01/2021 D210000160MSH
Attachments: LKK REPORT _ PHOTO.pdf

Dear Jaclyn,

Survey report enclosed.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaclyn Maniam Kesaval <JaclynKesaval@msfirstcapital.com.sg>
Sent: Monday, 15 March, 2021 10:09 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH3388U (OI : FCI - TBA) and SLL9225DP (TP : LKK REF -CC6/FCI21000629/Aea3) on 08/01/2021 D210000160MSH
Importance: High

Dear Mei Kwan,

Kindly let us have the survey report urgently as TP LOD is in.

Thank you.

Regards,

Jaclyn K.

Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | DID: 6507 3859 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: Motor_Claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

*With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

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Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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From: Jaclyn Maniam Kesaval

Sent: Wednesday, 13 January 2021 4:25 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SH3388U (OI : FCI - TBA) and SLL9225DP (TP : LKK REF -CC6/FCI21000629/Aea3) on 08/01/2021 D210000160MSH

Dear Mei Kwan,

We refer to your email below.

Please forward us the estimate and the survey report urgently.

Kindly also inform TP repairer to submit their LOD to us directly when its ready.

Thank you.

Regards,

Jaclyn K.

Motor Claims

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Dear Jaclyn,

We refer to the above matter.

As spoken, our surveyor has inspected third party vehicle SLL 9225D at M/s Advance Auto Garage - Kaki Bukit on a WP basis and TP repairer proposed for express settlement.

Note : Workshop didn't send PRI/NOA to your good office and our surveyor thought SH- fall under fleet taxi and then proceed to survey. We just checked with TP repairer and they update us that they have started to repair the vehicle.

Enclosed for your perusal is:

- TP GIA report

Please advise further instruction.

Our case handler in-charge is Asher.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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