

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: 19/19/19/VC05/021517

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Mobile +65 -
Body & Paint Dept Our Dept
PA/TP/0747/2020/NH Email

12-Dec-2020 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLA 1587 U - Audi A3 SEDAN 1.4 TFSI.

With reference to the above-mentioned vehicle, no. **SLA 1587 U**, claimant,
Mr. Yeo Wee Hong, please find the related document per attached.

1. A copy of the Original invoice no. 85015762 – S\$ 19,581.32.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 1,200.00 (S\$ 100.00 x 12 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
Lonpac Insurance – SLA 1587 U

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:45

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85015762 Date : 11/12/2020 Order : SLA1587U Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
--	--	---

Regn No: SLA1587U (V 28759) Regn Date: 23/02/2016 Mileage: 36646 WIP No.: 56127
Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V2G1057920 Engine: CZC 509511 Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN AND LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL.	600.00	1.00	600.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS DISLODGE ROOF LINER AND DISENGAGE CURATIN AIRBAG E	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER AND REAR LID. CUT OUT AND WELD LHS REAR FENDER. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	4900.00	1.00	4,900.00
S	BODYWORK	M: TO RESPRAY LHS REAR FENDER, LHS SILL PANEL, DOOR ENTRANCE, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS.	3100.00	1.00	3,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT, CAVITY WAX, STONE CHIP, METAL FILLER POWDER, REAR WINDSCREEN SEALANT AND 1/4 GLASS SEALANT.	1080.00	1.00	1,080.00
S	BODYWORK	M: TO REPAIR AND RESPRAY REAR LID.	875.00	1.00	875.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	700.00	1.00	700.00
X	A8V5809837	SUBPART	1.00	2110.00	2,110.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 11:45

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85015762 Date : 11/12/2020 Order : SLA1587U Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
--	--	---

Regn No: SLA1587U (V 28759) Regn Date: 23/02/2016 Mileage: 36646 WIP No.: 56127
Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V2G1057920 Engine: CZC 509511 Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
X	AN 91233601	NUT	2.00	1.00	2.00
X	A8V5845501E NVB	REARWINDOW(LAST)	1.00	741.50	741.50
X	AD 00920002	PRIMER (DG)	2.00	18.60	37.20
X	A8V5845297K NVB	SIDE WINDO(LAST)	1.00	519.50	519.50
X	A8V5807377	GUIDE	1.00	60.00	60.00
X	A8V7853742 2ZZ	AUDI SIGN	1.00	112.50	112.50
X	A8P0853741 2ZZ	INSCRIPTION 'A3'	1.00	86.60	86.60
X	A8X0853737A 2ZZ	INSCRIPTION 'TFSI'	1.00	86.60	86.60
X	A8D0853419F	PACKING	1.00	17.40	17.40

Parts 3,773.30
Labour 0.00
Sublet 14,527.00
Menus 0.00
Lubricant 0.00



Sub-Total 18,300.30
7% GST 1,281.02
Grand Total 19,581.32

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **Lonpac Insurance Bhd**
100 Beach Road
#19-00 Shaw Tower
Singapore 189702
Attn: Motor Claims Dept
Yr Ref: 19/19/19/VC05/021517

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0747/2019/EH
2nd August 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : AUDI A3 SEDAN 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V2G1057920
Vehicle Regn No. : SLA 1587 U
Vehicle Mileage : 36646 KM
Vehicle Owner : Mr. Yeo Wee Hong
Liability : **Direct Settlement by Adam Ng of
Quantum Risk via email
dated on 22 JUNE 2019**
Accident Date : 08/06/2019
Place : Blk 533 Bedok Reservoir Road Carpark
Repair Cost : \$ 19,581.32
WIP No. : 56127
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

17.50 pm.

Date :

2/8/2019.

Your Ref: 18/19/19/VC05/021916

Authorization letter

PA/TP/0747/2019/DY

02/08/2019

Mr. Yeo Wee Hong
Blk 55 Pasir Ris Drive 1
#12-03
Singapore (519530)

LONPAC Ins BHD
100 Beach Road
#19-00 Shaw Towers
Singapore 189702
Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SLA 1587 U / YN 4504 S
AT 533 BEDOK RESERVOIR RD CARPARK ON 08TH JUNE 2019.**

I am the owner of SLA 1587 U.

I confirmed that I will be claiming for ~~Loss of Usages~~ / Rental Charges and hereby authorized your esteemed company to settle the repair bill and Loss of Usages / Rental Charges and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Yeo Wee Hong

Copy to Norah Khai, Premium Automobiles Pte Ltd

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")

Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)

Road Transport Act, 1987 (Malaysia)

Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

Certificate No.	: MT/00358020/02
Type of Coverage / Driver Plan	: Car Comprehensive (Value Plan)
1) Vehicle Registration No.	: SLA1587U
Chassis No.	: SLA1587U
2) Name of Policy Holder	: YEO WEE HONG
3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act	: 23/02/2019 00:00
4) Date/Time of Expiry of Insurance	: 22/02/2020 23:59
5) Persons or Classes of Persons Entitled to Drive	
(a) Any person who is named on the policy who is driving on the Policyholder's permission.	
The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.	
6) Limitations as to use*	
Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business.	
*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.	
Sum Insured	: Market Value
Own Damage Excess	: S\$ 700.00 (before any applicable GST)
Windscreen Excess	: S\$ 100.00 (before any applicable GST)
Choice of workshop	: My Workshop/ My Authorised Distributor Workshop
Finance company / Hire Purchase	:
Main driver	: YEO WEE HONG
Ref	Named Driver
Named driver (1)	TAM, HUI JIA
Important Note: This policy is on a named driver basis. The Policyholder has to be named as the Main Driver or Named Driver to be covered. Any unnamed drivers will not be covered.	



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-091115

Date of Request: 10/06/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 10/06/2019
Enquiry By Khoo Zhen Wei
TP Vehicle No. YN4504S
Accident Date 08/06/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN4504S	Lonpac Insurance Bhd	02/12/2018-01/12/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-091115
Date of Request: 10/06/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 10/06/2019
Enquiry By Khoo Zhen Wei
TP Vehicle No. YN4504S
Accident Date 08/06/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



CHAN'S & SONS ENTERPRISE
363 Sembawang Road, Goodlink Park,
Singapore 758379.
Tel: 6753 2536 Fax: 6756 7565
Breakdown Recovery: 9742 9446

RENTAL AGREEMENT

201907-0187.

Hirer's Name Yeo Wee Hong		Date of Birth 23/11/83		Passport/ Nric No. S8338812/I		Nationality	
Address 55 Pasir Ris Drive 1		Occupation		Driving Licence No. As Above		Date of Expiry Life	
#12-03		Postal Code 519530		Contact No		Mobile Phone No. 81138760	
Joint Hirer's / Guarantor's Name				Date of Birth		Passport/ Nric No.	
Address				Occupation		Driving Licence No	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	
				Occupation		Date of Expiry	
				Contact No		Mobile Phone No.	
				Date of Birth		Nationality	

CHECK OUT	Date	22-7-19	Time	10.45am	Mileage		
					KM		
CHECK IN	Date	21/8/19	Time	6 pm	Mileage		Remarks
					KM		

IMPORTANT NOTES:-

- ❑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ❑ No refund will be given for vehicle that returns early.
- ❑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ❑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ❑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ❑ Hirer is responsible for all parking fines & traffic summons.
- ❑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ❑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ❑ Vehicle returned after office hour will be charged to the next working day.
- ❑ Hourly extension is charged at 1/5 of the daily rate.
- ❑ As preventive maintenance, please check water & engine oil daily.
- ❑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ❑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ❑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	12	@	100	1200
DISCOUNT				
GST @ 7%				
TOTAL				1200
EXTENSION				Y102124
			201908-0069	
Audi K				
SLA1587U				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.	82599377	MODEL	
FROM		RETURN	<small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

YEO WEE HONG

NO. 55 #12-03
PASIR RIS DRIVE 1
SINGAPORE 519530

ATTN : YEO WEE HONG

INVOICE : AR1908-0182
DATE : 07/08/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201907-0187

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SLJ9937T	1,121.50
Make / Model	:	
Rental Dates	: Rental Billing From 22/07/2019 To 02/08/2019 (inclusive)	
Period	: 12 days	
Rental Rate	: S\$ 100.00 Per Day (Including GST)	
Reference No	: SLA1587U	
Non-tax items	: GST adjustment	-0.01

AMOUNT : S\$
ONE THOUSAND TWO HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : -0.01
TAXABLE VALUE : 1,121.50
GST 7% : 78.51

TOTAL S\$: 1,200.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

YEO WEE HONG

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201908-0069		
Account of	: YEO WEE HONG		
Date Issued	: 07/08/2019		
Vehicle Reg No.	: SLJ9937T		
Rental Dates	: 22/07/2019		
Amount Received	: S\$ 1,200.00		
Payment Type:	: VISA	V102124	S\$ 1,200.00
Payment for Invoice	: AR1908-0182		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	1,200.00

* This is a computer generated document. No signature is required.