

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 14 January 2021 11:20 AM
To: 'Teo, Grace'; Admin-D (LKKAuto); assignments; SUR
Cc: Ye, Yong Kang Melvin
Subject: RE: LKK(MC) \ CMTD2100063/MYE - PRI SURVEY FOR SMU9084J BMW 520 | DOA : 05 JAN 2021 | OUR REFERENCE : 1AP-202101-06 | YOUR REFERENCE : SJU9978R

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMU 9084J on 12.01.21.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 11 January 2021 12:31 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: LKK(MC) \ CMTD2100063/MYE - PRI SURVEY FOR SMU9084J BMW 520 | DOA : 05 JAN 2021 | OUR REFERENCE : 1AP-202101-06 | YOUR REFERENCE : SJU9978R

Hi LKK,

Attached herewith both reports.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Monday, January 11, 2021 12:28 PM

To: Christina <christina@lap.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK(MC) \ CMTD2100063/MYE - PRI SURVEY FOR SMU9084J BMW 520 | DOA : 05 JAN 2021 | OUR REFERENCE : 1AP-202101-06 | YOUR REFERENCE : SJU9978R

Without Prejudice

Our Reference : CMTD2100063/MYE

Your Reference: 1AP-202101-06

Hi Christina,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SMU9084J** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

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Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

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From: Christina <christina@lap.com.sg>

Sent: Monday, January 11, 2021 12:08 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: RE: PRI \ CMTD2100063/MYE - PRI SURVEY FOR SMU9084J BMW 520 | DOA : 05 JAN 2021 | OUR REFERENCE : 1AP-202101-06 | YOUR REFERENCE : SJU9978R

Importance: High

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Dear Sirs,

We agreed to your list of surveyors for SJE PRI.

Our choice of surveyor is :-

LKK MARCUS

Please proceed with the assignment and get the surveyor office to contact me at 91883197 for survey.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, January 11, 2021 7:33 AM

To: Christina <christina@lap.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: PRI \ CMTD2100063/MYE - PRI SURVEY FOR SMU9084J BMW 520 | DOA : 05 JAN 2021 | OUR REFERENCE : 1AP-202101-06 | YOUR REFERENCE : SJU9978R

Our Reference : CMTD2100063/MYE

Your Reference: 1AP-202101-06

Without Prejudice
EMAIL ONLY

Date: 11/01/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:

1ST AUTO PRO PTE LTD

Dear Christina,

ACCIDENT INVOLVING SJU9978R & SMU9084J ON 05.01.2021

We refer to your Notice of Accident dated 08/01/2021.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/
melvin.ye@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Christina <christina@lap.com.sg>

Sent: Friday, January 8, 2021 1:39 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI SURVEY FOR SMU9084J BMW 520 | DOA : 05 JAN 2021 | OUR REFERENCE : 1AP-202101-06 | YOUR REFERENCE : SJU9978R

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,
Christina Tan
Business Development Manager
1st Auto Pro Pte Ltd
8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit
Office @ #01-49 | Ws @ #01-51 & 52
Singapore 415875 | DID: 9188 3197