#### Cecilia Chong (LKK Auto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Tuesday, 9 February 2021 5:08 PM

**To:** Cecilia Chong (LKK Auto)

Cc: Jojo Cheng; Lauro Araos Songcuan JR; Andre Chow En De; Admin A

**Subject:** SLV7040E, claim TP AIG SKU6207R, DOA: 12.01.2021

**Attachments:** [Untitled].pdf

Dear Sir/Madam,

Our customer, SLV7040E holds your insured driver, SKU6207R, liable for the accident dated 12/01/2021, and would like to claim against your insured driver.

Our customer's claim is for :

Cost of Repair: \$ 8,654.59

Loss Of Rental: \$ 1,070.00 (\$107 per day for 10 days)

GIA Fee : \$ 2.00

Total Claim \$ 9,726.59

If you minded to reach an amicable settlement with our customer, please let us have your substantive reply by 23/03/2021. Otherwise our customer will proceed in a manner that he deems fit.

Best Regards,

Loi Ai Ting



## **Exceptional Journeys**

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sq



A member of the Jardine Cycle & Carriage Group

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#### **Exceptional Journeys**

To:

Cycle & Carriage Kia Pte Ltd 209 Pandan Gardens, Singapore 609339 Attention: [Motor Claims Department]

Attention: [Motor Claims Department]

Date: 12/01/2021

#### **LETTER OF AUTHORIZATION TO ACT**

Dear Sirs,

- I/We, the undersigned, am the registered owner of vehicle no. \_SLV7040E\_ (vehicle no.) (the "Vehicle").
- 2. As a result of a motor incident occurring on \_12/01/2021\_ (date and time of accident) on/along \_JUNCTION OF UPPER THOMSON RD & MARYMOUNT \_ (location) between the Vehicle and \_SKU6207R\_ (3<sup>rd</sup> party vehicle(s) number, if any) (the "<u>Accident</u>"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
- 3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - (a) to submit, make, settle and/or resolve any claims (the "Claims") which I/we may have against third party insurers and/or any other parties ("Third Parties") arising out of the Accident, in any manner as it deems fit;
  - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
- 4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to <a href="mailto:execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents">execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents</a> in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



### **Exceptional Journeys**

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

Name: Chai Yi Ann Louis

NRIC / Passport No. / Company Registration No.:062E

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, CYCLE & CARRIAGE KIA PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,654.59 (Repair Cost), S\$1,070.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLV 7040E that was damaged pursuant to the accident which occurred on 12/01/2021 (date) along JUNCTION AT UPP THOMSON AND MARYMOUNT (location) involving vehicle no/s SKU 6207R.

This is pursuant to the inspection conducted on 13/01/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>CHAI YI ANN, LOUIS</u> ("the third party claimant") of vehicle no. <u>SLV 7040E</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLV</u> 7040E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3rd (day) of April (month) 20 21 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

SIGNED WITHOUT PREJUDICE FOR ANY PERSONAL INJURY CLAIM



# CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

## **TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info		
AIG Asia Pacific Insurance Pte.	Cust No/Name	/Mr Chai Yi Ann Louis	
Ltd.  MOTOR CLAIM DEPARTMENT  78 SHENTON WAY #09-16  AIG BUILDING  SINGAPORE 079120  Contact No 64191000	Reg No/Reg Date SLV704	OE / 11/01/2018	
	Date In/Mileage 19/01/	/2021/ 23837	
	Chassis/Package KNAFJ4	111MJ5757633 /FS315N	
	Engine No G4FGHH	1689042	
	Make/Model KIA/FO	DRTE K3 1.6 A L 189	
19/01/2021	Colour/Trim B4U GR	RAVITY BLUE / WK SATURN BLACK	

LAX00000	Credit	09/02/2021/ 16:55	TLC					
		05/02/2021/ 10:00	TLC	260 / AiTing		27286	81456541	
	Description of Goods / Services						Disc%	Amount
LH FRONT	DOOR, AN	ND ALL OTHER AFFECTE		_H FRONT FENDER, REPAI ADJUST AND ALIGN BODY	IR			1200.00
E PNT98000 RESPRAY	ON FRONT	•	NDER, LH F	FRONT DOOR, AND ALL O	ГНЕК			1050.00
B WHEELALIG	NMENT	THE SAME						120.00
A 90000001	•	terize Full Wheel Al	gnment					30.00
A 10028901		LECTRICAL SYSTEM						120.00
A 9000001				ST AND CLEAR TROUBLE (	CODE			400.00
REMOVE & M SUNDRY	REPLACE	LH FRONT UNDERCARRIA	AGE PARTS					20.00
SUNDRY E PNT88000								400.0
		PPORT PANEL						380.0
SUPPLY L	H FRONT S	SPORTS RIM						
S SPECIALIS REPLACE BALANCIN	LH FRONT	SPORTS RIM, REPLACE	TIRE VAL	/E, CONDUCT WHEEL				30.00
X COVER-FR	BUMPER				1.00		20.00	506.40
X DUCT ASS					1.00		20.00	4.86 26.46
X AIR DUCT					1.00		20.00	10.40
		R SIDE MTG,LH			1.00		20.00	648.0
X LAMP ASS					$\frac{1.00}{1.00}$		20.00	76.0
X GUARD AS					1.00	675.00		540.0
X CARRIER X PANEL-FE		NT END MODULE			1.00	376.00		300.8
A PANEL-FF	NUEK, LA	ION			1.00	144.00		115.2



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### **TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info			
AIG Asia Pacific Insurance Pte.	Cust No/Name	/Mr Chai Yi Ann Louis		
Ltd.	Reg No/Reg Date	SLV7040E / 11/01/2018		
MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000	Date In/Mileage	19/01/2021/ 23837		
	Chassis/Package	KNAFJ411MJ5757633 /FS315N		
	Engine No	G4FGHH689042		
	Make/Model	KIA/FORTE K3 1.6 A L 189		
19/01/2021	Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK		

Account No	Terms	Date/Time Printed	CSE	Operator		N	/IP No	Invoice/C	redit Note N
LAX00000	Credit	09/02/2021/ 16:55	TLC	260 / AiTing		2	7286	81456541	
		Description of Goods	/ Services		Qty	Uni	t Price	Disc%	Amount
X STRUT AS	SY-FR,LH				1.00		313.00		250.4
X BEARING-	-				1.00			20.00	43.2
X ARM COMP	LETE-FR (	_WR,LH			1.00	:	380.00	20.00	304.0
X CROSSMEM	BER COMPL	<u>.</u>			1.00	13	330.00	20.00	1064.0
X LINK-STA	BILIZER				1.00		72.00	20.00	57.6
X SENSOR A	SSY-ABS F	FRONT WHEEL ,L			1.00		198.00	20.00	158.4
X INSULATO	R ASSY-ST	TRUT			1.00		93.00	20.00	74.4
X GARNISH-	RADIATOR	GRILLE, UPR			1.00		54.00	20.00	43.2
X ABSORBER	-FRONT BU	JMPER ENERGY			1.00		84.00	20.00	67.2
X ORNAMENT	-KIA NO.	115			1.00			20.00	25.6
X CLIP					10.00			20.00	16.0
X RETAINER					4.00		2.00	20.00	6.4
Z TEXT								- 1	
TP CLAIM	AIG SKU	5207R						- 1	
DOA: 12	.01.21							- 1	
SURVEYOR	STEVE	E LKK 13.01.2021						- 1	
REPAIR O	9 DAYS							ı	
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	6	Guarantee Your Warran	ty, Mainta	in with Cycle & C	carriage:				
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Parts		4,338.			7% GST o	m	8088.4		566.1
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Specialist		410.				, 0 . u .	Pai		0.0
Diagnostic		0.				To	tal Du		8,654.5
Sundry/Oth Total(w/o		20.				10	tai vu	-	0,00.10.
		8,088.							



CYCLE & CARRIAGE LEASING PTE. LTD.
209 Pandan Gardens, Singapore 609339
Tel +65 6251 8880 · Fax +65 6251 8998
www.cyclecarriage.com/sg/leasing
Incorporated in Singapore
Company Reg No. 201900307R
GST Reg No. MR8500111X

#### RENTAL AGREEMENT

No. RRA21010077

Date: 20 Jan 2021

The Hirer (as identified below) wishes to lease from **Cycle & Carriage Leasing Pte. Ltd.** (UEN: 201900307R), a company incorporated in Singapore with its registered office at 239 Alexandra Road, Singapore 159930 ("**Owner**"), and the Owner has agreed to lease to the Hirer, the Vehicle (as identified below), subject to the terms and conditions set out below and in the attached Terms and Conditions of Rental.

Hirer Particulars		Vehicle Particulars		
Name  NRIC/FIN/PP/ROC No. Registered Address Mobile No. Email address	: Chai Yi Ann, Louis C/O Cycle & Carriage Kia Pte Ltd : *****062E : - Singapore - : +6582990192 : Chailouis@hotmail.com	Vehicle No. Vehicle Type Vehicle Model Commencement Date End Date	: SMQ7173U : Kia Cerato L : CERATO 1.6(A : 20/01/2021 16 : 03/02/2021 16	5:45
<b>Driver Particulars</b>		Rental Charge		
Name Driving License No. Issue Date Mobile No.	: Chai Yi Ann, Louis C/O Cycle & Carriage Kia Pte Ltd : : 12/11/1992 : +6582990192	Daily: 14 days x 100.0 Weekly Monthly  Total Inclusive GST 7.0% Amt Before GST Deposit Amount	0	\$ 1,400.00 \$ 0.00 \$ 0.00 <b>\$ 1,498.00</b> \$ 98.00 \$ 1,400.00 \$ 0.00
REMARKS		Insurance Excess		
		Section I - \$1500/ Sect For drivers below age a experience, additional	22, or below 2 ye	

I wish to receive the latest news and promotions from Jardine Cycle & Carriage Limited. I consent to the collection, use and disclosure of my Personal Information by Jardine Cycle & Carriage Limited and its subsidiaries and affiliates ("JCCL"), in accordance with Clause 14.2 of the Terms and Conditions of Rental.

<u>The Owner</u> <u>The Hirer</u>

For and on behalf of

Cycle & Carriage Leasing Pte. Ltd.

Name : Chai Yi Ann, Louis C/O Cycle & Carriage Kia

Pte Ltd

Designation Company Stamp (if applicable)

Date Date

Version 26082019 PAGE 1 OF 11



### **LEASING**

CYCLE & CARRIAGE LEASING PTE. LTD.
209 Pandan Gardens, Singapore 609339
Tel +65 6251 8880 · Fax +65 6251 8998
www.cyclecarriage.com/sg/leasing
Incorporated in Singapore
Company Reg No. 201900307R
GST Reg No. MR8500111X

# Chai Yi Ann, Louis C/O Cycle & Carriage Kia Pte

Ltd

Singapore -

Agreement Period: 20/01/2021- 03/02/2021

#### Tax Invoice

Inv No. : RIN21020008

Date : 01 Feb 2021

Ref : SLV7040E, 062E

Curr : SGD Terms : COD

RA No. : RRA21010077 Sales : Wilson Ho

# Description	Qty	Unit	Unit Price	Amt
1 Rental (20/01/2021 to 29/01/2021)	10,00	Dav	100.00	1,000.00

Rental (20/01/2021 to 29/01/2021)
Vehicle Registration No.: SMQ7173U
Vehicle Model: CERATO 1.6(A) LX

Reference No: SLV7040E

This is a computer generated document. No signature is required. For Bank Transfer: SCB 01-063-8115-6 DBS 072-009109-4

For PayNow: PayNow ID (SGD): 201900307RS01 Or scan QR code for payment.

Kindly send payment advice to cclfinance@cyclecarriage.com.sg



Subtotal Before GST: \$\$ 1,000.00 7 % GST on \$\$ 1,000.00 : \$\$ 70.00 **Total Amt Incl. GST :** \$\$ 1,070.00 INSURER ENQUIRY

# **Find** insurer

Vehicle reg. no.

SKU6207R

**Date of Accident** 

12/01/2021 🛗



Reset

## % RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	AIG
Period of Insurance	
Requested By	LU TING (CYCLE & CARRIAGE A
Requested Date	12/01/2021 14:04

**Payment details** 

Request Amount: \$\$1.87 GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

**Records Management Centre** GST Registration No: M400017735



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG21000616/Egs3

15 JANUARY 2021

KWEK HIANG HWEE 58 RIPLEY CRESCENT SINGAPORE 556234 DRIVER: KWEK JIT FONG

Dear Sir/Madam,

#### ACCIDENT INVOLVING SKU 6207R & SLV 7040E ON 12/01/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SLV 7040E.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong Case Handler DID: 6749 4274 FAX: 6741 4108

EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

# **Print Received Message**

This mail is associated with:

\*SLV7040E (1017793070SG) [SKU6207R] TP CHAI YI ANN, LOUIS Jan 12 2021 11:00AM [KWEK HIANG HWEE] Cycle & Carriage Automotive Pte Ltd

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 16/04/2021 09:49 AM. From

То LKK HQ

Alert - Adj Mandate Approved (\$\$9726.59) - SLV7040E - Claim Handler: MdNoor, Norsiah Subject

Approved:9726.59.