

**RE: Aviva Ref: G0071989 // Yr Ref: TBA // SKB88G DOA: 06/01/2021**

Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

Tue 19/1/2021 2:03 PM

To: Jeremy Koh <jeremy\_koh@Aviva-asia.com>

Cc: Michelle Toh <michelle\_toh@Aviva-asia.com>; Roger Yap <roger\_yap@Aviva-asia.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

 1 attachments (2 MB)

SKB 88G FIRE INVESTIGATION REPORT.pdf;

Hello Jeremy

**1. Audi R8 is particularly prone to caught fire? –**

I have previously did a investigation to the vehicle of the same make and model, the damages and the cause of fire is similar.

**2. Could the current case for this matter: “cause of the fire to the insured vehicle are likely due to fuel leakage in the engine compartment of the Insured Vehicle”. May we understand if it could be due to the manufacturer fault? –**

During investigations our checks with local and overseas

both local and international bodies and associations had also revealed that at the time of writing this report, there is no manufacturer recall of similar make and model vehicle as the Insured Vehicle that may possibly be related to fire being originated from the engine compartment.

Also attached is the fire investigation report for the Insured Vehicle.

Best Regards,

**Sherwin Beh | Technical Investigator**

**LKK Auto Consultants**

Office: 6256 3561 | Email: [SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Jeremy Koh <jeremy\_koh@Aviva-asia.com>

**Sent:** Monday, 18 January 2021 5:02 pm

**To:** Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Sherwin Beh (LKK Auto) <SherwinBeh@lkkauto.com>

**Cc:** Michelle Toh <michelle\_toh@Aviva-asia.com>; Roger Yap <roger\_yap@Aviva-asia.com>

**Subject:** RE: Aviva Ref: G0071989 // Yr Ref: TBA // SKB88G DOA: 06/01/2021

Aviva: **Confidential**

Hi Bryan / Sherwin,

Good day to you, and hope all is well at your end.

For the most recent appointment of the fire case especially for this particular model – Audi R8. We would like to seek from your professional point of view and your experience if:

1. Audi R8 is particularly prone to caught fire?
2. Could the current case for this matter: “cause of the fire to the insured vehicle are likely due to fuel leakage in the engine compartment of the Insured Vehicle”.

May we understand if it could be due to the manufacturer fault?

Thank you in advance for your advice on this matter.

**Best Regards,**

**Jeremy Koh**

Senior Claims Executive

General Insurance

Phone : (65) 6827 9944 Fax : (65) 6829 1871

Email Address : [jeremy\\_koh@aviva-asia.com](mailto:jeremy_koh@aviva-asia.com)

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**From:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Sent:** 08 January 2021 01:54 PM

**To:** Roger Yap <[roger\\_yap@Aviva-asia.com](mailto:roger_yap@Aviva-asia.com)>; Sherwin Beh (LKK Auto) <[SherwinBeh@lkkauto.com](mailto:SherwinBeh@lkkauto.com)>

**Cc:** Michelle Toh <[michelle\\_toh@Aviva-asia.com](mailto:michelle_toh@Aviva-asia.com)>; Juliana Wee <[juliana\\_wee@Aviva-asia.com](mailto:juliana_wee@Aviva-asia.com)>; Jeremy Koh <[jeremy\\_koh@Aviva-asia.com](mailto:jeremy_koh@Aviva-asia.com)>

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Hi Roger

Refer to your email request below.

I have just spoken to the driver and arrangement has been made to meet him and inspect the insured vehicle next Monday.

Preliminary advice on the cause of fire will follow thereafter.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Roger Yap <[roger\\_yap@Aviva-asia.com](mailto:roger_yap@Aviva-asia.com)>

**Sent:** Friday, 8 January 2021 10:40 AM

**To:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Cc:** Michelle Toh <[michelle\\_toh@Aviva-asia.com](mailto:michelle_toh@Aviva-asia.com)>; Juliana Wee <[juliana\\_wee@Aviva-asia.com](mailto:juliana_wee@Aviva-asia.com)>; Jeremy Koh <[jeremy\\_koh@Aviva-asia.com](mailto:jeremy_koh@Aviva-asia.com)>

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Aviva: **Confidential**

Hi Bryan,

Good morning.

Kindly assist with the fire investigation relating to the above.

Case is appointed and document shared in merimen.

Kindly acknowledge upon receipt.

Thank you.

**Best Regards,**

**Roger Yap**

Claims Executive

General Insurance

Phone : (65) 6827 9944 Fax : (65) 6829 1871

Email Address : [roger\\_yap@aviva-asia.com](mailto:roger_yap@aviva-asia.com)

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