

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 8 July 2021 10:58 AM  
**To:** Steve Chen (LKK Auto); Loi Ai Ting  
**Cc:** Andre Chow En De; Jojo Cheng; Lauro Araos Songcuan JR; SUR  
**Subject:** RE: SLX 1885M KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

Dear Ms Loi,

WITHOUT PREJUDICE

Confirm final fig \$4,679.20 before excess \$0/- & GST and 5 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Sent:** Monday, 5 July 2021 8:58 PM  
**To:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Subject:** SLX 1885M KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

Hi Shiau Chan,

I've checked the finalize. Kindly assist.

Thanks.

Best Regards,

**Steve Chen** | Automotive Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>

**Sent:** Monday, 5 July 2021 2:27 PM

**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SLX 1885M KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

Hi, Steve,

Understand that labour should be 2 days (\$800). Amended, and attached for your perusal.

Kindly confirm finalised amount at \$5,006.74, after GST.

Thanks.

**Best Regards,**

**Loi Ai Ting**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Sent:** Saturday, 3 July 2021 7:53 pm

**To:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** SLX 1885M KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

**This email was sent from outside of your organisation**

Hi Ai Ting,

Insurance advised for the Labour 1.5 days (\$600). And kindly sent us before spray photo.

Thanks.

Best Regards,

**Steve Chen** | Automotive Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>  
**Sent:** Saturday, 3 July 2021 10:38 AM  
**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

Hi, Steve,

Please confirm finalised amount at \$5,220.74, after GST.

Thanks.

**Best Regards,**

Loi Ai Ting



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**From:** Loi Ai Ting  
**Sent:** Thursday, 1 July, 2021 5:03 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Subject:** RE: KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

Hi, Shiau Chan,

Please refer remarks below.

- |              |        |                 |   |
|--------------|--------|-----------------|---|
| 1. SLX 1885M | AIG-OD | DOA: 12/01/2021 | Problem case. Will finalise with you tomorrow |
| 2. SMY 195K  | AIG-OD | DOA: 07/04/2021 | Still under repair.                           |

Thanks.

Best Regards,

Loi Ai Ting



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Thursday, 1 July 2021 4:34 pm

**To:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Kevin Leong Wai Kit

<[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Jojo

Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR

<[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>

**Subject:** RE: KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

**This email was sent from outside of your organisation**

Dear Sir/Madam,

Kindly assist to advise the status of below vehicles:

- |              |        |                 |
|--------------|--------|-----------------|
| 1. SMN 8037P | AIG-OD | DOA: 10/12/2020 |
| 2. SLX 1885M | AIG-OD | DOA: 12/01/2021 |
| 3. SMY 195K  | AIG-OD | DOA: 07/04/2021 |

If done of repair works, kindly send us the final bill for finalise.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>

**Sent:** Monday, 17 May 2021 3:11 pm

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Kevin Leong Wai Kit

<[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Jojo

Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR

<[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>

**Subject:** RE: KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

Dear Shiau Chan,

Please refer attached amended report.

Thanks.

**Best Regards,**

**Loi Ai Ting**



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Friday, 14 May 2021 5:38 pm

**To:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>;

Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Andre Chow En De

<[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>;

Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Jojo Cheng

<[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>

**Subject:** RE: KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

**This email was sent from outside of your organisation**

Dear Ms Loi,

Thank you for the email.

Kindly provide us the addendum GIA report of SMQ 9746D.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>

**Sent:** Friday, 14 May 2021 4:32 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>;

Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Subject:** RE: KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

Hi, Shiau Chan,

Please refer remarks below.

- |              |        |                 |  |
|--------------|--------|-----------------|--|
| 1. SMQ 9746D | AIG-OD | DOA: 23/11/2020 | Claim cancelled.                             |
| 2. SMN 8037P | AIG-OD | DOA: 10/12/2020 | Waiting O/S parts.                           |
| 3. SLX 1885M | AIG-OD | DOA: 12/01/2021 | Waiting settle some, will finalise soon      |
| 4. SMY 195K  | AIG-OD | DOA: 07/04/2021 | Still under repair                           |
| 5. SMR 7577H | AIG-OD | DOA: 12/04/2021 | Will sent finalise breakdown to you by today |

Thanks.

**Best Regards,**

Loi Ai Ting



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---

**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, 14 May 2021 1:01 pm  
**To:** Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Jojo Cheng <[jojo.cheng@cyclecarriage.com.sg](mailto:jojo.cheng@cyclecarriage.com.sg)>; Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Subject:** KINDLY ASSIST TO ADVISE THE STATUS OF VEHICLES

**This email was sent from outside of your organisation**

Dear Sir/Madam,

Kindly assist to advise the status of below vehicles:

- |              |        |                 |
|--------------|--------|-----------------|
| 1. SMQ 9746D | AIG-OD | DOA: 23/11/2020 |
| 2. SMN 8037P | AIG-OD | DOA: 10/12/2020 |
| 3. SLX 1885M | AIG-OD | DOA: 12/01/2021 |
| 4. SMY 195K  | AIG-OD | DOA: 07/04/2021 |
| 5. SMR 7577H | AIG-OD | DOA: 12/04/2021 |

If done of repair works, kindly send us the final bill for finalise.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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