

Veron Chen (LKKAuto)

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Sent: Wednesday, 13 January 2021 5:04 PM
To: Edwin Abcede Caina; SUR; Shiau Chan (LKKAuto); Veron Chen (LKKAuto); Denise Tay (LKKAuto)
Cc: Lim, Sheng Yang; Mohd Rizal, Nur Mariah Huibrechts; Parthiban, Theerthan
Subject: Thank you for the email. RE: - AIG – OD / 3993313397SG / SFL5639R -Final excess

Hi Edwin,

Thank you for the email.
Coverage has been confirm.
Final excess \$300.
Kindly assist to submit uninsured losses claim against third party insurer for the remaining excess.

Thankyou
Best Regards.

Deeban Nadaraja
AIG

Express Claim Adjuster,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012793
E: Deeban.Nadaraja@aig.com

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Wednesday, January 13, 2021 4:47 PM
To: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Subject: [EXTERNAL] RE: - AIG – OD / 3993313397SG / SFL5639R - Request rear video footage

This message is from an external sender; be cautious with links and attachments.

Hi Deeban,

Please see attached video

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

 A member of the Jardine Cycle & Carriage Group

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Sent: Wednesday, January 13, 2021 4:38 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: Automatic reply: - AIG – OD / 3993313397SG / SFL5639R - Request rear video footage

This email was sent from outside of your organisation

Dear Sender,

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation in Singapore.

For the health and safety of our customer, service providers and employees, we regret that we are unable to entertain any physical meetings for the time being and suggest that all communications be done through email, phone call and virtual meeting.

All submission of claim related documents and information shall be in softcopy through email.

I am contactable through my email; Deeban.Nadaraja@aig.com and for urgent matters, please do not hesitate to reach out to me through DID: 8001206556 | Ext: 1012793

Thankyou
Best Regards.

Deeban Nadaraja
AIG

Express Claim Adjuster,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com

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