

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 April 2021 8:08 AM
To: ivy.lwi@mbmwheelpower.com.sg
Cc: Admin A
Subject: RE: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3
Attachments: DV_SDJ 1899S.pdf

Without Prejudice
(save as to costs)

Dear Ivy,

Thank you for your email.

We confirm settlement at a global sum of **\$9,800.00(all-in)**.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Tuesday, 6 April 2021 6:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3

Dear Hsiao Tong,

Attached herewith the GIA as per your request.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Tuesday, April 6, 2021 3:36 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3

Dear Hsiao Tong,

We refer to the email dated 02.04.2021.

Kindly send us the DV to avoid any delay.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Monday, April 5, 2021 11:30 AM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3

Dear Hsiao Tong,

We refer to the email dated 02.04.2021.

We hereby accept your offer.

Kindly forward the Discharge Voucher soonest possible.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

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Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, April 2, 2021 11:08 AM

To: ivy.lwi@mbmwheelpower.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3

Without Prejudice
(save as to costs)

Hi Ivy,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$9,800.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Thursday, 1 April 2021 1:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3

Dear Hsiao Tong,

We refer to the offer dated 30.03.2021.

Sorry to inform you that we are unable to accept the global sum at \$9,500.00.

Kindly reconsider to increase to \$10,200.00 which our client taking the car rental starting from 09.01.2021 and it occur 2 times weekend.

Please reconsider.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

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Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, March 30, 2021 5:28 PM

To: ivy.lwi@mbmwheelpower.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$9,500.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 2 March 2021 4:08 PM

To: ivy.lwi@mbmwheelpower.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3

Without Prejudice

Hi Ivy,

We are preparing report to seek mandate from AIG.

We will expedite the matter.

Kindly bear with us for time being.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Tuesday, 2 March 2021 4:06 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3

Dear Hsiao Tong,

We refer to the LOD email dated 02.02.2021.
Any update for the offer?

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, February 2, 2021 3:37 PM

To: ivy.lwi@mbmwheelpower.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021 *** LKK REF : CC4/AIG21000582/Kpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Tuesday, 2 February, 2021 3:33 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD - Accident involving SDJ1899S and SML4797R along Bangkit Road on 09/01/2021

Your ref: SML4797R

Our Ref : SDJ1899S / WIP 34639

Dear Sir/Madam,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

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