

CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel: 67556142 Fax: 67557719 Email: chmotor@singnet.com.sg

2 8 SEP 2021

Your Ref:

THE MOTOR CLAIMS DEPT LONPAC INSURANCE BERHAD Singapore WITHOUT PREJUDICE

Dear Sir / Madam

T/ACCIDENT INVOLVING M/V SKW1969Y & GBB2011X ON 10/01/2021 ALONG LAGOON VIEW - 5000M MARINE PARADE RD OSCP.

We are authorized by the owner of SKW1969Y for his/her/their above claims.

As you are the insurer of GBB2011X, we therefore wish to seek your compensation. Quantum of the claims as follow:-

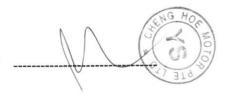
COST OF REPAIR	: S\$	5082.50	(As recommended by your appointed
			surveyor)
LOSS OF USE	: S\$	0.00	
HIRE OF VEHICLE 5 DAYS	: S\$	535.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	8.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	S\$	5625.50	
		=======	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,



<u>LETTER OF AUTHORISATION</u> (FOR PROPERTY DAMAGE CLAIM ONLY)

Re:	Motor Insurance Claim SKW1969Y
	in respect of the traffic accident on10/01/2021
	at/along Lagoon View - 5000M Marine Parade Rd OSCP
	I/We, Lim Kun Sheng Patrick(Lin KunSheng)
	NRIC <u>S8422559B</u> of <u>Blk 3 Marine Vista #17-61</u>
	Singapore 449027
	owner of motor vehicle SKW1969Y , insured by NTUC Income Insurance
	Co-operative Ltd under policy no. 5113096866-01
	hereby authorise M/s CHENG HOE MOTOR PTE LTD on Blk 1019 Yishun
	Industrial Park A #01-374 Singapore 768761, to act as my/our representative in
	my/our claim against the owner /driver of motor vehicle GBB2011X in respect
	of the above-mentioned accident.
	I/We further authorise that any payment due to me/us from the aforesaid claim is to be
	directed to my/our abovenamed representative.
	And I/We hereby indemnify my/our abovenamed representative against any claim
	and/or damage which may arise from any action taken on my/our behalf.
	I/We affirm all the above by my/our signature below.
	b we armin an the above by my our dignature below.
	Signed:
	Date : 11/1/2021



CLAIM NO: -20/21/21/VC00/024116

DATE

: 22 Nov 2021

DISCHARGE VOUCHER

I/We LIM KUN SHENG PATRICK (LIN KUNSHENG) confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBB2011X the sum of Singapore Dollar Five thousand Six hundred Twenty Five & cents Fifty only (\$\$5,625.50) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKW1969Y and GBB2011X on 10 January 2021 along LAGOON VIEW-5000M Marine Parade Road OSCP

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ CLEANVISION/BRYAN ASHLEIGH VAN HUIZEN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to CHENG HOE MOTOR PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

LIM KUN SHENG (LIN KUNSHENG)

23/12/2021

Name of vehicle owner /Date

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S: LONPAC INSURANCE BERHAD

300 BEACH ROAD

#17-04/07 THE CONCOURSE

SINGAPORE 199555

TEL: 62507388

FAX: 62963767

ATTN: Motor Claim Department WS Ref: TP/LONPAC/AMK

Claim Type: Accident Date:

Third Party 10/01/2021

TP Veh Reg No: GBB2011X

 NO:
 CL8210545

 Date:
 30 Jun 2021

 Policy No:
 5113096866-01

Veh Reg No: SKW1969Y
Make/Model: KIA FORTE K3 1.6A EX

Job No: JC1603490

Description | Quantity | List Price Amount

S\$

To Supply all replaced parts, all necessary and agreed labour & 1 PC S\$ 4,750.00 S\$ 4,750.00

miscellaneous charges.
(As recommended by your appointed surveyor)

Total S\$ 4,750.00
Add GST @ 7% 332.50
Total Amount payable S\$ 5,082.50

For Cheng Hoe Motor Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

PERFECT DRIVING SERVICE

38 WOODLANDS IND PARK E1 #05-05 SINGAPORE 757700

Tel: 64595278

GST Reg No: 53068927L

TAX INVOICE NO. 210008

Bill To

LIM KUN SHENG PATRICK

Date

16/01/2021

S/NO.	DESCRIPTIONS	UNIT	RATE	AN	OUNTS
1	SKZ1752P	5	\$100.00	\$	500.00
	From 11/01/21 To 16/01/21				
			-		
- W					
			NETT	\$	500.00
			GST (7%)	\$	35.00
	E & O.E.	-	TOTAL	\$	535.00

PERFECT DRIVING SERVICE
WO MARS &

PERFECT DRIVING & SERVICE

38 WOODLANDS IND PARK E1 #05-05 SINGAPORE 757700 (ROC/GST NO. 53068927L)

Hirer's Signature

TEL: 64595278
OPERATING HOURS:
MONDAY TO SATURDAY
(9AM TO 6PM)

RENTAL AGREEMENT	(SAM TO SPM)					
Hirer's Namo Lim Kun Sheng Patrick	Date of Birth 26/07/1984	Passport/ Nric No. Nationality SPOREAN				
Address BIK 3 Marine Vista #17-61	Occupation	Oriving License No. Date Obtained/Explry				
Postal Code 449027	Contact No.	Mobile Rhone No. 9010 \$596				
Joint Hirera/Guerantor's Namo Jennifer Law Myn Hing	Date of Birth	Pasaport/ Nric No. Nationality				
Address as above	Occupation	Driving License No. Date Obtained/Expiry				
Postel Code	Contact No.	Mobile Phone No.				
VEHICLE NO. SKZ 1752P	MODEL TOUCTA	AXIO				
FROM	RETURN	*Estimated Date. For actual return see CHECK IN.				
CHECK OUT Date 0 202 Time / / / 0	Mileage KM	E % % % F				
CHECK IN Pate 16 1 2021 Time 100		Remarks				
IMPORTANT NOTES:- 1) This vehicle is restricted to SINGAPORE use only. 2) Only Persons above 28 years of age with more than 2 years driving experience, authorised, licensed and signing this egreement may drive the vehicle. 3) The hirer shall be liable to pay the first \$\$2000 Insurance policy excess for damage to vehicle plus less of earnings while damaged vehicle is under repairs. 4) Third party Liability is the first \$2000.00 in any accident involving Third Party Claims Hirer is responsible for all parking fines & traffic summon 5) Vehicle should be returned at the same time as collection except on Saturday where return time is before 12pm 7) Hourly extension is charged at 1/5 of the daily rate. 8) As preventive maintenance, please check water & engine oil daily. 9) For the comfort of other users, please check water & engine oil daily. 10) Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings 11) The vehicle is NOT covered by a motor insurance policy covering personal accident insurance for the hirar, his pessengers or authorised driver	RATE @ DISCOUNT GST @ % TOTAL EXTENSION	RATE (S\$) TOTAL (S\$)				

Joint Hirer's/ Guarantor's Signature

A.C. SYED & PARTNERS

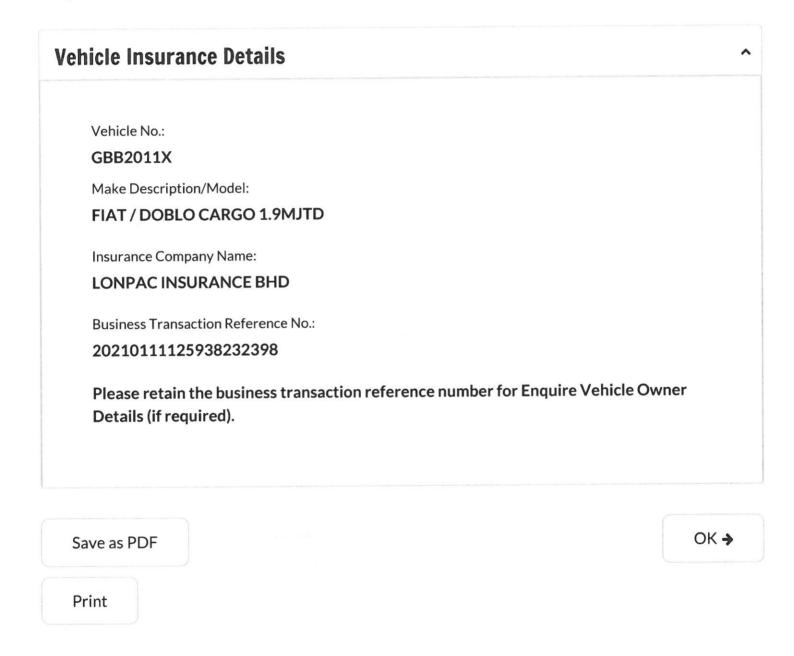
ADVOCATES & SOLICITORS **COMMISSIONER FOR OATHS**

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 058358

		TEL: 6	538 7411 & FA	X : 6534 1011				
TO : CHENG HOE MOTOR PTE LTD				BILI	NO: I	3005/	2021	
YOUR	REF:					100000000		
OUR F	OUR REF : ACS.CH.LTA.2021 (Jan 2021)			DATE: 8.2.21				
TO OU	R PROFESSIONAL	CHARGES for ac	ting for you in the a	bove matter includi	ng wh	ere nece	ssary p	perusals,
attenda	ance preparation ex	amination of docum	ents relating there	to; correspondence	, atten	dance, p	erusal	s, telephone
	earches and all other							
	ed to us inclusive o							
0114000								
I TAN	ET SEARCHES F	OR THE MONTH	1.JAN 2021					
S/NO		TP NO.	СНМ	DOA	1			
1	2/1/2021	SLG9402K	SKU598B	1/1/2021	1 \$	8.00		
2	4/1/2021	YL4E	SLM626J	1/1/2021	\$	8.00		
3	7/1/2021	GBG8707G	SLG4118P	31/12/2020	\$	8.00		
4	7/1/2021	XE2403Y	GBD8839Y	7/1/2021	\$	8.00		
5	7/1/2021	SGT3505C	SJS6954P	5/1/2021	\$	8.00		
6	8/1/2021	SLM3977B	SMA484C	8/1/2021	\$	8.00		
7	11/1/2021	GBB2011X	SKW1969Y	10/1/2021	\$	8.004	1-	
8	11/1/2021	SMA4001L	SGJ6421T	8/1/2021	\$	8.00		
9	12/1/2021	SKP6562R	SLS7808Z	12/1/2021	\$	8.00		
10	12/1/2021	SLV941B	SMJ8006A	11/1/2021	\$	8.00		
11	13/1/2020	SKB8610X	SLR2136S	13/1/2021	\$	8.00		
12	15/1/2021	SGV9026T	SLM4462M	24/10/2020	\$	8.00		
13	16/1/2021	SMU3313R	SJF3943J	15/1/2020	\$	8.00		
14	19/1/2021	SJT9846T	SJT8926C	14/1/2021	\$	8.00		
15	19/1/2021	GBD5548J	SMR3884Y	17/1/2021	\$	8.00		
16	19/1/2021	FBP1420G	SJK4753H	18/1/2021	\$	8.00		
17	23/1/2020	SLQ3433H	SLB3988C	23/1/2021	\$	8.00		
18	26/1/2021	SML5598S	SMR7378R	24/1/2021	\$	8.00		
19	26/1/2021	SMU995P	SKX2686B	21/1/2021	\$	8.00	\$	152.00
19 searches @\$8.00 per search						\$	152.00	
	1							
	X							
M/s.	A C SYED & P.	ARTNERS	_					
ADV	OCATES & SC	LICITORS						
SING	SAPORE							
	* We reserved th	e right to forward	d a subsequent bi	ll for any				
	dish	oursements omitte	ed herein.					
		E. & O.E.						

Enquire Vehicle's Insurance Particulars

Enquire Vehicle's Insurance Particulars (As At 10 Jan 2021 / 18:45:00)



RE: [SEEK MANDATE] - Accident involving GBB2011X & SKW1969Y on 10/01/2021 -Oref: 20/21/21/VC00/024116 [External Confidential] *** LKK REF: CC4/LPC21000580/Kpa3

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Mon 22/11/2021 9:33 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 22 November 2021 9:02 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - Accident involving GBB2011X & SKW1969Y on 10/01/2021 - Oref:

20/21/21/VC00/024116 [External Confidential] *** LKK REF: CC4/LPC21000580/Kpa3

Dear Sirs/Mdm,

We refer to our email dated 29/09/2021.

Kindly let us have your mandate/instruction.

Thank you.

Note: We are on work from home arranaement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com> Sent: Wednesday, 29 September 2021 9:07 am To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - Accident involving GBB2011X & SKW1969Y on 10/01/2021 - Oref:

20/21/VC00/024116 [External Confidential] *** LKK REF: CC4/LPC21000580/Kpa3

Your ref: 20/21/21/VC00/024116 Our ref: CC4/LPC21000580/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB2011X(LONPAC) AND SKW1969Y(TP) ON 10/01/2021

We refer to the above matter.

We have highlighted to your good office on 14/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our driver collided onto third party parked vehicle. Liability is not in our driver favour.

We seek your approval to offer repairer "CHENG HOE MOTOR PTE LTD" at \$5,625.50(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,689.11	\$ 5,082.50 (\$4,750.00 + 7%GST)
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00	\$ 535.00 (5days x \$100)(w/GST)
3. LTA/GIA Search Fee	\$ 8.00	\$ 8.00
Total	\$ 7,232.11	<u>\$ 5,625.50</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 14 January 2021 1:37 pm

To: 'KENNY LIM CHING GHEE' < kennylim@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com'>; Admin A <admin-a@lkkauto.com'>; Hsiao Tong (LKKAuto)

<<u>chewht@lkkauto.com</u>>

Subject: RE: New Assignment (PRS) - Accident involving GBB2011X & SKW1969Y on 10/01/2021 - Oref:

20/21/21/VC00/024116 [External Confidential] *** LKK REF: CC4/LPC21000580/Kpa3

Dear Kenny,

We refer to the above matter.

We have inspected TP vehicle SKW 1969Y on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Tuesday, 12 January, 2021 11:06 AM

To: 'KENNY LIM CHING GHEE' < kennylim@lonpac.com >; assignments < assignments@lkkauto.com >

Cc: 'MT Claim SG' < < claim@lonpac.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: New Assignment (PRS) - Accident involving GBB2011X & SKW1969Y on 10/01/2021 - Oref:

20/21/21/VC00/024116 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Sent: Monday, 11 January 2021 7:06 PM

To: assignments@lkkauto.com; 'SUR' sur@lkkauto.com;

Cc: MT_Claim_SG < < < claim@lonpac.com >

Subject: New Assignment (PRS) - Accident involving GBB2011X & SKW1969Y on 10/01/2021 - Oref:

20/21/21/VC00/024116 [External Confidential]

Lonpac External - Confidential

Dear Team

Please arrange for a PRS of SKW1696Y at Cheng Hoe Motor for Direct Settlement.

Attached herewith our Insured's report for your perusal.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

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Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE

Sent: Monday, 11 January 2021 5:51 pm

To: 'June Phua (Cheng Hoe Motor)' < chmotor@singnet.com.sg; MT_Claim_SG < chmotor@singnet.com.sg; MT_Claim_SG < chmotor@singnet.com.sg; MT_Claim_SG < chmotor@singnet.com.sg; MT_Claim_SG < chmotor@singnet.com>

Cc: CHENG HOE (AMK) HOE MOTOR SERVICE (AMK) < chmamk@singnet.com.sg>

Subject: RE: TP SURVEY / ENQUIRY O FLIABILITY - SKW1969Y, doa 10/1/2021 (Yr insured GBB2011X) - Oref:

20/21/21/VC00/024116 [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear June

We confirm on direct settlement and will appoint LKK Auto Consultants for this survey.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>

Sent: Monday, 11 January 2021 1:04 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <<u>llong@lonpac.com</u>>; KENNY LIM CHING GHEE

< kennylim@lonpac.com>

Cc: CHENG HOE (AMK) HOE MOTOR SERVICE (AMK) < chmamk@singnet.com.sg>

Subject: TP SURVEY / ENQUIRY O FLIABILITY - SKW1969Y, doa 10/1/2021 (Yr insured GBB2011X)

Dear Sir/Madam,

OUR CLIENT - SKW1969Y

DOA: 10/1/2021 @1845hrs

YR INSURED: GBB2011X

REPORT IS IN PROCESS.

- (1) Pls assist to arrange for survey;
- (2) Kindly advise on liability and are you agree on **DIRECT SETTLEMENT**?

Thank you.

Rgds,

Cheng Hoe Motor Pte Ltd

Tel: 67556142 Fax: 67557719



This email has been checked for viruses by AVG antivirus software.