

Re: LOD- Accident involving GBB2011X & SKW1969Y on 10/01/2021 * LKK REF: CC4/LPC21000580/Kpa3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 22/11/2021 1:19 PM

To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

 1 attachments (211 KB)

DV_SKW1969Y.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at **\$5,625.50(all-in)** as per your LOD.

Please duly sign the DV enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Sunday, 21 November 2021 2:00 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: LOD- Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

Hi Hsiao Tong,

Pls advise on settlement soonest.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, September 29, 2021 8:57 AM

To: June Phua (Cheng Hoe Motor)

Subject: Re: LOD- Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 28/09/2021.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Tuesday, 28 September 2021 7:27 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: LOD- Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

Hi Hsiao Tong,

LOD + doc are attached.

Kindly acknowledge receipt and advise settlement soonest.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Hsiao Tong (LKKAuto)

Sent: Friday, September 10, 2021 3:02 PM

To: 'Cheng Hoe Motor Pte Ltd (AMK)' ; 'June Phua (Cheng Hoe Motor)'

Cc: Admin A

Subject: Re: Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

3rd REMINDER

Without Prejudice

Dear Sirs/Mdm,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 31 May 2021 9:26 am

To: 'Cheng Hoe Motor Pte Ltd (AMK)' <chmamk@singnet.com.sg>; 'June Phua (Cheng Hoe Motor)' <chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

2nd REMINDER

Without Prejudice

Dear Sirs/Mdm,

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 4 May 2021 12:55 PM

To: 'Cheng Hoe Motor Pte Ltd (AMK)' <chmamk@singnet.com.sg>; 'June Phua (Cheng Hoe Motor)' <chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

REMINDER

Without Prejudice

Dear Sirs/Mdm,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 1 April 2021 8:38 AM

To: 'Cheng Hoe Motor Pte Ltd (AMK)' <chmamk@singnet.com.sg>; 'June Phua (Cheng Hoe Motor)'

<chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

Without Prejudice

Dear Sirs/Mdm,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 10 March 2021 10:54 AM

To: 'Cheng Hoe Motor Pte Ltd (AMK)' <chmamk@singnet.com.sg>; 'June Phua (Cheng Hoe Motor)' <chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$4,750.00**(before GST) with **05** repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No

admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 15 January 2021 2:58 PM

To: 'Cheng Hoe Motor Pte Ltd (AMK)' <chmamk@singnet.com.sg>; 'June Phua (Cheng Hoe Motor)' <chmotor@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 January 2021 6:34 PM
To: 'Cheng Hoe Motor Pte Ltd (AMK)' <chmamk@singnet.com.sg>; 'June Phua (Cheng Hoe Motor)' <chmotor@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Accident involving GBB2011X & SKW1969Y on 10/01/2021 *** LKK REF: CC4/LPC21000580/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI' s sketch plan and statement.

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AS I ENTERED INTO 5000 MARINE PARADE LAGOON VIEW CAR PARK, I TURNED RIGHT, AND DUE TO MISTJUDGEMENT AND I ACCIDENTALLY HIT A PARKED VEHICLE (NO PASSENGER). AS A RESULT, MY VAN'S RH SIDE FRONT BADLY DAMAGED, PUNCTURING MY VAN'S FRONT RH WHEEL AND REQUIRE TOWING SERVICE.

Please provide us the following.

- evidence i.e. video and scene photo (if any)
- TP GIA / police report
- Estimated cost of repair

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 12 January, 2021 11:20 AM

To: 'Cheng Hoe Motor Pte Ltd (AMK)' <chmamk@singnet.com.sg>; 'June Phua (Cheng Hoe Motor)' <chmotor@singnet.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving GBB2011X & SKW1969Y on 10/01/2021

Dear Dorlyn,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Tuesday, 12 January 2021 11:07 AM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'June Phua (Cheng Hoe Motor)' <chmotor@singnet.com.sg>

Cc: assignments@lkkauto.com

Subject: RE: Accident involving GBB2011X & SKW1969Y on 10/01/2021

Hi Nivitha,

Its SKW1969Y.

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor PTe ltd (AMK)

On Tue Jan 12 2021 09:57:06 GMT+0800 (Singapore Standard Time) Nivitha (LKK Auto) <admin-d@lkkauto.com> wrote:

----- Original Message -----

Dear Dorlyn,

Noted with thanks.

Kindly assist to reconfirm the Vehicle number.

Is it SKW 1969Y or SKW 1696Y.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From:

Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>

Sent: Tuesday, 12 January 2021 9:45 AM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'June Phua (Cheng Hoe Motor)' <chmotor@singnet.com.sg>

Cc: assignments@lkkauto.com

Subject: Re: Accident involving GBB2011X & SKW1969Y on 10/01/2021

Hi Nivitha,

Yes, it's in AMK workshop. We'll contact Kenneth on our side.

Thank you.

Rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

Tel : 64812001

On Tue Jan 12 2021 08:55:05 GMT+0800 (Singapore Standard Time) Nivitha (LKK Auto) <admin-d@lkkauto.com> wrote:

----- Original Message -----

Dear Sir/Mdm,

Is the vehicle SKW 1969Y in the workshop?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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