

[SEEK MANDATE] - Accident involving GBB2011X & SKW1969Y on 10/01/2021 - Oref: 20/21/21/VC00/024116 [External Confidential] *** LKK REF: CC4/LPC21000580/Kpa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 29/9/2021 9:07 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 2 attachments (2 MB)

LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf;

Your ref: **20/21/21/VC00/024116**

Our ref : CC4/LPC21000580/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB2011X(LONPAC) AND SKW1969Y(TP) ON 10/01/2021

We refer to the above matter.

We have highlighted to your good office on 14/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our driver collided onto third party parked vehicle. Liability is not in our driver favour.

We seek your approval to offer repairer " **CHENG HOE MOTOR PTE LTD**" at **\$5,625.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,689.11	\$ 5,082.50 (\$4,750.00 + 7%GST)
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00	\$ 535.00 (5days x \$100)(w/GST)
3. LTA/GIA Search Fee	\$ 8.00	\$ 8.00

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 14 January 2021 1:37 pm

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBB2011X & SKW1969Y on 10/01/2021 - Oref: 20/21/21/VC00/024116 [External Confidential] *** LKK REF: CC4/LPC21000580/Kpa3

Dear Kenny,

We refer to the above matter.

We have inspected TP vehicle SKW 1969Y on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 12 January, 2021 11:06 AM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBB2011X & SKW1969Y on 10/01/2021 - Oref: 20/21/21/VC00/024116 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 11 January 2021 7:06 PM
To: assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: New Assignment (PRS) - Accident involving GBB2011X & SKW1969Y on 10/01/2021 - Oref: 20/21/21/VC00/024116 [External Confidential]

Lonpac External - Confidential

Dear Team

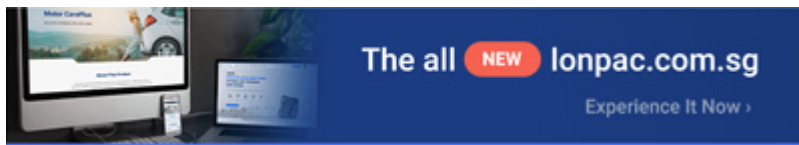
Please arrange for a PRS of SKW1696Y at Cheng Hoe Motor for Direct Settlement.

Attached herewith our Insured's report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: KENNY LIM CHING GHEE
Sent: Monday, 11 January 2021 5:51 pm
To: 'June Phua (Cheng Hoe Motor)' <chmotor@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: CHENG HOE (AMK) HOE MOTOR SERVICE (AMK) <chmamk@singnet.com.sg>
Subject: RE: TP SURVEY / ENQUIRY O FLIABILITY - SKW1969Y, doa 10/1/2021 (Yr insured GBB2011X) - Oref: 20/21/21/VC00/024116 [External Confidential]

Lonpac External - Confidential

Without Prejudice

Dear June

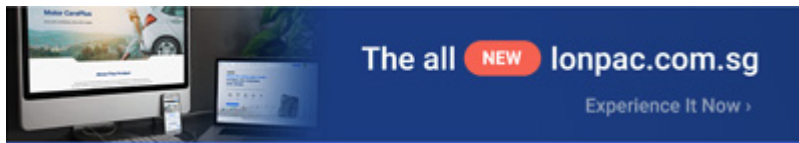
We confirm on direct settlement and will appoint LKK Auto Consultants for this survey.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Monday, 11 January 2021 1:04 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <long@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: CHENG HOE (AMK) HOE MOTOR SERVICE (AMK) <chmamk@singnet.com.sg>
Subject: TP SURVEY / ENQUIRY O FLIABILITY - SKW1969Y, doa 10/1/2021 (Yr insured GBB2011X)

Dear Sir/Madam,

OUR CLIENT – SKW1969Y

DOA : 10/1/2021 @1845hrs

YR INSURED : GBB2011X

REPORT IS IN PROCESS.

(1) Pls assist to arrange for survey ;

(2) Kindly advise on liability and are you agree on **DIRECT SETTLEMENT?**

Thank you.

Rgds,

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719



This email has been checked for viruses by AVG antivirus software.

www.avg.com