

Hsiao Tong (LKKAuto)

From: Spray Painting Singapore <spraypaintingsingapore@gmail.com>
Sent: Tuesday, 30 March 2021 5:43 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: You Ref: SKA135J // DOA: 07/01/2021// LKK Ref: CC4/AIG21000573/Gpa3 (AIG-SLX 8586E)
Attachments: Rental agreement -color.pdf

Hi Hsiao Tong,

as per our conversation, attached is the rental agreement (color).

We are acting on behalf of this owner to claim the following:

- 1) Repair invoice: \$6,366.28
 - 2) Rental invoice: \$642.00
- Total: \$7,008.28

Regards
Jasmine



Ace Chrome & Restorations Pte Ltd
2 Kaki Bukit Avenue 2
#02-24 Kaki Bukit Autohub
(S) 417921



ACE CHROME & RESTORATIONS PTE LTD
2 Kaki Bukit Avenue 2 #02-24 Kaki Bukit Autohub Singapore
417921
Tel: 6443 8500 Mobile: 9029 4487/ 96470253
Email: spraypaintingsingapore@gmail.com
Co. Reg. No.: 201437644H

WARRANT TO ACT

Reference: **ACE/DS-SKA135J**

M/s **AIG Motor Dept**

Date: 8/1/2021

Re: Appointed/ Warrant to Act Letter

Accident Date: 7/1/2021

Accident Time: 23:37

Car Plate No.: **SKA135J**


Car Owner Name: **WOON YALUN ALAN**

NRIC No.: **S8131999E**

License No.: - NA -

Address: - NA -

We, Ace Chrome & Restorations Pte Ltd was hereby appointed by Mr **WOON YALUN ALAN**
of NRIC No. **S8131999E**, Motor Vehicle No. **SKA135J** to carry out the Repair, Replace
and Respray - damage of the vehicle mentioned as above.

 28/3/21

Car owner of SKA135J

Name: Mr WOON YALUN ALAN

NRIC/ FIN: S8131999E

Mobile No. : 84849981

for ACE CHROME & RESTORATIONS PTE LTD


Company Stamp & Authorised Signature

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ACE CHROME & RESTORATIONS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,800.00** (Global Sum) for vehicle no. **SKA 135J** that was damaged pursuant to the accident which occurred on **07/01/2021** (date) along **211B PUNGGOL WALK MULTI-STOREY CARPARK DECK 2B** involving vehicle no/s **SLX 8586E**.

This is pursuant to the inspection conducted on **13/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **WOON YALUN ALAN** (“the third party claimant”) of vehicle no. **SKA 135J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKA 135J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of 05 (month) 20 21 (year)



Signed by appointed surveyor



ACE CHROME & RESTORATIONS PTE LTD
2 Kaki Bukit Ave 2 #02-24 Kaki Bukit Autohub Singapore 417921
Tel: 6443 9930 / 6443 9931 / 6443 9932 / 6443 9933

ACE CHROME & RESTORATIONS PTE. LTD.

Signed by “the workshop” (with chop)

Authorised Signature



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
WOON YALUN ALAN APT BLK 211B PUNGGOL WALK #08-627 SINGAPORE 822211

DATE	INVOICE NO.
20/1/2021	A 42498

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
	A 42498	20/1/2021	SMP 1034 H
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 13 JANUARY 2021 TO 18 JANUARY 2021	5	120.00	600.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$600.00	
	GST @ 7%	\$42.00	
	TOTAL	\$642.00	

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



bisSAFE



BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELPLINE : 6223 1122

VHA No: **A 42498**

Workshop: Accessories

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C): 0000N YALUN ALAN
NRIC/Passport No: [REDACTED] Date of Birth: 1/10/1981
Address: BLK 211B PUNGBUL WALK Age: 822211
#08-627
S(822211)
Name & Address of Employer:
Occupation: [REDACTED] Driving Exp: 12/4/2000
Driving Licence No: [REDACTED] Passed Date:
D/L Type: Local/Int'l/Others:

DRIVER'S PARTICULARS

Name (as in I/C): [REDACTED]
NRIC/Passport No: [REDACTED] Date of Birth: [REDACTED]
Address: [REDACTED] Age: [REDACTED]
S([REDACTED])
Occupation: [REDACTED] Driving Exp: [REDACTED] Yrs
Driving Licence No: [REDACTED] Passed / Expiry Date: [REDACTED]
D/L Type: Local/Int'l/Others: [REDACTED] Contact No: [REDACTED]

Hirer's Own Vehicle No:		Replace Veh No:	
Loan Vehicle No: <u>Sm 1034H</u>		VR No:	
Make & Model: <u>11-42</u>		Auto/Manual Group:	
CHARGES		\$ cts	
Daily <u>5</u> day @ \$ <u>120</u>	Per day	<u>\$600</u>	<u>1</u>
Weekly/Monthly week @ \$	Per week/Monthly		
Others			
CDW/PAI @ \$	Per day/Monthly		
Delivery/Collection Svc			
GST <u>7%</u>		<u>\$42</u>	<u>1</u>
(A) SUB-TOTAL		<u>\$642</u>	<u>1</u>
OR No:			
Petrol Level & Surcharge	OUT IN	E 1/4 1/2 3/4 F	
First <u>120</u> km FREE per day	GST		
Excess mileage is chargeable at <u>120</u> cents per km	TOTAL CHARGES		

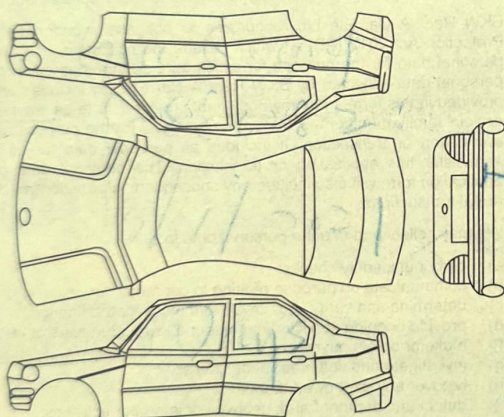
NON WAIVER EXCESS (Subject to GST): \$ 2000

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

INDICATE:

- A - Accidents
D - Dents
S - Scratches
X - Crack



Hirer's Signature : [Signature]

Additional Driver's Signature : [Signature]

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
13/1/21		33078		

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
18/1/21		33318		

Hirer's/Driver Signature

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 18 January 2021 12:03 PM
To: faizal.mohamed@daimler.com
Subject: ACCIDENT INVOLVING SLX 8586E(AIG) AND SKA 135J AT/ALONG PL50 CARPARK ON 07/01/2021

18 JAN 2021

M/s DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD

[By Email Only]

Dear Sir/Madam,

You Ref: SLX8586E

Our Ref: CC4/AIG21000573/Gpa3

ACCIDENT INVOLVING SLX 8586E(AIG) AND SKA 135J AT/ALONG PL50 CARPARK ON 07/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKA135J against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Jan 2021 17:52	Clm Dtl Modified	Claimant's Name: -> WOON YALUN ALAN.	[A] HOW MEI KWAN
2	12 Jan 2021 17:52	Clm Veh Model Changed	(205770) MERCEDES-BENZ CLA180 1.6 AMG (A).	[A] HOW MEI KWAN
3	12 Jan 2021 17:52	Clm Created	Reg No: SKA135K. Acct Date: 2021/01/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Ace Chrome Restorations & Automotive (HQ)	[A] HOW MEI KWAN
4	12 Jan 2021 17:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Jan 2021 17:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/21	[A] HOW MEI KWAN
6	12 Jan 2021 17:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Jan 2021 17:52	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	12 Jan 2021 17:52	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	12 Jan 2021 17:52	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	15 Jan 2021 17:22	Adj Adjuster Assigned	MARCUS CHUA -> XING GUO QIANG	[A] CHEW HSIAO TONG
11	15 Jan 2021 17:22	Clm Registration Modified	Reg No:SKA135K->SKA135J.	[A] CHEW HSIAO TONG
12	15 Jan 2021 17:23	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	15 Jan 2021 17:43	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
14	18 Jan 2021 11:47	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	23 Mar 2021 16:42	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
16	05 Apr 2021 15:07	Adj Rpt Initiated		[A] HUEY YON
17	05 Apr 2021 15:07	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] HUEY YON
18	05 Apr 2021 15:07	Clm Dtl Modified	JPJ Reg. Date: -> 2020/03/30.	[A] HUEY YON
19	05 Apr 2021 15:07	Clm Details Notified		[A] HUEY YON
20	06 Apr 2021 14:26	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
21	06 Apr 2021 14:30	Adj Mandate Request	Cur.Reg:6901.28:Liability: 100%(B23) *Quantum: (a)COR: \$6,366.28 + (b)LORw/GST(5days x \$100.00): \$535.00 = Total: \$6,901.28 *4 recommendation repair days + 1Sunday = 5days *For your approval please.	[A] CHEW HSIAO TONG
22	17 May 2021 10:18	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
23	17 May 2021 16:42	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
24	17 May 2021 16:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/21. Mandate Remarks: mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
25	17 May 2021 16:44	Adj Mandate Set	Approved:6901.28:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
26	18 May 2021 16:13	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
19 May 27 2021 11:45		CIm Registration Modified	Rep:206420->204980.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2661062	12 Jan 2021 17:57:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKA135K	HOW MEI KWAN	xx.xx
2672335	24 Feb 2021 12:03:36	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKA135J	SLX8586E	11.00
2683371	05 Apr 2021 15:07:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKA135J	SLX8586E	11.00