



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SKS 7465 R

Your Ref.: SKQ 4451 K

Date: 26/08/2021

ATTN: Motor Claims Department

INS : AXA Insurance Pte Ltd

Dear Sir/Madam,

Accident Involving: SKS 7465 R, SKQ 4451 K & SKR 9690 Z  
Date of Accident: 10/01/2021 1420HRS  
Location: Blk 121 Bedok Reservoir Carpark

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	\$	<u>4,494.00</u>
Rental		
(8 Days x \$120/Day):	\$	<u>960.00</u>
3rd Party Report:	\$	<u>29.00</u>
LTA Search:	\$	<u>7.49</u>
Grand Total:	\$	<u>5,490.49</u>

**BASED ON NIMA PROTOCOL, YOU HAVE 8 WEEKS TO RESPOND. FAILURE IN COMPLIANCE AND OUR LEGAL SOLICITOR/S WILL TAKE OVER THE CASE IN FULL**

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Prescella Hoe @ 6286 6060, or email to claims@rico60.com.

Thank You,

Prescella Hoe





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Singapore 415875 | Email: enquiry@rico60.com

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## **LETTER OF AUTHORISATION**

Accident on 10/01/2021 1420hrs along B1K 121 Bedok Reservoir Carpark  
involving vehicles nos. SKS 746SR, SKQ 4451K & SKR 9690Z.

In consideration of **Rico 60 Auto Services Pte. Ltd.**, 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SKS 746SR at my/our request, I/We, Lin Xiao Ning ("the claimant") of B1K 123 Bedok Reservoir Road #08 -1007 S420123 (address) bearing NRIC no. S7179439C the owner of motor vehicle no. SKS 746SR hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Rico 60 Auto Services Pte. Ltd.** I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to **Rico 60 Auto Services Pte. Ltd.** the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into **Rico 60 Auto Services Pte. Ltd.** account. Upon clearance of the said cheque, I/we further authorise **Rico 60 Auto Services Pte. Ltd.** and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to **Rico 60 Auto Services Pte. Ltd.** shall amount to a good discharge of **Rico 60 Auto Services Pte. Ltd.** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 10 day of 01 (month) 2021 (year).

  
"The Claimant's" Signature

Name: Lin Xiao Ning

NRIC No.: S7179439C



Rico 60 Auto Services Pte Ltd

Name: Prescelia Hoe



"My execution of this Discharge Voucher is only for my claim for property damage and not Prejudicial to any other claims"

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKQ 4451K (Insd veh)	Model: TOYOTA COROLLA ALTIS 1.6L CVT
	SKS 7465R (TP veh)	
Date of Accident/ Time:	10/01/2021	

Repair Estimate	: \$	15,064.93	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	5,000.00	
Payee Name : RICO 60 AUTO SERVICES PTE LTD			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: ____	
	BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Damian Lim

Date: 22/09/2021



MTH

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: JVONNE

Date: 22/09/2021



Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date: 27/09/2021

**RICO 60 AUTO SERVICES PTE. LTD.**

Co. &amp; GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

**STATEMENT OF CLAIM**

AXA Insurance Pte Ltd

1800-8804-888

Invoice No. : I2020110822  
Invoice Date : 26/08/2021  
Vehicle No. : SKS7465R  
Make & Model : TOYOTA ALTIS  
Chassis No. : MR053REH104527358  
Mileage : -  
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	4,200.00	4,200.00

7% GST	\$ 294.00
<b>GRAND TOTAL (INCLUSIVE OF 7% GST)</b>	<b>\$4,494.00</b>
Amount Paid	\$0.00
Balance Due	\$4,494.00



Signature/Company Stamp

*I agree to the price as listed above and affirm that the goods are received in good condition.*

# RICO 60 AUTO SERVICES PTE LTD

UEN : 201807623M

8 Kaki Bukit Avenue 4, #02-24

Premier @ Kaki Bukit , Singapore 415875

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULAR

Name (as in NRIC) : KWA Yew chye

NRIC/Passport No.: S1432154 C

Date of Birth : 31 march 1960

Address : Blk 123 Bedok Reservoir Road # 09-1007 Singapore 470123

Contact : 9101 4677

### ADDITIONAL DRIVER'S PARTICULAR

Name (as in NRIC) :

NRIC/Passport No.:

Date of Birth :

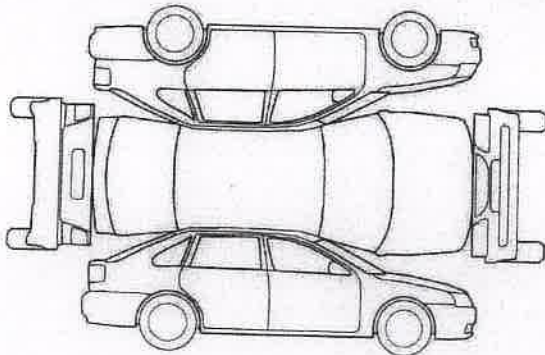
### VEHICLE DETAILS

Vehicle Reg. No. : SML2348S

Vehicle Make & Model : Toyota Prius

Out Date & Time : 10/01/2021 - 17/01/2021

### VEHICLE CHECKLIST



A - ACCIDENT

D - DENT

S - SCRATCHES

Other Remarks : ACCIDENT VEHICLE REPLACEMENT FOR SKC7465R



## TERMS & CONDITIONS

1. ONLY PERSONS ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. Hirer is responsible for checking and maintaining the engine oil and radiator water level. Vehicle breakdown repair cost due to no engine oil or radiator water will be bare by the hirer.
3. Vehicle is strictly for us in Singapore only and may not be driven out of Singapore without the prior written consent of RICO 60 AUTO SERVICES PTE LTD
4. All vehicles are fitted with anti theft device which will response to the RF at the Singapore Customs. Hirer will be fully liable for all cost and charges incurred in event that the immobiliser is being activated at the Singapore Custom. There will be NO REFUND of Unused rental and hirer shall bear the cost of the following charges: i) SGD\$300.00 for towing from Singapore Customs. ii) SGD\$150 for resetting of immobiliser.
5. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.
6. In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours
7. Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Services is called upon to respond to such occurrence. the Hirer shall bear the cost of such response at SGD\$50 per trip. Punctured and damaged tyres that cannot be reused will be charged accordingly from SGD\$80-\$200 per tyres.
8. All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
9. No refund for early return of vehicle (The hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
10. Windscreen and windows damages are not covered under insurance (Range from SGD\$300-\$1000)
11. Smoking, Transportation of Pets and Durian are not allowed. Hirer is responsible for a penalty of SGD\$300.

I have read and agree to the Terms and Conditions on this agreement. All information I have provide to RICO 60 AUTO SERVICES PTE LTD in connection with this agreement is true.

KWA YEW CHYE SXXXX 154C

Hirer Name (as in NRIC & NRIC No.

*Cey*

Hirer Signature & Date



RICO 60 AUTO SERVICES PTE LTD



RICO 60 AUTO SERVICES PTE. LTD.  
Co. & GST Reg. No: 201807623M  
8 Kaki Bukit Avenue 4  
Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060

## TAX INVOICE

Name : Kwa Yew Chye

Date: 17/01/2021

NRIC / UEN No. : SXXXX154C

Vehicle No.: SKS 7465 R

Contact No.: 9101 4667

Make/Model: Toyota Altis

DESCRIPTION	AMOUNT S\$
Rental of SML 2348 S (Toyota Prius)	
From : 10/01/2021 – 17/01/2021	
8 Days x \$120/Day	
TOTAL :	\$960



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Jan 2021 / 19:28:31

Receipt Date/Time : 11 Jan 2021 / 19:28:31

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210111-003878

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKQ4451K				
As at 10 Jan 2021/14:20:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SKQ4451K Enquiry Fee 20210111192756290959	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKR3772K				
As at 09 Jan 2021/13:00:00				
Insurance Co: AXA INSURANCE PTE LTD				
2	Insurance Enquiry - SKR3772K Enquiry Fee 20210111192756335029	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMR8663K				
As at 08 Jan 2021/18:50:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SMR8663K Enquiry Fee 20210111192756373092	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
559221XXXXXX4989		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.





## TAX INVOICE

RICO 60 AUTO SERVICES PTE LTD -  
KWA YEW CHYE

Invoice Number  
GR\_2021\_000490

Invoice Issue Date  
10 Feb 2021

Invoice Due Date  
17 Feb 2021

Total Amount (S\$)	27.10
Total GST 7.00%(S\$)	1.90
Total Amount Incl. of GST (S\$)	29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	09/02/2021,10/01/2021,SKS7465R,SKQ4451K	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00 % (S\$)		1.90
		Total Amount Incl. of GST (S\$)		29.00

*This is a computer generated document.  
No signature is required.*

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 26 January 2021 5:24 PM  
**To:** pang.melanie@yahoo.com  
**Subject:** ACCIDENT INVOLVING SKQ 4451K(AXA) / SKS 7465R /OTHERS ALONG/AT BLK 121 BEDOK RESERVOIR RD CARPARK ON 10/01/2020  
**Attachments:** LETTER OF AUTHORISATION\_owner.docx

26 Jan 2021

Mr Tan Beng Teck / Ms Pang Shi Ya Melanie

*[By Email only]*

Dear Sirs/ Mdm

**OUR REF : CC4/ASM21000566/T1pa3// S1M030C4**

**YOUR REF : SKQ4451K**

**ACCIDENT INVOLVING SKQ 4451K(AXA) / SKS 7465R /OTHERS ALONG/AT BLK 121 BEDOK RESERVOIR RD CARPARK ON 10/01/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from RICO 60 AUTO SERVICES PTE LTD acting on behalf of the owner of SKS7465R against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- **Copy of the letter of authorization to confirm that the driver is allow to drive the vehicle.**
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this

accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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