Re: Pre Repair survey for SMJ199D & SLG7329C accident dated 11/01/2021 *** LKK REF: CC4/III21000556/pa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 16/8/2021 5:23 PM

To: jouis <jouis@jinauto.com.sg> Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/mdm,

Apologised for late response.

We have reviewed the matter and based on the damages profile of both vehicles; we are of the view that our insured version is more credible. We regret to inform you that we have our principal instruction to reject your client's claim.

We will review the matter if there is any fresh/new evidence(ie: PIR/Video).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis <jouis@jinauto.com.sg>

Sent: Wednesday, 13 January 2021 12:52 PM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Pre Repair survey for SMJ199D & SLG7329C accident dated 11/01/2021 *** LKK REF:

CC4/III21000556/pa3

Hi Hsia Tong,

Thank you for your prompt reply,

Once you have your instruction from III. let us know

Thank you & Best Regards, **Jouis Seow** Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10 Singapore 539195.

Tel : (65) 62898126 Fax : (65) 62870590

Email: jouis@jinauto.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 13 January 2021 12:36 PM

To: jouis <jouis@jinauto.com.sg> Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Pre Repair survey for SMJ199D & SLG7329C accident dated 11/01/2021 *** LKK REF:

CC4/III21000556/pa3

Without Prejudice

Hi Jouis,

We refer to the above matter.

Please be informed that liability is unclear. Based on the damages profile of both vehicles, we are of the view that our insured version is more credible.

We are currently seeking instruction from III and will get back to you once we received instruction. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 13 January 2021 9:02 AM

To: jouis < jouis@jinauto.com.sg>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>; Admin A < admin-a@lkkauto.com>

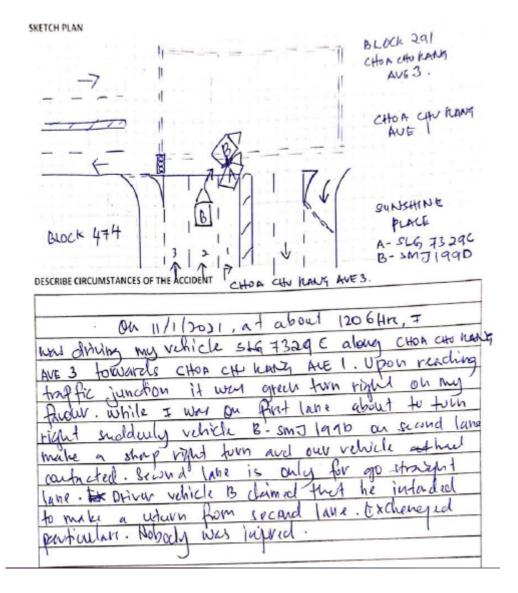
Subject: RE: Pre Repair survey for SMJ199D & SLG7329C accident dated 11/01/2021 *** LKK REF:

CC4/III21000556/pa3

Dear Jouis,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please provide us the following evidence i.e. video and scene photo (if any) and arrange for survey.

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis < jouis@jinauto.com.sg> Sent: Tuesday, 12 January 2021 10:26 am To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: Pre Repair survey for SMJ199D & SLG7329C accident dated 11/01/2021

Without Prejudice

Dear Sir/Madam

We are assisting owner of SMT199D handling his third party claim recovery against SLG7329C Please arrange third party survey at our workshop.

Kindly establish liability for this case.

Thank you & Best Regards, Jouis Seow Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195.

Tel : (65) 62898126 Fax : (65) 62870590 Email : jouis@jinauto.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately. DISCLAIMER:

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Registration No. 198703792-K

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