EXPRESS SETTLEMENT VIA LKK - Accident Involving GBK6440S (OI: FCI - TBA) and SHD 3358H (TP: LKK REF - CC6/FCI21000544/rs3) on 17/12/2020

Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>

Wed 1/13/2021 6:39 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Rachel Wu

<RachelWu@msfirstcapital.com.sg>

2 attachments (4 MB)

SC1I20CI0007-SHD3358H.pdf; GBK6440S - TP.pdf;

Dear Su Li

As requested attached herewith the ID SAS report.

Our Ref: NC-20010117/CTPL. The OIC is Rachel Wu.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, January 13, 2021 10:22 AM

To: Motor Claims < Motor Claims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD 3358H (OI: FCI - TBA) and SHD 3358H (TP: LKK REF - CC6/FCI21000544/rs3) on 12/01/2021

YOUR REF: TBA

LKK REF: CC6/FCI21000544/rs3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBK 6440S at M/s KT MOTORWERK on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd