

To: **AIG Asia Pacific Insurance Pte. Ltd.**  
78 Shenton Way, #07-16  
Singapore 079120

Attn: **Motor Claims Department**

Date: 25<sup>th</sup> January 2021

Dear Sir/Madam,

Claimant: **NG YONG HOWE IVAN**  
BLK 363A Sembawang Crescent,  
#14-719, Singapore 751363

**“WITHOUT PREJUDICE”**

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 09/01/2021 at along Vivo City (Drop-off Point) involving our client’s vehicle registration number SLC 1260 B and vehicle registration number SGV 5001 R driven by your insured at the material time.

We are instructed that the accident was caused by your insured’s negligent driving and/or management of your vehicle. As a result of the accident, our client’s vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$2,500.00
2) Rental Vehicle (\$120.00 x 4 Days)	\$480.00
3) LTA Search Fee	\$7.45

**Total :** **\$2,987.45**

A copy each of the following supporting documents is enclosed:

- GIA Report
- Rental Vehicle Invoice
- LTA Search Fee Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

***Jeremy Tan***

**Nineteen Autowerks Pte Ltd**

13 Kaki Bukit Road 4, Bartley Biz Centre  
#01-05 Singapore 417807

Mobile: 9270 5882 | E-mail: nineteenautowerks@gmail.com



**NINETEEN**  
AUTOWERKS

# NINETEEN AUTOWERKS PTE LTD

Blk 13 Kaki Bukit Road 4 #01-05  
Bartley Biz Centre, Singapore 417807  
Tel: (65) 9270 5882  
✉ nineteenautowerks@gmail.com

## LETTER OF AUTHORIZATION

Accident on 09/01/2021 @ 22:00hr along Vivo City Drop-off point  
Involving vehicles SLC 1260B and SGV 5001 R

In consideration of **Nineteen Autowerks Pte Ltd, Blk 13 Kaki Bukit Road 4 #01-05, Bartley Biz Centre, Singapore 417807**, repairing my/our motor vehicle no SLC 1260 B at my request, I/We, Ng Yong Howe, Ivan ("the claimant") of Block 363A Sembawang Crescent, #14-719, S (751363) (address) bearing NRIC No S8823511H the owner of motor vehicle no SLC 1260 B, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Nineteen Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Nineteen Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Nineteen Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Nineteen Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Nineteen Autowerks Pte Ltd** shall amount to a good discharge of **Nineteen Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 11 day of 01 (month) 20 21 (year)



**NINETEEN**  
AUTOWERKS

Ivan  
Signed by "the claimant"

[Signature]  
Signed by Nineteen Autowerks Pte Ltd

Name: Ng Yong Howe, Ivan

Name: Foo Shue Qin

NRIC No: S8823511H

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **NINETEEN AUTOWERKS PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,900.00** (Global Sum) for vehicle no. **SLC 1260B** that was damaged pursuant to the accident which occurred on **09/01/2021** (date) along **VIVOCITY DROP OFF POINT** (location) involving vehicle no/s **SGV 5001R**.

This is pursuant to the inspection conducted on **12/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **NG YONG HOWE IVAN** (the third party claimant") of vehicle no. **SLC 1260B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLC 1260B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of April (month) 2021 (year)



cks

Signed by appointed surveyor



**NINETEEN**  
AUTOWERKS

Signed by "the workshop" (with chop)



**Kaz Auto Pte Ltd**  
Blk 3 Beach Road, #01-4821  
Singapore 190003  
+65 83227418  
kazauto2020@gmail.com



## INVOICE

### BILL TO

Nineteen Autowerks Pte Ltd  
13 KAKI BUKIT ROAD 4  
#01-05 BARTLEY BIZ  
CENTRE  
SINGAPORE 417807

### SHIP TO

Mr Ng Yong Howe, Ivan  
(SXXXX511H)  
Apt Blk 363A  
Sembawang Crescent  
#14-719 Singapore 760330

**INVOICE NO.** K2101059

**DATE** 15/01/2021

**DUE DATE** 30/01/2021

**TERMS** Net 15

DATE	ACTIVITY	QTY	RATE	AMOUNT
	<b>Sales - Vehicle Rental</b>	4	120.00	480.00
	Rental Fee for			
	Vehicle No.: SLZ1373M			
	Vehicle Model.: HYUNDAI ACCENT			
	Duration: 11/01/2021 to 15/01/2021 (4 days)			

KAZ AUTO PTE LTD



Authorised Signature

BALANCE DUE

**SS\$480.00**

### Payment Method:

- 1) All cheque should be crossed & made payable to :- KAZ AUTO PTE LTD
2. Via bank transfer :- UOB 392-310-117-7
- 3) PayNow with UEN No: 202000902C (Please indicate Invoice No. as reference)





# KAZ AUTO PTE LTD

Company UEN: 202000902C  
 Block 3 Beach Road, #01-4821 Singapore 190003  
 Tel: +65 8725 4540 Fax: +65 6909 7459  
 Email: kazauto2020@gmail.com

RA No: 1063

## VEHICLE RENTAL AGREEMENT

Date: 11/01/2021

HIRER'S PARTICULARS		VEHICLE'S PARTICULARS	
Name (as in I/C): Ng Yong Hone, Ivan (Huang Yangtao)		Hirer's Own Vehicle Number:	
Address: Blk 363A Sembawang Crescent #14-719 S(751363)		Loan Vehicle No: SLZ137SM	Replace Vehicle Number: SLC1260 B
NRIC/Passport No: S882351H		Make & Model: Hyundai Accent	Make & Model: Mazda 2
Date of Birth: 05-07-1988		<b>RENTAL CHARGES</b>	
Nationality: Singaporean		Daily @ \$	per day
Occupation:		Weekly @ \$	per week
Tel no: (O) 93656002		Monthly @ \$	per month
		Hours @ \$	per hour
		Others @ \$	
		CDW @ \$	per day/week/month
		PAI @ \$	per day/week/month
		Repair/Damages	
		Delivery/Collection Svc	
		MISC	
		<b>SUB-TOTAL \$S</b>	
<b>DRIVER'S PARTICULARS</b>		<b>PETROL/DIESEL LEVEL</b>	
Name (as in I/C): Michelle Tang		OUT	E
Address: Blk 363A Sembawang Crescent #14-719 Singapore 751363		IN	E
NRIC/Passport No: S9335302A		1/4	1/2
Date of Birth: 12-09-1993		3/4	F
Nationality: Singaporean		1/4	1/2
Occupation:		3/4	F
Tel no: (O) 96630119		<b>PETROL/DIESEL LEVEL</b>	
		INDICATE	
		A - Accident	
		D - Dents	
		C - Scratches	
		X - Crack	
		Petrol Surcharge One Time Service Charge @ \$5 <b>SUB-TOTAL \$S</b>	
		Security Deposit : \$	
		Advance Rental Paid :	
		Payment Method : CASH/NETS/CHEQUE/CARD/PAYNOW	
		Cheque / Card No. :	Expiry Date:
		Name as in Card:	
		<b>TOTAL CHARGES \$S</b>	
		 Hirer's Signature	
		Additional Driver's Signature	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given Kaz Auto Pte Ltd in connection with this agreement is true.

- IMPORTANT**
- The Hirer and the authorized driver must be over 27 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorized Driver.
  - All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
  - Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
  - Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of KAZ AUTO PTE LTD. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
  - The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
  - The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at Kaz Auto Pte Ltd authorized workshop.
  - Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
  - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
  - In event of a traffic accident, the hirer shall report to rental office immediately including any bodily injuries. Thereafter, accident reporting shall be made within 24 hours. All claims related to the accident shall only handled by KAZ AUTO PTE LTD. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
  - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
  - No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
  - The hirer is responsible for the first \$S excess to the THIRD PARTY DAMAGE OR INJURY claims and/or also the first \$S excess to the FIRST PARTY DAMAGE (LE) KAZ AUTO PTE LTD, upon payment of CDW for each and every accident/damage.
  - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
  - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Checked By	Remarks
11/01/21	11 am	63124		

Hirer's / Driver Signature

Return Of Vehicle: The Hirer/Driver is required to sign in the column "Signature Of Hirer/Driver". Failing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to Kaz Auto Pte Ltd and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever. And I have cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Checked By	Remarks

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Jan 2021 / 16:44:28

Receipt Date/Time : 11 Jan 2021 / 16:44:26

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210111-003180

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SGV5001R As at 09 Jan 2021/22:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SGV5001R Enquiry Fee 20210111164327079598	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	554827XXXXXX9194	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 14 January 2021 9:17 AM  
**To:** RONNIE@UNITEDSTEEL.COM.SG  
**Subject:** ACCIDENT INVOLVING SGV 5001R(AIG) AND SLC 1260B AT/ALONG VIVOCITY PICK-UP POINT ON 09/01/2021

14 Jan 2021

**M/S UNITED STEEL PTE LTD**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SGV5001R**

**Our Ref: CC4/AIG21000524/Ups3**

**ACCIDENT INVOLVING SGV 5001R(AIG) AND SLC 1260B AT/ALONG VIVOCITY PICK-UP POINT ON 09/01/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLC1260B against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Jan 2021 14:14	<b>Clm Dtl Modified</b>	Claimant's Name: -> NG YONG HOWE IVAN.	[A] Lee Su Li
2	12 Jan 2021 14:14	<b>Clm Veh Model Changed</b>	(204595) MAZDA 2 1.5 SEDAN L SP.6EAT (A).	[A] Lee Su Li
3	12 Jan 2021 14:14	<b>Clm Created</b>	Reg No: SLC1260B. Acct Date: 2021/01/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Nineteen Autowerks Pte Ltd (HQ)	[A] Lee Su Li
4	12 Jan 2021 14:14	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	12 Jan 2021 14:14	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/21	[A] Lee Su Li
6	12 Jan 2021 14:14	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	12 Jan 2021 14:14	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	12 Jan 2021 14:15	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	12 Jan 2021 14:15	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Lee Su Li
10	25 Mar 2021 09:17	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	25 Mar 2021 09:17	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	25 Mar 2021 09:17	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2016/04/29.	[A] JOANNE LEE KHANG MIN
13	25 Mar 2021 09:17	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	27 Mar 2021 13:51	<b>Adj Mandate Request</b>	Cur Req:2907.45:Liability: 100%(B27) *Quantum: (a)COR: \$2,500.00 + (b)LOR(4days x \$100.00): \$400.00 +(c)LTA Search Fee:\$7.45 = Total: \$2,907.45 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
15	29 Mar 2021 11:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/01/21	[I] Loh, Chee-Heng
16	29 Mar 2021 11:52	<b>Adj Mandate Set</b>	Approved:2907.45.	[I] Loh, Chee-Heng

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2661315	13 Jan 2021 15:46:49	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLC1260B	SGV5001R	11.00
2680376	25 Mar 2021 09:17:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLC1260B	SGV5001R	11.00

