

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 21.01.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMT 4163C / GBK 5868Z ON 09.01.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SMT 4163C**, which was involved in the captioned accident with your insured vehicle no: **GBK 5868Z**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	5,350.00
2) Loss of Rental	\$	200.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>5,552.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 12.01.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SMT 4163C / GBK 5868Z

ALONG CTE Towards City Affe Moulmein Road Exit

ON 09.01.2021

I/We, Regina chendra Tung

of (NRIC No./ROC No.) S 7985737H

of 7A Lorong How Sun # 17-48 Singapore 536565

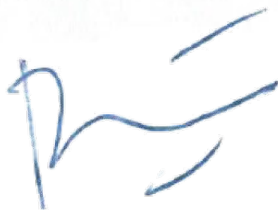
owner of vehicle no. SMT 4163C in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SMT 4163C at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.



Signature of Owner : _____

Name of Owner : _____

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00091672000 Claim No : SNM21D200153/C02/GBK5868Z/LEWLC
Claimant : REGINA CHENDRA TUNG
Amount : S\$5,552.00
DOLLARS FIVE THOUSAND FIVE HUNDRED AND FIFTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMT 4163C
Insured Vehicle No. : GBK 5868Z

Date of Loss : 09/01/2021
Place of Accident : CTE TOWARDS CITY AFT MOULMEIN ROAD EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JIN FANG YU INTERNATIONAL PTE LTD
Driver Name : WANG BING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,350.00
(3) Loss of Use /Rental/ Earning	S\$	200.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 5,552.00

Claimant Name : REGINA CHENDRA TUNG

NRIC No : S7985737H

Signature : 

Date : 19/04/2021

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22181

Date : 21.01.2021

Vehicle No : SMT 4163C

Make/Model : NISSAN NOTE 1.2

Chassis/Eng# :

Accident Date : 09.01.2021

Claim No :

Reference : 0121 -22181

Policy No :

		Amount
To proceed on lump sum repair	S\$	5000.00

E. & O. E.

Total : S\$

5000.00

GST @ 7% : S\$

350.00

Amount Due : S\$

5350.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: REGINA CHENDRA TUNG

Invoice : DCR-2021-01-06

Date : 14.01.2021

Agreement No : 21608

Payment Terms : LOD

DESCRIPTION	AMOUNT
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Rental charges for vehicle : <u>SLH 7586X</u> (0121-22181)	\$ 200.00
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Rental Period from <u>12.01.2021</u> to <u>14.01.2021</u> .

E. & O. E.	Total \$ <u>200.00</u>
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LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21608

Name Regina Chendra Tung			REG. No. SLH 7586X		MAKE MODEL:								
ADDRESS					DIESEL		PETROL		E	1/4	1/2	3/4	F
			KM IN		DATE & TIME IN 14.01.2021 @ 2.55pm								
			KM OUT		DATE & TIME OUT 12.01.2021 @ 10.15am								
			KM DRIVEN		TIME USED								
NAMED DRIVER													
DRIVING LICENCE NO S 985137 H			DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@ \$				
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE		2 DAYS		@ \$ 100.00		\$ 200.00		
ADD NAMED DRIVER													
DRIVING LICENCE NO			DATE OF EXPIRY		PLACE OF ISSUE		WEEKS		@ \$				
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE		MONTHS		@ \$				
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)													
SUB-TOTAL													
TOTAL RENTAL \$ 200.00													
DELIVERY FEE													
COLLECTION FEE													
X PER DAY \$ PER WEEK \$ PER MONTH \$													
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)													
X PER DAY \$ PER WEEK \$ PER MONTH \$													
PREPAYMENT													
TOTAL CHARGE													
CHECK													
DEPOSIT													
CASH													
RECEIPT NO.													
NETT CHARGE													
AMOUNT DUE / REFUND													

IMPORTANT NOTES:

This vehicle is licenced to carry 04 passengers only.
 No refund will be given for vehicle returns early.
 No refund will be given for period left in vehicle.
 Hirer is liable to pay loss of earnings while damaged vehicle is under repair.
 Hirer is liable to pay all parking fee and traffic summonses.
 Vehicle return during office hour only.
 No service on Public Holiday and Sunday.
 Geographical areas: Singapore & West Malaysia.
 Driver must be:
 a) 18 years old and above.
 b) Holding a valid relevant class of driving license.
 The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement.
 The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.

ADDITIONAL CONDITIONS:

COMPREHENSIVE COVERED EXCESS:

*Section I - Used in S'pore Only : SGD 2000.00 *Section I - Used Outside S'pore : SGD 4000.00
 *Section II - Used in S'pore Only : SGD 1500.00 *Section II - Used Outside S'pore : SGD 3000.00
 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00

THIRD PARTY COVERED EXCESS:

*Hirer must bear all costs to the damages of the return vehicle.
 *Section II - Used in S'pore Only : SGD 1500.00
 *Hirer must bear all costs to the damages of the return vehicle.
 *Section II - Used Outside S'pore : SGD 3000.00

YOUNG AND INEXPERIENCE DRIVER

Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience.

COMPREHENSIVE COVERED EXCESS:

*Section I - Used in S'pore Only : SGD 6000.00 *Section I - Used Outside S'pore : SGD 12,000.00
 *Section II - Used in S'pore Only : SGD 6000.00 *Section II - Used Outside S'pore : SGD 12,000.00
 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00

THIRD PARTY COVERED EXCESS:

*Hirer must bear all costs to the damages of the return vehicle.
 *Section II - Used in S'pore Only : SGD 6000.00
 *Hirer must bear all costs to the damages of the return vehicle.
 *Section II - Used Outside S'pore : SGD 12,000.00

Hirer is responsible for any costs to the
 THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES
 OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X _____
 DYNAMIC CAR RENTAL

X _____
 RENTER'S/DRIVER'S SIGNATURE


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBK5868Z

Date of Accident

09/01/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance

Period of Insurance 24/09/2020 - 23/09/2021

Requested By ALLAN TANG (KIM CHWEE AUT...

Requested Date 12/01/2021 10:01

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 22 January 2021 4:37 PM
To: WBING7890@GMAIL.COM
Subject: ACCIDENT INVOLVING GBK 5868Z AND SMT 4163C ON 09/01/2021

Our Ref: CC6/CTI21000523/Ues3

22 JAN 2021

JIN FANG YU INTERNATIONAL PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 5868Z AND SMT 4163C ON 09/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 29 March 2021 5:18 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM21D200153/C02/GBK5868Z/LEWLC / FW: Direct Settlement - Accident Involving GBK 5868Z (OI : CTI - TBA) and SMT 4163C (TP : LKK REF - CC6/CTI21000523/Ues3) on 09/01/2021

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Please proceed:

	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,350.00
2. Loss of Rental (2days x \$100)	\$ 200.00 (2days x \$100)
3. LTA Search Fee	\$ 2.00
	Total\$ 5,552.00

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, March 26, 2021 11:54 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: SNM21D200153/C02/GBK5868Z/LEWLC / FW: Direct Settlement - Accident Involving GBK 5868Z (OI : CTI - TBA) and SMT 4163C (TP : LKK REF - CC6/CTI21000523/Ues3) on 09/01/2021

Hi Sir,

We refer to the email dated 09/03/2021

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 9 March 2021 8:23 PM

To: 'Jenny Lew' <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM21D200153/C02/GBK5868Z/LEWLC / FW: Direct Settlement - Accident Involving GBK 5868Z (OI : CTI - TBA) and SMT 4163C (TP : LKK REF - CC6/CTI21000523/Ues3) on 09/01/2021

Your ref : RE: SNM21D200153/C02/GBK5868Z/LEWLC

Our ref : CC6/CTI21000523/Ues3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$5,552.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 18,032.71	\$ 5,350.00
2. Loss of Rental (2days x \$100)	\$ 200.00	\$ 200.00 (2days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$18,234.71	\$ 5,552.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Tuesday, 26 January 2021 7:15 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D200153/C02/GBK5868Z/LEWLC / FW: Direct Settlement - Accident Involving GBK 5868Z (OI : CTI - TBA) and SMT 4163C (TP : LKK REF - CC6/CTI21000523/Ues3) on 09/01/2021

Hi Jenny,

We refer to the above matter.

Enclosed a copy of the preliminary advice and third party marked estimate for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 18 January 2021 1:23 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200153/C02/GBK5868Z/LEWLC / FW: Direct Settlement - Accident Involving GBK 5868Z (OI : CTI - TBA) and SMT 4163C (TP : LKK REF - CC6/CTI21000523/Ues3) on 09/01/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D200153/C02/GBK5868Z/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 18 January 2021 8:53 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK 5868Z (OI : CTI - TBA) and SMT 4163C (TP : LKK REF - CC6/CTI21000523/Ues3) on 09/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMT 4163C at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd