

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 14 January 2021 11:08 AM
To: Claims Dept; SUR
Subject: RE: SKF 5525 H - OD CLAIM

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SKF 5525H (Excess \$100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey of before paint for all panels and parts.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 14 January 2021 9:25 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SKF 5525 H - OD CLAIM

Dear Shiau Chan,

Any update?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

Sent: Wednesday, 13 January 2021 11:02 AM

To: Claims Dept; SUR

Subject: RE: SKF 5525 H - OD CLAIM

Dear Tony,

Please be informed that we are pending for insurance's approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 13 January 2021 10:29 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SKF 5525 H - OD CLAIM

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong

Claims Advisor

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 12 January 2021 11:53 AM

To: 'Nivitha (LKK Auto)'; 'SUR'

Cc: 'Claims'

Subject: RE: SKF 5525 H - OD CLAIM

Dear Sur,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 11 January 2021 9:07 AM

To: 'Claims Dept'; 'SUR'
Subject: RE: SKF 5525 H - OD CLAIM

Dear Tony,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Saturday, 9 January 2021 8:57 AM
To: 'SUR' <sur@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: SKF 5525 H - OD CLAIM

Dear all,

To register OD claim above mention case.

Kindly arrange a survey on 11/1/2021@2pm, the car at 55 Ubi Road 1, Singapore 408655.

The vehicle is in.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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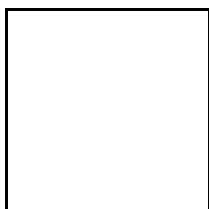


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