

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 12 January 2021 10:56 AM
To: Yeh Kai; 'SUR'; 'assignments'
Cc: Tan Ling Ling; motor; sales@garage13.com.sg; Claims Dept of CTI
Subject: RE: SNM21D200167/C02/YN6682Y/LEWLC / FW: ACCIDENT INVOLVING GU9717M AND YN6682Y ALONG PIE TUAS BEFORE BENDEMEER EXIT ON 9.1.2021
Attachments: NOA.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Please forward us with the copy of your client accident report.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Yeh Kai <seth@iaconsultingsg.com>
Sent: Tuesday, January 12, 2021 10:50 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Tan Ling Ling <candy@iaconsultingsg.com>; motor <motor@iaconsultingsg.com>; sales@garage13.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D200167/C02/YN6682Y/LEWLC / FW: ACCIDENT INVOLVING GU9717M AND YN6682Y ALONG PIE TUAS BEFORE BENDEMEER EXIT ON 9.1.2021

Dear Sir/ Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 12.1.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,
Seth Yeh Kai
+65 6385 1171

----- On Tue, 12 Jan 2021 10:47:49 +0800 **Jenny Lew** <jenny.lew@sg.cntaiping.com> wrote -----

Without Prejudice

Our reference: SNM21D200167/C02/YN6682Y/lewlc

Your reference: GU9717M

Dear Sirs / Madam,

ACCIDENT INVOLVING YN6682Y & GU9717M on 09/01/2021

We refer to your email of 11/01/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, January 12, 2021 9:02 AM
To: seth@iaconsultingsg.com; Tan Ling Ling <candy@iaconsultingsg.com>; motor <motor@iaconsultingsg.com>; sales@garage13.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D200167/C02/YN6682Y/LEWLC / FW: ACCIDENT INVOLVING GU9717M AND YN6682Y ALONG PIE TUAS BEFORE BENDEMEER EXIT ON 9.1.2021

Dear Jenny,

Please conduct PRS for **GU9717M**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Yeh Kai <seth@iaconsultingsg.com>
Sent: Monday, 11 January 2021 12:36 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Candy Tan <candy@iaconsultingsg.com>; Irene Tan <motor@iaconsultingsg.com>; Sales <sales@garage13.com.sg>
Subject: ACCIDENT INVOLVING GU9717M AND YN6682Y ALONG PIE TUAS BEFORE BENDEMEER EXIT ON 9.1.2021

Dear Sir,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Seth Yeh Kai
+65 6385 1171