

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 5 March 2021 9:23 AM
To: chan pick yuen; Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: SLH3075E & GBJ9097K DOA 19.11.20 *** LKK REF: CC6/AIG21000477/Apa3
Attachments: INVOICE.pdf; LOA.png; RENTAL AGREEMENT WITH BILL.pdf; SLH3075E SAS.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, 4 March, 2021 4:22 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SLH3075E & GBJ9097K DOA 19.11.20

Dear Sir / Mdm ,

Please advise OIC & claim no .

Enclosed is our GIA report , invoice ,Rental bill with agreement LTA fee & LOA .

As request following :

1. RC \$3500 (as agreed)
2. loss of use \$480 (\$120- X 4 days (4days recommend)
3. Ita fee \$7.45

@ 100% (direct from behind - VIDEO submitted to Hsiao Tong 4.3.21)

Total \$3987.45

Please let us have your offer & DV soon . Thanks

Best Regards
Chris Chan
SW WERKZ PTE LTD
Hp:92712214

LETTER OF AUTHORISATION

SW WERKZ PTE LTD
Block 25 KAKI BUKIT ROAD 4
#03-65/67/68 SYNERGY @ KB
Singapore 417800

Dear Sir,

Accident on 19.11.20 @ 1900HRS

Involving Vehicle Nos SLH3075E & GBJ9097K

Along BUKIT TIMAH EXPRESSWAY

I/We the registered owner /driver of vehicle registration no: SLH3075E
have involved in the above accident.

I/We hereby authorize M/S SW WERKZ PTE LTD to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitors _____ to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.
Thank you.

Yours truly,


Owner's Sign
(Company's stamp is applicable)

Name: KELLY YAP
NRIC No: S8929581E

Date: 05/01/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SW WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,900.00 (Global Sum) for vehicle no. SLH 3075E that was damaged pursuant to the accident which occurred on 19/11/2020 (date) along BUKIT TIMAH EXPRESSWAY involving vehicle no/s GBJ 9097K.

This is pursuant to the inspection conducted on 05/01/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MS CARZ LEASING PTE LTD ("the third party claimant") of vehicle no. SLH 3075E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLH 3075E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of June (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

SW WERKZ PTE LTD

25 KAKI BUKIT ROAD 4 #03-65/67/68 SYNERGY @KB Singapore 417800

INVOICE

MS CARZ LEASING PTE LTD
25 KAKI BUKIT ROAD 4
#03-65/67/68 SYNERGY @KB
Singapore 417800

Date: 04th MARCH 2021

Accident date: 19th NOV 2020
Final Bill For Vehicle No: SLH3075E HONDA VEZEL 1.5

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$3,500.00
Total	\$3,500.00

S/DLRS: THREE THOUSAND FIVE HUNDRED ONLY



VEHICLE LEASE AGREEMENT

Between

MS CARZ LEASING PTE LTD

having its registered address at 255 Lavender Street Singapore 338791
("the Owner")

And

MUHAMMAD FAIQ HASIF BIN ASRI

("the Hirer(s)")

1. DESCRIPTION OF VEHICLE

a. Make & Model: HONDA VEZEL (HYBRID)
b. Registration Number: SLM 9942L
c. Colour: SLIVER

2. RENTAL PERIOD : 5/1/2021 - 9/1/2021

3. RENTAL FEE : \$120 PER DAY

4. SECURITY DEPOSIT : NA

5. REMARKS : ACCIDENT CLAIM SLH 3075E

SIGNED BY :

For and on behalf of the Owner
CHER MEIN IRIS TAN

Name :

Date :

ACCEPTED BY :

Name :

NRIC or Passport No :

Date :

MUHAMMAD FAIQ HASIF BIN ASRI

s 91238112

5/1/2021

Parties have further agreed to the Owners Terms and Conditions of Lease attached and which forms part of this Agreement.

Hirer's Initial	Owner's Initial



MS Carz Leasing Pte Ltd

255 Lavender Street

SINGAPORE 338791 CO. REGN NO.: 201401066R

BILL TO

Name : MUHAMMAD FAIQ HASIF BIN ASRI

NRIC/REGN :

Address :

Contact : 87814418

INVOICE

DESCRIPTION	AMOUNT
RENTAL Vehicle No.: SLM 9942L Make and Model: HONDA VEZEL Rental Period: 5/1/2021 - 9/1/2021 (4 DAYS) Deposit Amount: NIL REMARKS: ACCIDENT CLAIM SLH 3075E	\$120 X 4 DAYS

Total \$ 480

Amount Paid \$ 0
Balance Due \$ 480

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 25 January 2021 2:37 PM
To: QUEENCY_SOH@PNHGRP.COM
Subject: ACCIDENT INVOLVING GBJ 9097K(AIG) AND SLH 3075E AT/ALONG BKE ON 19/11/2020

25 JAN 2021

M/s PNH RESOURCES PTE LTD

[By Email Only]

Dear Sir/Madam,

You Ref: GBJ9097K

Our Ref: CC6/AIG21000477/Apa3

ACCIDENT INVOLVING GBJ 9097K(AIG) AND SLH 3075E AT/ALONG BKE ON 19/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLH3075E against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Jan 2021 20:34	Clim Dtl Modified	Claimant's Name: -> MS CARZ LEASING PTE LTD.	[A] HOW MEI KWAN
2	11 Jan 2021 20:34	Clim Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	11 Jan 2021 20:34	Clim Created	Reg No: SLH3075E. Acct Date: 2020/11/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Sw Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	11 Jan 2021 20:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Jan 2021 20:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/20	[A] HOW MEI KWAN
6	11 Jan 2021 20:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Jan 2021 20:34	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	11 Jan 2021 20:35	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	11 Jan 2021 20:35	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	22 Mar 2021 11:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	22 Mar 2021 11:49	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	22 Mar 2021 11:49	Clim Dtl Modified	JPJ Reg. Date: -> 2016/10/28.	[A] JOANNE LEE KHANG MIN
13	22 Mar 2021 11:49	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	23 Mar 2021 14:23	Adj Mandate Request	Cur.Req:3900.00:Liability: 100%(B27) *Quantum: (a)COR: \$3,500.00 + (b)LOR(4days x \$100.00): \$400.00 = Total: \$3,900.00 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
15	31 Mar 2021 12:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/01/20	[I] Yong, Joanne
16	31 Mar 2021 12:35	Adj Mandate Set	Approved:3900.00.	[I] Yong, Joanne

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2661943	15 Jan 2021 15:26:49	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLH3075E	GBJ9097K	11.00
2675382	08 Mar 2021 09:23:31	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLH3075E	CHEW HSIAO TONG	xx.xx
2679163	22 Mar 2021 11:49:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH3075E	GBJ9097K	11.00

