

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 13 January 2021 10:23 AM
To: 'Pauline Tham'
Cc: SUR
Subject: RE: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj) Your Ref: SNM21D200127/C02/XD7166D/THAMYL

Dear Pauline,

Please be informed that we have inspected the vehicle YL 2747G on 12/01/2021.

We are pending for estimate from repairer.

Kindly assist to create the above claim in Merimen System.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Monday, 11 January 2021 5:10 PM

To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj)
Your Ref: SNM21D200127/C02/XD7166D/THAMYL

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 12/01/2021.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 11 January 2021 4:53 PM
To: Jerome Soh <jeromesoh@visionlawllc.com>; SUR <sur@lkkauto.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj)
Your Ref: SNM21D200127/C02/XD7166D/THAMYL
Importance: High

[Confidential]

Without Prejudice

Dear Jerome

Thanks for reply

Dear LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Monday, January 11, 2021 2:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: RE: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj)
Your Ref: SNM21D200127/C02/XD7166D/THAMYL

Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj)
Your Ref: SNM21D200127/C02/XD7166D/THAMYL

11 January 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 11 January 2021 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Adrian Ling as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: YSK AUTO WORKSHOP
1 Kaki Bukit Avenue 6
#01-49 Autobay
Singapore 417883
Contact Person: Danny Yeo: 9640-2541

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor : _____
(Name & Signature)

2nd Survey on _____
Appointed surveyor : _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor : _____
(Name & signature)

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Monday, 11 January, 2021 11:26 AM

To: jactan@visionlawllc.com

Subject: RE: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj)
Your Ref: XD 7166 D

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Friday, January 8, 2021 5:18 PM

To: jactan@visionlawllc.com; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj) Your Ref: XD 7166 D

Dear Pauline,

Please conduct PRS for **YL 2747 G**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

>

Sent: Friday, 8 January 2021 5:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj) Your Ref: XD 7166 D

Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj)

Your Ref: XD 7166 D

08 January 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Looi Teck Leong to notify you of a road traffic accident on **07 JANUARY 2021** at about **1200 HOURS** at/along **5 DEFU LANE 10** involving our client's vehicle registration number **YL 2747 G** and vehicle registration number **XD 7166 D** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjali M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.



This email has been checked for viruses by AVG antivirus software.

www.avg.com